

# Machine Learning-aided Automatic Calibration of Smart Thermal Cameras for Health Monitoring Applications

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**Abstract:** In this paper, we introduce a solution aiming to improve the accuracy of the surface temperature detection in an outdoor environment. The temperature sensing subsystem relies on Mobotix thermal camera without the black body, the automatic compensation subsystem relies on Raspberry Pi with Node-RED and TensorFlow 2.x. The final results showed that it is possible to automatically calibrate the camera using machine learning and that it is possible to use thermal imaging cameras even in critical conditions such as outdoors. Future development is to improve performance using computer vision techniques to rule out irrelevant measurements.

## 1 INTRODUCTION

Pandemics like COVID-19 put a strain both on medical field and technologies, while the medical world is still racing against time to develop and deploy tests and vaccines for novel variants of viruses, the instrumentation world cannot be far behind in efforts to monitor and contain the spread of potential pandemics.

One of the consistent indicators of infection from such viruses, as in the case of Covid-19, is high fever, even if, several people are asymptomatic until tested for that particular virus.

Automatic large-area detection and screening for fever and viruses symptoms are required for the safety of all and containment of not only the current COVID-19 that is impacting us today but also as a prescriptive measure of preparedness so we are not caught unaware the next time around. Industry 4.0 technologies, with robotics or novel uses of thermal infrared cameras, can offer an effective measure of support.

An infrared body temperature monitoring system that is smart enough for covering large area monitoring and detection, could play a strategic role in controlling the spread of an epidemic and also improving awareness. Such a system should have an effective real-time alerting mechanism based on a temperature range feature, the ability to track and raise alarms at multiple points, miss no targets, identify

between human/animal/organic target and other high-temperature objects, and use video/photographic images for monitoring and analysis.

More specifically, the COVID-19 pandemic emergency has led to the implementation of temperature screening in a wide variety of facilities. Although temperature screening has been used in public settings during previous infectious diseases outbreaks, the usefulness of temperature screening to detect potential infections has been questioned. However, temperature screening may discourage symptomatic individuals from entering public places and may increase comfort for healthy people.

Scientific studies, as the one provided in (Leach et al., 2021), support that certain telethermographic systems, also known as thermal imaging systems, may be used to measure surface skin temperature. This kind of systems includes an infrared thermal camera and may have a temperature reference source<sup>1</sup>. Thermal imaging systems and non-contact infrared thermometers (NCITs) use different forms of infrared technology to measure temperature.

To the best of our knowledge the calibration of thermal camera in outdoor environment is an open topic, with no well-known solution. The use of arti-

<sup>1</sup><https://www.fda.gov/medical-devices/general-hospital-devices-and-supplies/thermal-imaging-systems-infrared-thermographic-systems-thermal-imaging-cameras>

cial intelligence techniques to conduct effective self-calibration could be a good technological advancement to solve the problem presented.

The technology of radiometric cameras in Mobotix technology, as well as that of all radiometric cameras, requires periodic manual compensation and does not need to be installed outdoors. Furthermore, the technology is unable to distinguish a human face and limits itself to indicating the hottest point in the detection frame. The main objective discussed in this work is to create a system that, being able to read the data from the surrounding environment, is also able to configure the camera without any human intervention, implementing the compensation of the parameters necessary to obtain the best possible measurement. Both Artificial Intelligence technologies and IoT sensors and boards will be used in developing this project. More specifically, the thermal camera calibration will be obtained from an inference process performed on the data incoming from the field. For the artificial intelligence subsystem, Google's TensorFlow framework will be used as the provider of an end-to-end open source platform for performing deep and machine learning tasks. In particular, the various implementations of the platform will be used: the *Core* implementation, for the development and training of machine learning models, able to run directly from Jupyter notebooks on class processing units; the *Lite* implementation, for deploying models on ARM devices without needing of USB accelerators for edge computing.

## 2 RELATED WORK

In (Leach et al., 2021) is provided a study that describes the experience of using noninvasive devices for fever measuring with contact-less devices; the authors evidenced that their study was not designed to test the accuracy of devices, though temporal scanners are widely considered reliable enough for professional use. In their use, temperatures measured by telethermographic systems were similar to those obtained by temporal scanners, suggesting similar performance. In this work, authors also evidenced the main barrier to the massive employment of such solutions, that is represented by the cost to implementation for telethermographic systems. Finally, their experience demonstrated that a telethermographic system improves screening throughput and reports temperatures similar to those recorded by temporal scanners, with acceptable investment recovery time.

In (Sun et al., 2012) is also described a mass screening method for the detection of patients with

suspected infectious diseases using a non-contact screening system that can rapidly screen for the presence of an infection, within 10 s, based on monitored vital signs such as facial skin temperature, heart rate, and respiration rate.

In a later work (Sun et al., 2015) by the same authors, the focus was shifted on designing prototype systems for measuring the vital-signs data and developing the algorithms, including the linear discriminant analysis, and neural network based self-organizing maps (SOM) with non-linear classifiers (k-means or fuzzy), for the classification of the derived data. These latter have recently reported in (Sun et al., 2016) the use of radar systems including thermography for use in infectious disease screening at airports. In (Bardou et al., 2016) is described a prospective study conducted to assess the value of the use of infrared thermal cameras in detecting fevers in both patients and healthcare workers between May 2015 and February 2016 in a university hospital center in Southern France. In this study, the MOBOTIX M15D infrared thermal camera and Genius 2 Tympanic Thermometer were employed for measuring temperature. In this study, authors observed that the environmental temperature had a direct effect on threshold fever detection when infrared thermal cameras are used. They also proposed a model to correct this confounding factor. The best values they obtained for sensitivity, specificity, positive and negative predictive values was explained by the thermal sensitivity of the infrared cameras, that were calibrated by taking into account gradients of temperature in the surrounding environment before clinical application.

In addition, in (Bardou et al., 2016) is discussed the problem of the need of the frequent adjustments for the measuring instrument. This activity is performed by specialized technicians who refine the accuracy of the measurement by acting on factors such as the sensitivity to the emissivity of the bodies, the environmental temperature and the presence or absence of absolute references such as a black body. Furthermore, they observed that the calibration frequency is directly proportional to the variation of the environmental data that characterize the installations.

So, in high-traffic places, where it is mandatory to interrupt the chain of viruses contagion, the absence of stable and reliable conditions entails continuous compensation. Finally, in outdoor paths, radiometric cameras are evidently in fault, where distinguishing hotter objects from people is hard, and consequently, the false positives rate continuously increases.

In the current state of the art, Mobotix technology thermometric cameras are unable to self-calibrate

and do not incorporate all the environmental conditions that characterize the installations. The installation constraints, moreover, are very strict: acclimatization corridor with constant temperature and humidity, reduced dynamic range, no outdoor, etc. These are limits that prevent the use of these tools in those situations such as the open field or where it is impossible to avoid significant temperature excursions, or areas of light and shadows intended in the frame. Furthermore, the measuring instrument is not able to discard those areas which, although warmer, do not cause concern: visitor's head, hot objects, animals, etc. Technological advancement would be of great support in all those situations where it is impossible to have a human operator who systematically checks that the measurement error is acceptable or who simply discards false positives. Performing mass screening by the means of fever measuring using infrared thermal cameras has been already used in the past (Mercer and Ring, 2009), (Selent et al., 2013), as in the case of SARS disease (Chiu et al., 2005).

The clinical effectiveness of mass screening by fever estimation with contact-less devices has been also discussed during the current pandemics and in the past (Chiang et al., 2008), (Ghassemi et al., 2018) recently been reported using an algorithm involving heart and respiratory rate in order to detect respiratory infectious diseases.

In order to reach more effective and intelligent surveillance and monitoring systems, thermal cameras measurements should be combined with persons identification task. Despite the great progresses reached in image processing, also supported by recent advances in deep learning techniques and Convolutional Neural Networks algorithms (Sharma et al., 2018), persons identification task is still an extremely difficult problem, because of variables such as different viewpoints and poses, and varying lighting in person regions in images that have been captured from remote distances. A majority of the studies have been performed for visible-light camera-based person identification (P-ID), which can be used only in a limited environment owing to the characteristics of a visible-light camera that are considerably dependent on the illumination. To overcome this problem, studies have been conducted for multimodal camera-based person P-ID. However, because two or more input images are required, the computational complexity was high. In (Kang et al., 2019) is proposed a person P-ID method that exploits convolutional neural network (CNN) structure by combining visible-light and thermal images as a single input. This method overcomes the limitation of visible-light camera-based person P-ID using both a visible-light and thermal camera.

### 3 THE PROPOSED METHODOLOGY

The methodology we propose here bases on a solution comprising of hardware and software components.

Hardware set consists of:

- a system for measuring the temperature based on a Mobotix<sup>2</sup> thermal camera;
- a Raspberry Pi<sup>3</sup> for inference;
- a sensor that collects the environmental data;
- a Wi-Fi router for the connection between components.

The software set includes:

- the TensorFlow<sup>4</sup> framework;
- the Node-RED<sup>5</sup>.

The strategy for collecting data used for training the model is detailed in the next paragraph.

#### 3.1 Data Collection Strategy

The temperature measurement was taken every ten minutes without any compensation on the camera. For each measurement thus collected, the operator compensated the camera to reduce the error in the measurement.

As it has shown in Figure 1, the camera has a friendly user interface. Through this interface, the operator can visualize the temperature value and the whole set of raw values picked by the thermal sensor.

The thermal camera allows to compensate the measurement by acting on the following values:

- the object emissivity (OE);
- the atmospheric transmission (TT);
- and the ambient temperature (TA).

A short explanation of these values is provided as follows:

- *OE: it specifies the emissivity of the object as a percentage.;*
- *TT: it specifies the transmission coefficient, as a percentage, of the area between the object and the camera. There;*
- *AT: it Specifies the temperature, in degrees Celsius, of the area between the object and the camera.;*

<sup>2</sup><https://www.mobotix.com/>

<sup>3</sup><https://www.raspberrypi.org/>

<sup>4</sup><https://www.tensorflow.org/>

<sup>5</sup><https://nodered.org/>

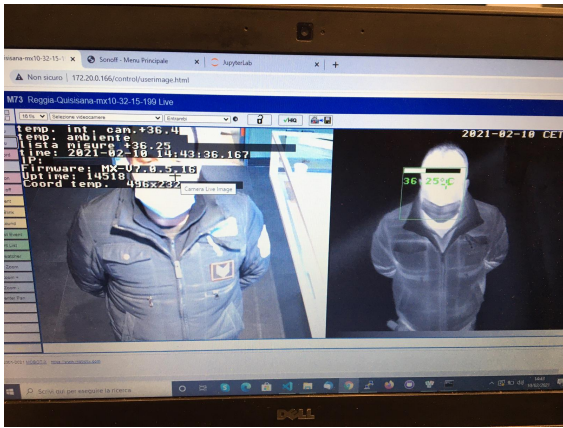


Figure 1: Capturing raw values.

Furthermore, for each measurement the system recorded the compensation values (OE, TT, AT) and environmental conditions.

The environmental data collected included: the luminosity of the location, the ambient humidity, the temperature near the camera, the temperature inside the camera, the temperature along the path leading to the camera, etc. These collected data represented the data set for model training.

After data were collected, the model was trained in order to reduce the error on the temperature measurement. Once the desired performance level was achieved, the model was loaded onto the RaspBerry Pi and tested directly on the field.

### 3.2 The Algorithm

The adopted algorithm consists in a working loop that can be described as follows: every 60 seconds the system sends to the RaspBerry Pi the internal and external temperature of the thermal camera, the temperature detected, the temperature of the current IoT sensors, the date and time, the luminosity and the GPS coordinates, as shown in Figure2.

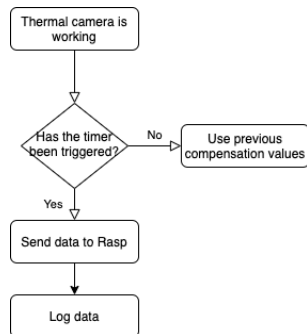


Figure 2: Sending and Logging Data.

Figure 3 shows how the RaspBerry Pi device runs a Node-RED service which takes the data sent by the thermal camera and persists it on a text file.

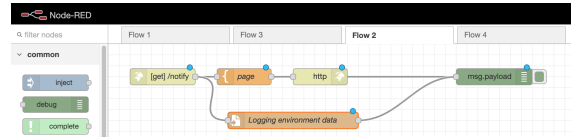


Figure 3: Node-RED flow.

RaspBerry Pi runs a Python service which periodically reads the last line of the above file and extrapolates the measurement of the ambient temperature. Finally, the same service predicts compensation values using the trained model. Additionally, the RaspBerry Pi runs a Python service whose aim is to read IoT sensor data in raw format and decode them, as it is shown in the flow diagram ( Figure 4).

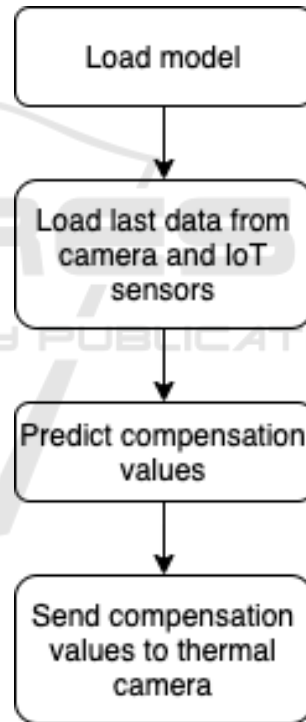


Figure 4: Prediction and sending compensation values.

This algorithm, described in pseudo code way, is pretty simple, as shown below.

*Algorithm Input:* environmental data, time, object emissivity, atmospheric transmission.

*Algorithm Output:* object emissivity, atmospheric transmission, ambient temperature.

**Algorithm Steps:**

```

1 read ambient_humidity from
  Iot_sensor;
2 read ambient_temperature from
  IoT_sensor;
3 read ambient_luminosity from
  thermal_camera;
4 read time from thermal_camera;
5 read camera_temperature from
  thermal_camera;
6
7 ah = ambient_humidity;
8 at = ambient_temperature;
9 al = ambient_luminosity;
10 ct = camera_temperature;
11
12 load trained_model;
13
14 compensation_values = {0.0, 0.0,
  0.0}
15 compensation_values = trained_model(
  ah, at, al, ct);
16
17 object_emissivity =
  compensation_values[0];
18 atmospheric_transmission =
  compensation_values[1];
19 ambient_temperature =
  compensation_values[2];
20
21 camera.setCompensation(
  object_emissivity,
  atmospheric_transmission,
  ambient_temperature)

```

**3.3 Code Snippets**

The system includes IoT sensors that can be reached through a normal HTTP connection. Each sensor responds by directly providing its raw data in a JSON format. Once the JSON format was reverse-engineered, it was possible to retrieve only the information of interest, as shown in the following listing code: 1.

```

1 URL = "http://<IoT_Sensor_address
  >:80/cm?cmd=status%2010"
2 resp = requests.get(URL)
3 data = resp.json()
4 temperature_from_IoT_Sensor = data['
  StatusSNS']['AM2301']['
  Temperature']
5 umidity = data['StatusSNS']['AM2301'
 ]['Humidity']

```

Listing 1: Environmental data retrieve.

The thermal sensor of the camera needs updated values of emissivity, atmospheric transmission and ambient temperature to correctly calibrate the mea-

surement. The prediction of the compensation values is performed with Keras. See code in Listing 2.

```

1 loaded_model = tf.keras.models.
  load_model('/TempCompModel')
2 TempComp = loaded_model.predict([
  temperature_from_IoT_Sensor])
3 temp2Camera = str(int(np.round(
  TempComp)))

```

Listing 2: Camera compensation.

The thermal camera can be reached through a normal HTTP connection. The thermal camera responds with its raw data directly in a plain text format. Every value in camera has an end-point so it was possible to update only the specific information of interest. See code in Listing 3.

```

1 Object Emissivity: http://<
  Camera_IP_address>:80/control/
  control?set&section=thermal&
  uhu_tcomp_scn_emis=
  compensation_values[0]
2 Atmospheric Transmission: http://<
  Camera_IP_address>:80/control/
  control?set&section=thermal&
  uhu_tcomp_atm_trns=
  compensation_values[1]
3 Ambient Temperature: http://<
  Camera_IP_address>:80/control/
  control?set&section=thermal&
  uhu_tcomp_atm_temp=
  compensation_values[2]
4 URL = "http://" + ip1 + ":80/control/
  control?set&section=thermal&
  uhu_tcomp_atm_temp=" + \
  str(temp2Camera) + " " + str(
  temp2Camera)
5
6 resp = requests.get(URL, auth=('user
  ', 'password'))

```

Listing 3: Camera access APIs.

The prediction is the most significant task of this system; it was performed by adopting the TensorFlow framework. See below for the most significant blocks of code.

First, the system loads features and labels, see Listing 4.

```

1 data = './data.csv'
2 XY_data = pd.read_csv(data, sep = ',',
  usecols= ['gps_box temperature',
  'timestamp', 'compensation'],
  encoding='utf-8')

```

Listing 4: Load features (input) and labels (output) from an external file.

Next step is checking for the Missing Value and handing null values, see Listing 5

```

1 columns = ['gps_box temperature', '
  compensation', 'timestamp']

```

```

2 from sklearn.impute import
  SimpleImputer
3 imr = SimpleImputer(missing_values=
  np.nan, strategy='constant',
  fill_value=0)
4 XY_data = imr.fit_transform(XY_data.
  values)
5 XY_data = pd.DataFrame(XY_data,
  columns=columns)

```

Listing 5: Load features (input) and labels (output) from an external file.

Next step is setting the correct type for the compensation values, see Listing 6

```

1 if (XY_data['compensation'].dtypes
  != 'float'):
2   XY_data['compensation'] = (
  XY_data['compensation']).values.
  astype(float)
3 if (XY_data['gps box temperature'].
  dtypes != 'float'):
4   XY_data['gps box temperature'] =
  (XY_data['gps box temperature'])
  .str.replace(',','.')
5   XY_data['gps box temperature'] =
  (XY_data['gps box temperature'])
  .values.astype(float)

```

Listing 6: Converting values in float.

Next step is the dataset partitioning, see Listing 7

```

1 from sklearn.model_selection import
  train_test_split
2 X,y = XY_data.loc[:, 'gps box
  temperatura'].values, XY_data.loc
 [:, 'compensazione'].values
3 print(X,y)
4 X_train, X_test, y_train, y_test =
  train_test_split(X, y, test_size
  =0.3, random_state=0)
5 y_train = np.ravel(y_train)
6 y_test = np.ravel(y_test)

```

Listing 7: Partitioning dataset.

The compilation of model and the creation of model are in Listing 8.

```

1 def get_model_pompei_portastabia():
2   l0 = tf.keras.layers.Dense(units
  =1, input_shape=[1])
3   model = tf.keras.Sequential([l0
  ])
4   model.compile(loss='
  mean_squared_error',
5   optimizer=tf.keras.
  optimizers.Adam(0.1))
6   return model
7
8 model = get_model_pompei_portastabia
  ()

```

Listing 8: Model: definition and compile.

The next step consists in the fitting of the model followed by the print of performance of the model, as it can be seen in the next Listing 9 for the code and 5 for the loss performance.

```

1 history = model.fit(X_train, y_train
  , epochs=6000, verbose=0)
2 plt.xlabel('Epoch Number')
3 plt.ylabel("Loss Magnitude")
4 plt.plot(history.history['loss'])

```

Listing 9: Fitting and printing performance.

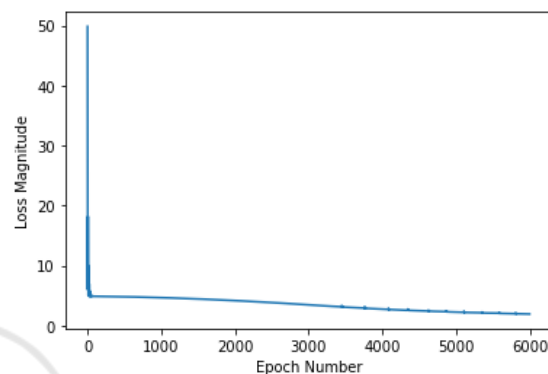


Figure 5: Model performance.

Finally, save the model with model.save command for the use on the field device.

### 3.4 Hardware Platform

The physical components of our system are briefly listed below.

- *IoT sensor;*
- *Raspberry Pi;*
- *Thermal camera;*

Our system includes some SONOFF TH10 / TH16 based smart sensors and switches. The firmware of the sensors and switches has been modified with a customized version. In fact, through the custom firmware it was possible to directly access raw sensor data without going through third-party APPs and on line services as Amazon Alexa or Google Home.

The Raspberry Pi 4 Model B with 4 Gigabytes of LPDDR4 SDRAM represents the hardware subsystem where training and data prediction can be performed.

The subsystem for measuring body temperature is represented by the Mobotix M16.

### 3.5 Software Solution

The software subsystem is divided into two layers: the Application layer and the Data layer. The application layer deals with recording the temperature and

humidity conditions recorded in the location and in the camera, then deals with the real-time analysis of the camera configuration and records the temperature, emissivity and transmissivity values of the measured objects. Finally, the software subsystem takes care of the camera temperature compensation.

The software subsystem mainly includes Node-RED and TensorFlow Core 2.x:

- *TensorFlow* (TF);
- *Node-RED* (NR);

TF is an end-to-end open source platform for machine learning. It has a comprehensive, flexible ecosystem of tools, libraries and community resources that lets researchers push the state-of-the-art in Machine Learning and developers easily build and deploy Machine Learning powered applications. NR is a programming tool for wiring together hardware devices, APIs and online services in new and interesting ways.

The data layer is the software subsystem that manages the data and it is responsible for feeding the dataset represented by the detected temperature and humidity values, the brightness level, the date and time and the temperature compensation values recorded in the camera. The last set of values entered into the dataset is used for prediction of the new temperature compensation values.

We developed deep learning models using Python 3.x

## 4 CASE STUDY

The main issue for outdoor thermal camera installations is a consequence of the extreme variability of environmental conditions. The thermal camera, in fact, would need constant temperature, humidity, wind and luminosity. More variable environmental conditions are than more calibrations are needed.

The challenge was to allow the use of the thermal camera in outdoor installation, see Figure 6.

At first the model was trained considering all the possible characteristics: temperature far from thermal camera, temperature close to the thermal camera, wind, humidity, luminosity, etc. After the first tests we found that by removing all but one of the features, the result did not change. The performance of the model, in fact, depends almost exclusively on the ambient temperature.

We chose TensorFlow for both development and deploy because its extensive open-source user and developer community and because the Keras interface was available with almost no effort.



Figure 6: ARM Linux KIT doing compensation.

There are two main versions of the platform: TensorFlow core version as the end-to-end machine learning platform and TensorFlow Lite version as the deep learning framework for on-device inference. We chose to use the core version of TensorFlow because the small amount of calculations to do did not justify the use of the lite version. In addition, the core version is capable of doing on-device training even on ARM devices.

## 5 RESULTS

In order to provide a preliminary evidence for our solution, We took into account two scenarios for our experiments.

In the first scenario, we considered an indoor location for the camera, with and without adopting the support of the black body.

In the second scenario, the camera was placed in an outdoor location, without any external support, such as the black body.

The experiments conducted with the support of the black body brought no significant results, and this the reason why they were not included in this work.

### 5.1 Indoor without Automatic Compensation based on Machine Learning

The experiments were conducted on 3 subjects from 9 in the morning until 12 in the morning. All subjects were instructed to move in front of thermal camera and maintain a stationary state for at least 10 seconds. Our experimental results were compared with a normal mercury thermometer because of its reliability. No automatic compensation here. Results are in Table 1 where we show only the first 10 samples.

Table 1: Indoor w/out Automatic Compensation.

Camera	Manual	Error
36,4 °C	37,3 °C	0,9 °C
36,4 °C	37,2 °C	0,8 °C
36,6 °C	37,3 °C	0,7 °C
36,6 °C	37,1 °C	0,5 °C
36,6 °C	37,5 °C	0,9 °C
36,6 °C	37,8 °C	1,2 °C
36,6 °C	38 °C	1,4 °C
36,6 °C	38,4 °C	1,8 °C
36,6 °C	38,5 °C	1,9 °C
36,3 °C	38,1 °C	1,8 °C
...	...	...

Table 2: Indoor with Automatic Compensation.

Camera	Manual	Error
36,5 °C	36,3 °C	-0,2 °C
36,5 °C	36,6 °C	0,1 °C
36,5 °C	36,8 °C	0,3 °C
36,5 °C	36,5 °C	0 °C
36,5 °C	36,6 °C	0,1 °C
36,5 °C	36,6 °C	0,1 °C
36,5 °C	36,6 °C	0,1 °C
36,5 °C	36,4 °C	-0,1 °C
36,5 °C	36,6 °C	0,1 °C
36,5 °C	36,6 °C	0,1 °C
...	...	...

Here are the results from almost 300 samples:

- Average value = 1,19° C;
- Variance = 0,258777778° C;
- Standard deviation = 0,508702052° C;

### 5.2 Indoor with Automatic Compensation based on Machine Learning

The experiments were conducted on 4 subjects from 2 in the afternoon until 6 in the afternoon. All subjects were instructed to move in front of thermal camera and maintain a stationary state for at least 10 seconds. Our experimental results were compared with a normal mercury thermometer because of its reliability. No automatic compensation here. Results are in Table 2 where we show only the first 10 samples.

Here are the results from almost 300 samples:

- Average value = -0,008° C;
- Variance = 0,0366° C;
- Standard deviation = 0,191311265° C;

Table 3: Outdoor w/out Automatic Compensation.

Camera	Manual	Error
37 °C	36,1 °C	-0,9 °C
35,5 °C	35,8 °C	0,3 °C
36,8 °C	35,9 °C	-0,9 °C
37,6 °C	35,9 °C	-1,7 °C
36,7 °C	35,7 °C	-1 °C
36,5 °C	36,3 °C	-0,2 °C
34,2 °C	35,9 °C	1,7 °C
35,6 °C	35,5 °C	-0,1 °C
34,8 °C	35,9 °C	1,1 °C
37,8 °C	36,4 °C	-1,4 °C
...	...	...

### 5.3 Outdoor without Automatic Compensation based on Machine Learning

The experiments were conducted on 10 subjects from 5 in the morning until 9 in the morning. All subjects were instructed to move in front of thermal camera and maintain a stationary state for at least 10 seconds. Our experimental results were compared with a normal mercury thermometer because of its reliability. No automatic compensation here. Results are in Table 3 where we show only the first 10 samples.

Here are the results from almost 300 samples:

- Average value = 0,588235294° C;
- Variance = 6,028258824° C;
- Standard deviation = 2,455251275° C;

### 5.4 Outdoor with Automatic Compensation based on Machine Learning

The experiments were conducted on 10 subjects from 1 in the afternoon until 3 in the afternoon. All subjects were instructed to move in front of thermal camera and maintain a stationary state for at least 10 seconds. Our experimental results were compared with a normal mercury thermometer because of its reliability. Results are in Table 4 where we show only the first 10 samples.

Here are the results from almost 300 samples:

- Average value = 0,708888889° C;
- Variance = 1,139010101° C;
- Standard deviation = 1,192803625° C;



Table 4: Outdoor with Automatic Compensation.

Camera	Manual	Error
33 °C	34 °C	1 °C
34,5 °C	35,1 °C	0,6 °C
34,7 °C	35,2 °C	0,5 °C
34 °C	34 °C	0 °C
34,7 °C	35,3 °C	0,6 °C
36 °C	36 °C	0 °C
34 °C	34,9 °C	0,9 °C
33 °C	34 °C	1 °C
33,5 °C	34 °C	0,5 °C
35 °C	35,5 °C	0,5 °C
...	...	...

Table 5: With compensation VS without compensation.

Actual value	Error w/out AI	Error with AI
36,4 °C	0,9 °C	0,2 °C
36,4 °C	0,8 °C	0,1 °C
36,6 °C	0,7 °C	-0,1 °C
36,6 °C	0,5 °C	0 °C
36,6 °C	0,9 °C	0 °C
36,6 °C	1,2 °C	0,2 °C
36,6 °C	1,4 °C	0 °C
36,6 °C	1,8 °C	0,1 °C
36,6 °C	1,9 °C	0 °C
36,3 °C	1,8 °C	0,1 °C
...	...	...

### 5.5 Measurements w/out Automatic Compensation versus Measurements with Automatic Compensation

We conducted tests for 10 hours using a system without automatic compensation and repeated the measurements using a system with automatic compensation. Results are in Table 5 where we show only the first 10 samples.

Here are the results from almost 300 samples:

- Average error value with AI = 0,208°C;
- Average error value without AI = 1,239°C;

### 5.6 Final Results

Experiments have shown that it is possible to reduce human calibration. In fact, starting from a model trained on the basis of only 108 samples, taken in three day, it is possible to obtain a satisfactory error trend. As you can see in Table 6.

The experiments were carried out mainly in summer and winter. A further step was taken to under-

Table 6: Final results.

Case	Average	Variance	STD Dev
Indoor w/out AI	1,19	0,26	0,51
Indoor with AI	-0,01	0,04	0,19
Outdoor w/out AI	0,59	6,03	2,45
Outdoor with AI	0,71	1,14	1,19

stand how to manage the two datasets. We compared the performance of the models in three different scenarios. The first scenario was to create the winter model from winter data alone. The second scenario consisted in considering the set of winter and summer datasets. Finally, we first created the model with the summer dataset only, then we trained the model by adding the winter dataset to it. The best performances are from the third scenario.

## 6 CONCLUSIONS AND FUTURE WORKS

The critical situation induced by last year's pandemics has pushed all organisations to accelerate the deployment of digital media and resources, and has, therefore, also put a strain on the technology sector itself, which has been asked for immediate solutions, both in production and deployment. Although there seemed to be many alternatives available, not all of them proved to be as usable or functional as they should have been.

The digital technologies most stressed by this health emergency were, on the one hand, all those related to the need to migrate massively to smart working and remote working, and on the other hand, all the medical equipment used in health centres and places where the physical presence of people could not be replaced by a virtual one, such as hospitals and places for the supply of essential goods.

It is precisely in these places, which inevitably represent the playground for episodes of contagion, that massive technological support was required to set up systems to support the monitoring of people and limit episodes of risk. Checking the febrile state at the entrance to supermarkets, hospitals, public areas and private areas, such as shops or pharmacies, was one of the preliminary preventive measures adopted, at least to discourage people potentially carrying the virus from spreading it among others.

Manual checking of fever status at the entrance of high-traffic area was not sustainable in the long pe-

riod, also exposing the operators in charge themselves to a high risk and requiring to sanitize frequently tools and equipments.

So, thermal cameras have offered a potential mitigation facility to these latter problems, by providing a contact-less mean for detecting people with fever-like symptoms in high-traffic areas.

Anyway, in our experience, when also compared to other experiences<sup>6</sup>, the evidence suggests thermal cameras are still far from being a complete autonomous solution, because several aspects, among which a still limited accuracy, a high bias from a wrong set up, the inability to recognise body parts, and, finally raising data privacy concerns. The same problem of data privacy was arisen with the introduction on smart app for implementing the back tracking of infected or potentially infected people<sup>7</sup>.

Beyond privacy concerns, accuracy of measurements can't be neglected, because it negatively affects the monitoring system, both when infected person are not detected (incorrect false negative) and when healthy people are detected as infected (incorrect false positive); the first one produces free undisturbed circulation of infected people and increase the spreading of contagion; on the other hand, the second one can lead the healthcare system to collapse, when starts recovering procedures needlessly.

High Accuracy performed by thermal cameras and any other system, requires a precise and continuous calibration, because the environmental conditions can suddenly and quickly change. Furthermore, a frequent re-tuning of such kind of systems requires a not trivial effort by operators and organizations that have to manage the monitoring systems.

Artificial intelligence and advanced machine learning techniques can mitigate this aspect by providing mechanisms for improving accuracy of measurements by enabling automatic tuning of systems, according to preliminary learning process and an on line inference process. In this work, we have proposed a complete system for building a monitoring system based on thermal cameras that exploit machine learning techniques to induce a different behavior in the cameras, according to different environment condition. we provided the full details about software and hardware platform implemented for performing preliminary experiments.

The lesson we learned by the experiments we performed is that thermal cameras technology is not yet

<sup>6</sup><https://theconversation.com/are-thermal-cameras-a-magic-bullet-for-covid-19-fever-detection-theres-not-enough-evidence-to-know-139377>

<sup>7</sup><https://www.webmd.com/lung/news/20200928/privacy-concerns-hindering-digital-contact-tracing>

mature enough to guarantee monitoring with a high level of reliability on its own. The current technology included in the thermal camera does not include, for example, face recognition and, consequently, is unable to discard those measurements deriving from insignificant parts (head, shoulders, ground and other hot objects, etc.).

In the future, by combining thermal measurements with more complex intelligence, as the one provided by image recognition and processing, it might be thought to indicate the position of the eyes to the thermal camera for a more reliable measurement of body temperature.

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