

# Impact of Team Formation Type on Students' Performance in PBL-Based Software Engineering Education

Jéssyka Vilela<sup>a</sup>, Simone C. dos Santos<sup>b</sup> and Davi Maia<sup>c</sup>

Centro de Informática, Universidade Federal de Pernambuco (UFPE),  
Av. Jornalista Aníbal Fernandes, s/n – Cidade Universitária, Recife-PE, Brazil

**Keywords:** Requirements Engineering Education, Team Formation, Performance Assessment, Impact, Problem-Based Learning, Software Engineering.

**Abstract:** In Requirements Engineering (RE) Courses, it is a common teaching practice to adopt a Problem-Based Learning (PBL) approach in which the students are divided into teams to solve problems. These teams can be defined according to different criteria and evaluated using performance assessment models. This paper investigates the impact of team formation type on students' performance in PBL-based software engineering education in RE courses. The study analyzes 25 teams across five postgraduate RE courses conducted in 2022 and 2023 using a mixed approach (qualitative and quantitative). In three of these courses, the students self-selected the teams (S); in the other two, a team formation method (TFM) was used. We analyzed how performance assessment results and project scores differ between self-selected and TFM-formed teams. We also explored how performance in some soft skills varies between assessments or team formation methods. The difference in average performance between S and TFM teams is statistically significant. We cannot conclude that there is a statistically significant difference in grades between the S and TFM teams. Interestingly, we also observed that the impact of the type of team formation is relatively stable, regardless of the assessment over time.

## 1 INTRODUCTION

Software engineering (SE) education has faced significant challenges over the past two decades (Oguz and Oguz, 2019). The very nature of software, intangible and dynamic, almost always associated with business processes that undergo constant change, demands much more for good practices than for theoretical foundations as in other computing disciplines (Kruchten, 2004). This characteristic brings to the software engineer the need to learn techniques, models, software design, and implementation methodologies and develop skills associated with human factors (generally called soft skills), such as business understanding, communication, and teamwork (Maturro et al., 2015).

To develop these skills, students are generally involved in practical projects in software engineering courses and disciplines. The more authentic these projects can be, the more students will learn. Thus, active approaches such as Problem-Based

Learning, Project-Based Learning (PBL) (Kolmos, 2009), Team-Based Learning (TBL) (Sisk, 2011), and Challenge-Based Learning (CBL) (Gibson et al., 2018) have been used to reduce the gap between learning in academia and the demands of the labor market. When dealing with authentic problems and projects of relevant complexity, students will inevitably need to carry out collaborative work, being organized into teams. Therefore, group work is essential in active approaches based on real-world problem-solving practices. In this context, the team formation process can significantly impact the learning process, the social behavior of team members, and the team's overall performance. Motivated by this context, this study sought answers to the following central research question: *RQ: How does team formation impact student performance in PBL-based software engineering education?*

To better understand this issue, it is crucial to understand the team formation process. Teams can be formed considering different strategies, from self-selection, when students define their teams without any external intervention, to the use of tools based on algorithms for automatic team formation ((Løvd

<sup>a</sup> <https://orcid.org/0000-0002-5541-5188>

<sup>b</sup> <https://orcid.org/0000-0002-7903-9981>

<sup>c</sup> <https://orcid.org/0009-0007-7144-8020>

et al., 2020). Other examples are random formation (Bastarrica et al., 2023), based on the definition of team members' roles, using Kolb's learning style theory (Chen et al., 2011), by teachers' preferences (Løvold et al., 2020), using personality tests to match team members (Løvold et al., 2020), or mixed approaches that use more than one strategy (dos Santos, 2023)(Maia et al., 2023). Despite the many possibilities, there is a lack of consensus on the most effective approach to improving learning outcomes and students' overall performance in teamwork (Løvold et al., 2020).

Concerning student performance, teamwork in software engineering education is generally based on an assessment scheme from several aspects (Bastarrica et al., 2019)(Basholli et al., 2013), such as management of projects, product quality, and presentation of results. However, this scheme usually does not consider variations in individual commitment and technical contributions among team members since grades are typically assigned collectively to the entire team (Bastarrica et al., 2019).

To overcome this problem, peer assessment (called coregulation) has been increasingly used to evaluate teamwork (Basholli et al., 2013). The authors argue that peer assessment is recognized as an effective educational technique because it allows students to critically reflect on the professionalism and contribution of their team members in terms of performance and behavior (Basholli et al., 2013).

A wide range of approaches and methods have been suggested and explored in peer review (Basholli et al., 2013). One of the methods is the performance assessment of the PBL-SEE assessment model, proposed by (Santos, 2016), which considers multiple perspectives, combining self- and coregulation (Zimmermann, 2004).

Considering different team formation strategies and the performance evaluation of the members of this team, this article presents a comparative analysis between scenarios from real-world experiences in teaching requirements engineering, based on 25 teams in five postgraduate courses in ES carried out in 2022 and 2023. These experiments used the PBL-SEE performance assessment model, adopting two antagonistic team formation strategies: 1) self-selection (S), in which students choose their teams, and based on a team formation method (TFM), which combines several strategies, defined in (dos Santos, 2023).

Focusing on obtaining answers to the central research question, we sought to investigate the differences in performance results between self-selected teams (S) and teams formed through systematic

method (Santos, 2016), bringing essential insights for the decision-making of software engineering educators in the context of teamwork.

To report this research, this paper is organized into five sections. In Section 2, we discuss the main methods and related works. Section 3 details the research design and context of the five experiments. In Section 4, we provide answers to the central and secondary research questions. Finally, in Section 5, we present conclusions and future work.

## 2 BACKGROUND

### 2.1 Method of Team Formation

This study analyzes the impact of team formation on the performance of its members. According to (Parker, 1990), in teams, people interact with each other to solve a problem or task; therefore, they share the same objective. Complementing this definition, (Salas et al., 1993) also emphasize that team members have specific functions and are assigned according to their capabilities.

Regarding the team formation process, (da Silva et al., 2011) highlight several attributes that can be considered based on a study that reveals what managers consider when selecting members of a software team. However, in the educational context, some of these attributes may be more appropriate than others, especially those related to the human aspects involved, such as students' interpersonal skills, behavior, and personality.

Team formation can be carried out using different approaches (Ounnas et al., 2007), criteria, and student characteristics as highlighted by (Wessner and Pfister, 2001). For example, the teacher can form a team manually or automatically by a system. The team can also be homogeneous or heterogeneous, considering different characteristics of the students, or it can even be a mixed group, considering both homogeneous and heterogeneous characteristics. A team can also consider the personal attributes of its members, such as gender and individual capabilities (Ounnas et al., 2007).

Again, reflecting the educational context, it is important to highlight how difficult it is to form the "ideal" team so collaboration and expected learning can effectively occur (Dillenbourg, 1999). Several studies seek to evaluate the effect of different criteria on team formation in this context, obtaining different conclusions. (Manukyan et al., 2013) conclude that homogeneous groups are better for spreading knowledge in complex environments. (Wang et al.,

2007) recommend forming heterogeneous groups in this context, arguing that forming teams through a systematic process obtained greater satisfaction and collaboration from team members than randomly generated teams. In these studies, it is also possible to verify that the effect of team formation can be different for different tasks (Dillenbourg, 1999)(Manukyan et al., 2013) (Wang et al., 2007).

A team formation method (TFM) for team building in the PBL approach, which can be applied to any discipline in computing are presented by (dos Santos, 2023). The TFM suggest the formation of small teams, on average 5 to 7 members, considering the following attributes: age group, gender, personality, and behavior (via MBTI – Myers-Briggs Type Indicator), preferred skill in solving computing problems (programming, modeling, or management), professional experience and affinities with other team members.

Considering the premise of heterogeneous teams and the balance between the teams, the team formation criteria are defined: 1) rarer MBTI profiles among the students in the class are distributed among the teams; 2) considering the majority of male students in STEM (Science, Engineering, Technology and Mathematics) courses, other genders are also distributed among the teams; 3) preferred skills are balanced between teams, as well as age group and professional experience, valuing the diversity of these aspects; 4) all teams will have at least one member indicated on each student's affinity list. Based on these criteria, a team formation process is applied, generating balanced teams. It is essential to highlight that this systematic team formation was applied in some of the experiences demonstrated in this study in contrast to the team formation by the self-selection of the students themselves to evaluate the impact of this training on the performance of soft and hard skills.

## 2.2 Students Performance and Team Assessment

Evaluating student performance in courses that use problems or projects is essential to team development. Such assessments help the team understand their strengths and areas for improvement, critically analyzing where they can improve and what ways they can follow to achieve improvement. A student assessment model, called PBL-SEE, based on five dimensions: content, process, performance, output, and client satisfaction, which can be used to evaluate teams in the context of real problems and projects, are described by (Santos, 2016). In this model, the performance refers to a subjective analysis of the student's

interpersonal characteristics and Soft Skills. Table 1 presents the criteria used for this assessment and the respective descriptions.

Table 1: Criteria used in the performance evaluation (Santos, 2016).

ID	Criterion	Description
SFI	Self Initiative	Able to identify and anticipate problems or situations, seeking proactive solutions and defending viewpoints with consistent arguments.
CMT	Commitment	Meets deadlines of the work plan and commitments assumed.
CLB	Collaboration	Cooperates with the work team and other people in the organization to solve problems and perform tasks. In other words, wears the team's and/or client's shirt.
INV	Innovation	Demonstrates an entrepreneurial spirit through creativity and innovation, identifying opportunities for improvement and adding value to the way of performing activities.
COM	Communication	Expresses complex ideas, information, and positions clearly and understandably, as well as knows how to listen, ensuring accuracy and understanding of the subjects discussed.
LRN	Learning	Capable of identifying and raising hypotheses about the problem, seeking to understand and apply the necessary concepts to its resolution.
PLN	Planning	Capable of planning actions and/or activities with the team, committing to the effective execution of the problem-solving process.
EVL	Evaluation	Capable of analyzing and evaluating possible solution alternatives to the problem, defending viewpoints with consistent arguments.

Concerning conducting the assessment, the students responded to a 360-degree evaluation in which they assessed themselves and their teammates on a scale of 1) Did not meet expectations, 2) Partially met expectations, 3) Met expectations, 4) Exceeded expectations, and 5) Surpassed expectations for each of the criteria above. At the end of the criteria evaluation, they are asked to present each member's strengths and areas for improvement. Finally, at the end of the collections, performance reports are sent to each team member containing the evaluation results and their strengths and areas for improvement.

## 2.3 Related Work

Some results related to this study were found when searching for references that help base the research objective. In general, the relationship occurs in the method of team formation, using performance assess-

ment, or comparing the results of different teams.

The differences in performance between teams formed by students and the teacher/instructor are assessed by (Løvold et al., 2020). For this, the class was divided into teams with a project following the course of the discipline. A project performance evaluation was used to evaluate the team situation, using student reports and an individual technical knowledge assessment.

Which informal roles arise in software teams is aimed to be examined in the work of (Beranek et al., 2005). For this, the class was divided into mixed teams of 6 members who carried out a Software Engineering project. As an evaluation method, this experience assessed technical knowledge using a five-point scale and an assessment of behavior and teamwork based on subjective feedback.

The student’s perspective on evaluating the team project in a CS course is investigated by (Tafliovich et al., 2015). For this, the class was divided into teams formed by the students and created by the teacher, who carried out projects in three disciplines. A five-point assessment covering hard and soft skills was used as an evaluation method. Our study is similar to the work of their work, but it takes a more holistic approach to student performance, covering both technical abilities (hard skills) and interpersonal competencies (soft skills). Additionally, it introduces discussions in a new context, emphasizing the context-dependence of qualitative research. This paves the way for further analysis and reflections that can assist decision-making in similar educational settings.

Finally, from five requirement engineering courses, this study aims to evaluate whether there are differences in performance, considering two situations: when the students form the teams (self-selection or S) and when the instructor forms the teams using TFM (TFM-based or TFM).

For team formation by the teacher, we considered the team formation method (TFM) defined in (dos Santos, 2023) and described in Section 2.1. The performance evaluation was based on the evaluation model described in Section 2.2 (Santos, 2016) combined with the assessment of the results of the participating projects. The analysis also used the t-test to verify the results’ significance.

### 3 RESEARCH METHOD

The methodology adopted in this paper is inspired by the work of (Cadette et al., 2022). It comprises six steps, as illustrated in Figure 1. To address the research questions, we conducted a field experiment.

The study was organized into two cycles where five courses were taught as described in Table 2. The units of analysis included (1) three courses where the students self-selected their teams and (2) two courses where the TFM method (dos Santos, 2023) was applied.

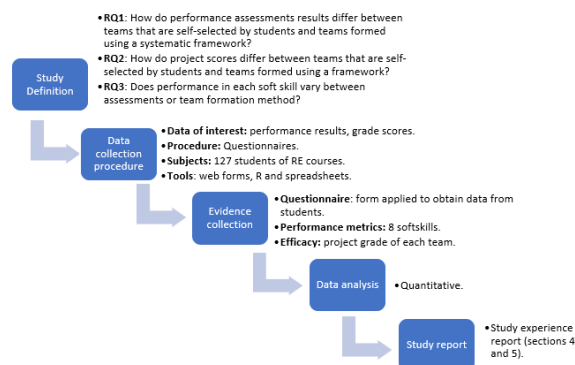


Figure 1: Methodology for conducting the study (adapted from (Cadette et al., 2022)).

### 3.1 Research Questions

As mentioned in the introduction section, this work is guided by the following research question RQ: *How does team formation impact student performance in PBL-based software engineering education?*

We divided this RQ into three research questions: RQ1: *How do performance assessment results differ between teams that are self-selected by students and teams formed using the TFM systematic method;* RQ2: *How do project scores differ between teams that are self-selected by students and teams formed using TFM;* and RQ3: *Does performance in each soft skill vary between assessments or team formation method?*

To answer R1, we compared the performance evaluation results of the courses where the teams were self-selected (S) by the students versus the team formation method (TFM) (dos Santos, 2023) and how teams evolved in the second evaluation compared to the first evaluation. In RQ2, we compared the project scores among the S and F teams. To answer RQ3, we performed a Mixed Effects Variance Analysis for soft skills. This analysis examined if there is a difference in the average soft skills scores between the two assessments and also if there is a difference in the average soft skills scores between the different types of team formation.

### 3.2 Courses Description

This work intends to answer the research questions based on the data collected from five RE Postgraduate



Table 2: Courses' Information.

	Course 1	Course 2	Course 3	Course 4	Course 5
Year	2022	2023	2022	2023	2023
Course focus	Traditional RE	Traditional RE	Requirements for Embedded Systems	Requirements for Embedded Systems	Requirements for Embedded Systems
Format	In-person	In-person	Remote	Remote	Remote
Number of students	21	26	31	29	20
Number of teams formed	3 teams of 5 people and 1 team of 6 people	4 teams of 5 people and 1 team of 6 people	5 teams of 5 people and 1 team of 6 people	5 teams of 5 people and 1 team of 6 people	4 teams of 5 people
Objectives of the real-life projects	Asset Report Consolidation Tool, Bus schedule management app with integration to subway, Supermarket shopping list and price research app, Parking spot management app	Academy app, Challenges faced by Uber drivers with the platform, University restaurant app, Social media app manager, Event and cost management system	Smart refrigerator, Smart dishwasher, Smart TV	Smart bread machine, Smart dishwasher, Smart coffee maker	Smart bread machine, Smart dishwasher
Duration	One week	One week	Two weeks	Two weeks	One week
Team formation	Self-selected	Self-selected	Self-selected	TFM	TFM
Tutor	No	No	No	Yes	No

courses, whose design is presented in Table 2. Our goal in these courses was to focus on technical and soft skills. An experience report of the dynamics of this course is presented in (Vilela and Silva, 2023).

**Activities and Responsibilities of the Student Teams.** The courses adopted a mixed approach in which the students had theoretical classes and the opportunity to practice the topics in simulated projects conducted in teams during the classes. In these projects, students were required to elicit, analyze and specify software requirements chosen by the team in courses 1 and 2 or randomly assigned by the professor in courses 3, 4, and 5. The classroom was divided into teams, and students had dedicated time to work on the project during the class. They could seek guidance and clarification from the professor whenever needed.

### 3.3 Courses Conduction Process

In courses 4 and 5, where the professor assigned the teams, we adopted the process illustrated in Figure 2. First, the students answered the self-diagnostic form, and the professor formed the teams using the TFM method of (dos Santos, 2023), and the students started conducting the course activities. In the half of the course, the first performance evaluation using the framework of (Santos, 2016), the results were shared with the students, the students continued the course activities, and the second performance assessment was performed at the end of the course.

In courses 1 and 2, the first setp of answering the self-diagnostic form was not performed since the stu-

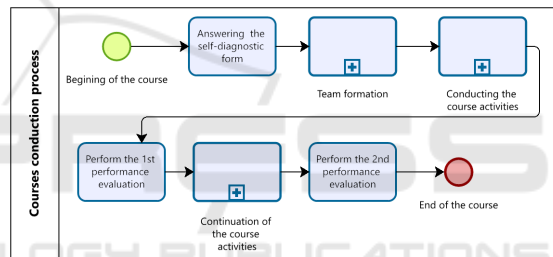


Figure 2: Courses conduction process.

dent self-selected the teams, and in course 3, the performance assessment was only performed at the end of the course. It is important to highlight that the initiative of using real-life problems, adopt PBL, and performance assessment is only of the professor, and not of the institution.

### 3.4 Grading Schema

The professor determined the grade in each course by considering multiple factors (partial deliveries, requirements documents, performance assessments) with distinct weights. The grading schema of all classes considers performance assessment as 20% of the final grade, and it consists of an average of individual and team grades in the two evaluations. In four out of the five courses, there were no tutors available. Hence, only the professor supported the students and assigned all the grades.

### 3.5 Participants

This study relies on the data collected from 127 students distributed in five courses. The professor was the same across all courses investigated in this study and in course #4, there was one tutor available.

Most of the students did not have prior experience in RE, software engineering, problem-solving or team-oriented software development.

## 4 PERFORMANCE ASSESSMENT RESULTS

This section is organized as follows: first, we provide the performance assessment for each course and soft-skill then we present an overview of the average of Performance Assessment Results in both team formation types.

### 4.1 Course 1: Performance Assessment Results

Two Performance Assessments were conducted in this course (two cycles), and the results are presented in Table 3. We followed the model of (Santos, 2016) described in Section 2.2. Each team showed improvements in the soft skills assessed, with team 3 standing out for its significant overall growth. This suggests a strong focus on developing skills and adapting to learning needs. The areas of Innovation, Communication, and Planning showed the greatest improvements in general, perhaps reflecting an emphasis on these skills throughout the course. Regarding consistency, team 1 consistently improved in almost all areas, albeit with smaller increments than team 3.

Table 3: Performance results of Course 1.

#team	# cycle	SFI	CMT	CLB	INV	COM	LRN	PLN	EVL
1	1	4.32	4.52	4.44	4.20	4.12	4.12	4.36	4.28
1	2	4.44	4.28	4.36	4.40	4.32	4.44	4.24	4.44
2	1	4.04	4.28	4.08	3.84	4.00	3.88	3.88	3.92
2	2	4.12	4.32	4.36	4.08	4.16	4.20	4.12	4.16
3	1	3.70	4.03	4.08	3.56	3.98	3.93	3.79	4.08
3	2	4.40	4.48	4.53	4.48	4.58	4.54	4.57	4.49
4	1	4.34	4.47	4.49	4.22	4.45	4.42	4.36	4.52
4	2	4.36	4.62	4.70	4.47	4.52	4.47	4.67	4.56
Average		4.21	4.37	4.38	4.16	4.27	4.25	4.25	4.31

### 4.2 Course 2: Performance Assessment Results

Two cycles of Performance Assessment were also conducted in this course, as shown in Table 4. Course 2 showed a trend of significant improvements in soft skills, especially notable in team 4. The focus appears to be on strategic and analytical development, as evidenced by the growth in Planning and Assessment. Consistency in skill development across teams suggests an effective learning environment and an emphasis on continuous improvement of soft skills.

Table 4: Performance results of Course 2.

#team	# cycle	SFI	CMT	CLB	INV	COM	LRN	PLN	EVL
1	1	4.72	4.72	4.76	4.64	4.68	4.80	4.76	4.68
1	2	4.84	4.88	4.80	4.76	4.80	4.92	4.96	4.88
2	1	4.02	3.85	4.02	3.78	3.90	3.90	3.88	3.82
2	2	3.92	4.00	3.98	3.93	3.87	3.87	3.82	3.90
3	1	4.32	4.56	4.40	4.36	4.12	4.52	4.20	4.28
3	2	4.36	4.48	4.52	4.40	4.16	4.52	4.32	4.56
4	1	4.68	4.64	4.84	4.36	4.48	4.40	4.48	4.68
4	2	5.00	5.00	4.96	4.96	5.00	5.00	5.00	5.00
5	1	4.56	4.64	4.60	4.64	4.52	4.64	4.68	4.68
5	2	4.80	4.84	4.76	4.84	4.76	4.92	4.80	4.88
Average		4.52	4.56	4.56	4.47	4.43	4.55	4.49	4.54

### 4.3 Course 3: Performance Assessment Results

Only one performance assessment was conducted in this course, as demonstrated in Table 5. Team 1 had strong scores for Collaboration (4.60) and Commitment (4.55), indicating good performance in teamwork and reliability. Team 2 presented lower scores than the other teams, especially in Innovation (3.64) and Communication (3.72), which may indicate areas for development. Team 3 demonstrated exceptional performance with very high scores in all areas, especially in Innovation (4.92) and Learning (4.96), standing out as the strongest team in terms of creativity and learning skills.

Team 4 achieved consistent but moderate scores in all areas, indicating a balanced performance but with room for improvement. Team 5 had generally lower scores, with the lowest scores in Innovation (3.50) and Learning (3.60), suggesting specific areas for development. Team 6 performed relatively well with consistent and balanced scores across the board, although without any exceptional areas of emphasis.

Table 5: Performance results of Course 3.

#team	# cycle	SFI	CMT	CLB	INV	COM	LRN	PLN	EVL
1	1	4.35	4.55	4.60	4.20	4.20	4.45	4.20	4.20
2	1	3.68	4.00	4.00	3.64	3.72	3.92	3.80	3.76
3	1	4.84	4.76	4.88	4.92	4.92	4.96	4.84	4.88
4	1	4.00	4.05	4.10	4.00	4.05	3.85	4.10	4.00
5	1	3.60	3.85	3.90	3.50	3.75	3.60	3.60	3.70
6	1	4.17	4.09	4.13	4.04	4.08	4.00	4.13	3.96
Average		4.11	4.22	4.27	4.05	4.12	4.13	4.11	4.08

#### 4.4 Course 4: Performance Assessment Results

Two performance assessments were performed in this course as presented in Table 6. In course 4, while most teams showed some level of improvement in soft skills, team 2 stood out with the greatest overall growth. Team 4 also showed good development, especially in creative and collaborative areas. On the other hand, teams 5 and 6 struggled, with a notable reduction in their skills, pointing to possible areas for intervention or additional support.

Table 6: Performance results of Course 4.

#team	# cycle	SL	CM	CL	I	CC	L	P	A
1	1	4.00	4.30	4.20	3.80	3.70	3.80	4.00	4.00
1	2	4.10	4.10	4.30	4.00	4.10	4.10	4.20	3.90
2	1	4.00	4.10	4.20	3.80	4.00	4.10	4.10	4.10
2	2	4.40	4.50	4.60	4.30	4.30	4.10	4.40	4.50
3	1	4.00	4.00	4.00	3.80	3.90	3.90	3.80	3.90
3	2	4.20	4.20	4.20	4.20	4.20	4.10	4.00	4.20
4	1	4.20	4.20	4.00	3.90	4.00	3.80	4.00	4.10
4	2	4.30	4.60	4.60	4.60	4.40	4.30	4.40	4.50
5	1	3.50	3.60	3.50	3.60	3.40	3.30	3.40	3.50
5	2	2.30	2.30	2.30	2.30	2.20	2.30	2.30	2.30
6	1	3.70	3.80	4.00	3.90	4.00	3.90	3.70	3.80
6	2	3.40	3.10	3.70	3.40	3.50	3.40	3.40	3.30
Average		3.84	3.90	3.97	3.80	3.81	3.76	3.81	3.84

#### 4.5 Course 5: Performance Assessment Results

Two cycles of performance assessment were also conducted in this course, as shown in Table 7. In this course, all teams showed improvements in the soft skills assessed, with teams 1 and 2 standing out due to their significant overall growth. Development was particularly notable in skills such as Learning, Assessment, and Communication, reflecting a strong focus on these areas throughout the course.

#### 4.6 Summary of Courses Performance

Table 8 presents the summary of performance assessment results for both self-selected teams (S) and

Table 7: Performance results of Course 5.

#team	# cycle	SFI	CMT	CLB	INV	COM	LRN	PLN	EVL
1	1	3.35	3.25	3.35	3.55	3.35	3.30	3.20	3.30
1	2	3.70	3.65	3.70	3.50	3.60	3.70	3.60	3.70
2	1	2.92	3.00	3.25	2.75	3.17	2.83	2.75	2.92
2	2	3.42	3.42	3.58	2.92	3.25	3.00	3.00	3.25
3	1	2.90	3.05	3.00	2.75	3.05	2.85	3.05	2.95
3	2	3.45	3.60	3.65	3.45	3.45	3.60	3.55	3.50
4	1	4.00	4.04	4.08	3.72	3.88	3.79	4.00	3.92
4	2	4.20	4.20	4.20	3.90	4.20	3.90	4.00	3.90
Average		3.49	3.53	3.60	3.32	3.49	3.37	3.39	3.43

method-formed teams (TFM), including the courses, teams, 1st assessment score, 2nd assessment score, the difference between the 1st and 2nd assessment scores, and the average of first and second performance scores. We did not include course 3 since only one performance assessment was conducted.

Table 8: Performance Assessment Results.

Formation	Course	Team	1st	2nd	Diff	Average
S	1	1	4.33	4.33	0	4.33
S	1	2	3.99	4.19	0.2	4.09
S	1	3	3.89	4.51	0.62	4.2
S	1	4	4.41	4.55	0.14	4.48
S	2	5	4.72	4.86	0.14	4.79
S	2	6	3.9	3.91	0.01	3.9
S	2	7	4.36	4.44	0.08	4.4
S	2	8	4.57	4.99	0.42	4.78
S	2	9	4.68	4.84	0.16	4.76
F	4	10	4	4.12	0.12	4.06
F	4	11	4.06	4.42	0.36	4.24
F	4	12	3.92	4.18	0.26	4.05
F	4	13	4.04	4.46	0.42	4.25
F	4	14	3.5	3.8	0.3	3.65
F	5	15	4	4.53	0.71	4.18
F	5	16	4.16	4.58	0.42	4.37
F	5	17	3.9	4.08	0.18	3.99
F	5	18	3.74	4.43	0.69	4.09
F	5	19	3.95	4.06	0.11	4.01

From an analysis of the data obtained, an **improvement in performance assessment score between the first and second assessments is visible for most teams**, which suggests positive progress for students/teams throughout the courses.

**Number of Students and Team Performance:** To investigate if there is a correlation between the number of students in each course and the average performance of the teams, we used the Pearson correlation coefficient, which is a common statistical test that measures the degree of linear relationship between two continuous variables. We found a correlation coefficient of approximately -0.013. This value suggests that there is practically no linear correlation between the number of students on a course and team performance. In statistical terms, this indicates that varia-

tions in the number of students do not have a significant linear effect on team performance, based on the data obtained in these courses. This suggests that the quality of teaching and team dynamics may be more important than class size.

## 5 DISCUSSION

In this section, we answer and discuss our research questions.

### 5.1 RQ1: How Do Performance Assessment Results Differ Between Teams that Are Self-Selected by Students and Teams Formed Using the TFM Systematic Method?

To answer this research question, we analyzed the performance assessment results considering two perspectives of Table 8: (1) Variance of teams' performance scores between the first and second assessments; and (2) Comparison of performance averages of teams formed by self-selection and by TFM method.

#### 5.1.1 Variance of Teams Performance Scores Between the First and Second Assessments

Repeated Measures Analysis of Variance (RM ANOVA) was performed to compare teams' assessment scores between the first and second assessments. The results show an F-value of approximately 6.77 and a p-value of 0.0137.

The p-value is less than the common threshold of 0.05, suggesting statistically significant differences between the first and second assessment scores. In other words, **we can conclude with a 95% confidence level that there was a significant improvement in the teams' performance from the first to the second assessment moment.**

It is important to note that RM ANOVA assumes that the same teams or individuals are measured more than once, which is the case of our study. Furthermore, this test only considers scores and does not consider other factors, such as the formation type or specific course.

#### 5.1.2 Comparison of Performance Averages of Teams Formed by Self-Selection and by TFM Method

To investigate differences in the performance averages between the self-selected and TFM-formed

teams, we calculated the performance average from the first and second assessments (except in course 3, where only one performance assessment was conducted). The results summarized in Table 9 suggest that Self-selected teams (S) appear to have slightly better performance than teams formed using a systematic method (TFM). This may indicate that allowing students to choose their teams can lead to better team dynamics and, consequently, better performance.

Table 9: Summary of Performance Assessment Results.

Formation	Course	1st	2nd	Average
S	1	4.16	4.40	4.28
	2	4.45	4.61	4.52
	3	not performed	4.14	4.18
F	4	3.9	4.20	4.15
	5	3.95	4.34	4.13

We also observed that **the degree of improvement seems to be higher in TFM-formed teams.** Both self-selected and TFM-formed teams improve from the first to the second assessment. However, the degree of improvement seems to be higher in TFM-formed teams. This could suggest that teams formed using a systematic method might have a higher capacity for learning and adaptation.

We performed a t-test for independent samples to compare the average performance between teams formed by self-selection (S) and by method (TFM) considering the following hypothesis:

*Null Hypothesis (H0):* There is no significant difference in the average performance between teams formed by self-selection and those formed by TFM method.

*Alternative Hypothesis (H1):* There is a significant difference in average performance between teams formed by self-selection and those formed by TFM method.

The results were: **t-statistic: 2.7014 and p-Value: 0.0151.** We reject the null hypothesis with a p-value of approximately 0.0151, which is less than the common threshold of 0.05. This suggests a statistically significant difference in average performance between teams formed by self-selection and those formed by TFM method.

The results suggest that **the team formation method has a significant impact on performance.** This may be due to different team dynamics, comfort levels, or compatibility between team members, which are influenced by the training method.

We also believe that **teams formed through self-selection may have performed better due to their choice to work with colleagues with whom they already have a good relationship or whose skills complement their own.** On the other hand, teams



formed by a framework may have faced initial adaptation challenges or a lack of synergy.

### 5.2 RQ2: How Do Project Scores Differ Between Teams that Are Self-Selected by Students and Teams Formed Using TFM?

Figure 3 presents the grades (scale 0 to 100) of both formats (self-selected and framework-formed teams) in the form of a boxplot. The median grade for the "Self-selected" team is around 91, while for the "TFM" team, it is around 90. The interquartile range (IQR) for the "Self-selected" team is wider, indicating a higher dispersion of grades compared to the "TFM" team. The minimum and maximum values for the "Self-selected" team are 62.14 and 100, respectively, while for the "TFM" team, they are 67.5 and 98.

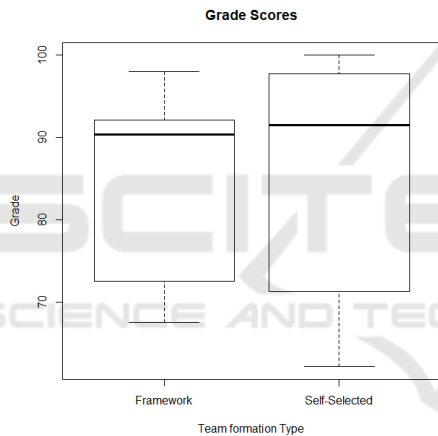


Figure 3: Distribution of grades between the two teams, Self-selected and TFM-formed.

Based on the boxplot, there doesn't seem to be a significant difference in grades between the two teams. Both teams have a similar distribution, with close medians and grade variation. We followed our analysis by calculating the teams' average scores for each course in percentage terms and the standard deviation as shown in Table 10.

Table 10: Grade Score and Standard Deviation.

Formation	Course	Average Grade (%)	Standard Deviation
S	Course 1	72.75	12.67
S	Course 2	93.50	9.29
S	Course 3	86.50	15.53
S	All	84.25	3.13
F	Course 4	85.31	12.25
F	Course 5	86.25	11.09
F	All	85.78	0.82

Analyzing the team grades in each formation type, we discussed the conclusions below.

**General Grade.** Both types of team formation, self-selected (S) and formed by a method (TFM), have high-grading teams, with several teams achieving grades of 80% or more. This suggests that both team formation approaches can be effective.

**Average Grade.** The average grade appears to be slightly higher for self-selected teams (S) compared to teams formed by a method (TFM). However, the difference is not very large, and both team formation approaches result in generally high grades.

**The standard deviation** of grades varies across courses and between forms of team formation. This indicates that the grades' dispersion may differ depending on the specific circumstances of each course and team formation method.

**The average performance across all courses** by team formation type, also shown in Table 10, suggests that using the method TFM may positively impact the overall project scores. Considering the work of (Løvold et al., 2020) that noticed the self-selected teams formed by the students performed slightly better than the instructor's, our results possibly indicate that TFM-based teams are better than instructor-based teams.

We applied a t-test for independent samples (specifically the Welch t-test, which does not assume equal variances) considering the following hypothesis:

*Null Hypothesis (H0):* There is no significant difference in grades between the two types of team formation types.

*Alternative Hypothesis (H1):* There is a significant difference in grades between the two types of team formation types.

**The Calculated t-value Is -0.0998, and the p-value is 0.9214.** Based on the t-test result, there is insufficient evidence to reject the null hypothesis. Therefore, we **cannot conclude that there is a statistically significant difference in grades between the "Self-selected" and "TFM Method" teams.**

This conclusion, however, is restricted to the context of the data analyzed and the design of the study in question. It does not necessarily mean that there are no differences in other contexts or that unmeasured factors cannot influence grades. In our opinion, this suggests that other factors, such as project complexity or team members' skill level, may also influence the grade.

### 5.3 RQ3: Does Performance in Each Soft Skill Vary Between Assessments or Team Formation Method?

Figure 4 presents the boxplots comparing the evaluation of each soft skill across the two assessment moments for the courses where the teams were self-selected (courses 1 and 2). Each soft skill (SFI, CMT, CLB, INV, COM, LRN, PLN, EVL) is represented with two boxplots side by side, one for the first assessment and the other for the second assessment. This visualization allows us to easily compare the distribution of scores for each soft skill between the two assessments. In the same way, Figure 5 shows the boxplot for the TFM-formed groups.

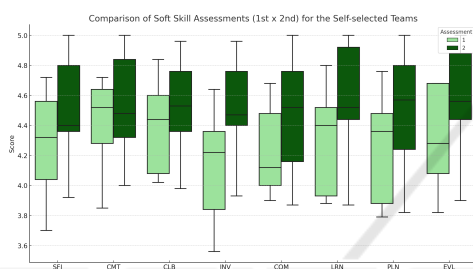


Figure 4: Comparison of Soft Skill Assessments Over Two Periods for the Self-selected Teams.

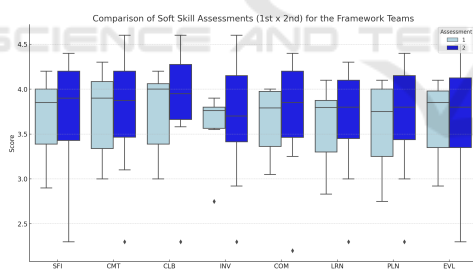


Figure 5: Comparison of Soft Skill Assessments Over Two Periods for the TFM-formed Teams.

The comparative analysis reveals a positive trajectory in soft skills development over time. We noticed consistently high performance in skills like 'CMT' and 'CLB', pointing to established strengths, while the significant improvements in 'LRN', 'SFI', and 'COM' highlight areas of successful development and focus between the two assessment periods.

As performance assessments were carried out at two different times, we used this analysis to understand how performance in soft skills evolved over time in each type of team formation. For this, a Mixed Effects Analysis of Variance was carried out, given that the number of observations in each group was

not the same. The results presented in Table 11 indicate the importance of the team formation type in the "SFI" and "CMT" skills, while the evolution over time seems to have a smaller impact.

*Intercept* is the average value of the soft skill score when all independent variables (factors) are equal to zero. *InterceptP* represents the P-value of the *Intercept*. *AssessmentP* is the P-value of the Assessment indicating the effect of the second assessment compared to the first. *FormationTypeP* is the P-value of the Formation Type. *InteractionP* is the P-value of *Interaction*.

Table 11: Results of the Mixed Effects Analysis of Variance.

SoftSkill	Intercept	InterceptP	AssessmentP	Formation TypeP	InteractionP
SFI	3.657	< 0.001	0.546	0.001	0.783
CMT	3.734	< 0.001	0.878	< 0.001	0.712
CLB	3.758	0	0.227	< 0.001	0.923
INV	3.557	0.000	0.628	0.004	0.522
COM	3.645	0.000	0.486	< 0.001	0.496
LRN	3.562	0.000	0.397	<0.001	0.295
PLN	3.600	0	0.432	0.003	0.611
EVL	3.649	0	0.666	<0.001	.493

Based on the Mixed Effects Variance Analysis for soft skills, except for 'INV', all other skills show significant differences between types of team formation, with "Self-Selected" teams generally presenting higher averages. This suggests that the self-selection of teams may be more aligned with the promotion or recognition of certain soft skills. From this analysis, it was observed that:

- SFI and CMT: Both skills do not show significant differences in assessments over time, suggesting consistency in perception or performance in these areas.
- CLB and LRN: These skills showed significant differences in the team formation type and maintained consistency in assessment over time. This indicates that the way teams are formed can have a lasting impact on these competencies.
- COM: This skill appears to be quite influenced by the team formation type but without significant variation over time or interaction between factors.
- PLN and EVL: Both skills showed significant variations in the team formation type but without significant changes over time. This suggests that team formation has a greater impact than temporal evolution in these areas.
- INV: A notable exception, "INV" did not show significant differences in the type of team formation, which may indicate a more individualized

nature of this skill, less influenced by the team context.

#### 5.4 Threats to Validity

Considering the classification of threats to validity of (Wohlin et al., 2012), we observe some threats to validity.

In the external validity threats, there is a limited sample size. Although we have 127 students, the study includes data from only five postgraduate courses, which may limit the generalizability of the findings to a broader population of RE students or different educational contexts. Therefore, caution should be exercised when generalizing these results to other contexts or populations.

Regarding Internal validity threats, since the real-life projects chosen for each course are different in some courses, their complexity could influence the team performance and outcomes, leading to potential confounding factors. Another threat is the fact that comparing presential courses with remote courses may be a threat to validity since there may be differences in learning conditions and outcomes.

In relation to conclusion validity threats, the subjective nature of peer assessment, where team members evaluate each other, may introduce bias or inconsistency in the evaluation process, affecting the accuracy of the results. It is important to highlight the difference between causality and correlation. It is important to remember that although the test shows a significant difference, it does not imply direct causation. Other unmeasured factors may influence the results.

## 6 CONCLUSIONS AND FUTURE WORK

This paper investigates the efficacy of combining a team formation method (TFM) with performance assessment in RE courses. The study analyzes 25 teams across five postgraduate RE courses conducted in 2022 and 2023. The main conclusions of this study are:

- There was a significant improvement in the teams' performance from the first to the second assessment moment.
- There is a statistically significant difference in average performance between teams formed by self-selection and those formed by TFM.
- We cannot conclude that there is a statistically significant difference in grades between the "Self-

selected" and "TFM" teams.

- The results of the Mixed Effects Variance Analysis for soft skills show an interesting pattern. Most skills, including "SFI", "CMT", "CLB", "COM", "LRN", and "EVL", revealed significant differences in performance based on the team formation type, indicating that self-selected teams tend to have higher scores in these areas. On the other hand, "INV" and "PLN" stood out for showing less influence on the team formation type. In terms of changes over time (assessments), none of the skills showed significant differences, suggesting consistency in perceptions or development of these soft skills over the studied period. Interestingly, the interaction between the type of team formation and time was not significant for most skills, indicating that the impact of the type of team formation is relatively stable, regardless of the assessment over time.

As contributions of this study, we argue:

**We provide evidence that the team formation type can influence the performance assessments.**

**We demonstrated the importance of Soft Skills in the Educational or Organizational Context.** The study reinforces the importance of soft skills in the educational or teamwork context. Strategies to improve these skills can be fundamental to the team's success.

**We also compared the project grades between self-selected teams and those formed by TFM.** The analysis shows that teams formed using the TFM method have a slightly higher average grade than those formed through self-selection. This suggests that the use of the TFM may have a positive impact on the overall project grades.

We envision several avenues for future research. First, (1) it would be beneficial to conduct a similar study with a larger sample size across multiple universities to validate our findings. Second, (2) explore the relationship between personality indicators and the performance evaluation to obtain a more comprehensive understanding of team dynamics; and, finally, (3) incorporate other factors, such as the complexity of the project and the duration of the project, to have a more nuanced understanding of team performance in RE courses.

## ACKNOWLEDGEMENTS

The authors would like to thank all the students who participated in this study.

## REFERENCES

- Basholli, A., Baxhaku, F., Dranidis, D., and Hatzia Apostolou, T. (2013). Fair assessment in software engineering capstone projects. In *Proceedings of the 6th Balkan Conference in Informatics*, pages 244–250.
- Bastarrica, M. C., Gutierrez, F. J., Marques, M., and Perovich, D. (2023). On the impact of grading on teamwork quality in a software engineering capstone course. *IEEE Access*.
- Bastarrica, M. C., Perovich, D., Gutierrez, F. J., and Marques, M. (2019). A grading schema for reinforcing teamwork quality in a capstone course. In *2019 IEEE/ACM 41st International Conference on Software Engineering: Companion Proceedings (ICSE-Companion)*, pages 276–277. IEEE.
- Beranek, G., Zuser, W., and Grechenig, T. (2005). Functional group roles in software engineering teams. In *Proceedings of the 2005 workshop on Human and social factors of software engineering*, pages 1–7.
- Cadette, W. D. A., Felizardo, F., Zavadski, A. C., Leal, G. C. L., Balancieri, R., and Colanzi, T. E. (2022). The impact of the group maturity on the software development team effectiveness: an experience report. In *Proceedings of the XXXVI Brazilian Symposium on Software Engineering*, pages 78–87.
- Chen, J., Qiu, G., Yuan, L., Zhang, L., and Lu, G. (2011). Assessing teamwork performance in software engineering education: A case in a software engineering undergraduate course. In *2011 18th Asia-Pacific Software Engineering Conference*, pages 17–24. IEEE.
- da Silva, F. Q., Franca, A. C. C., Gouveia, T. B., Monteiro, C. V., Cardozo, E. S., and Suassuna, M. (2011). An empirical study on the use of team building criteria in software projects. In *2011 International Symposium on Empirical Software Engineering and Measurement*, pages 58–67. IEEE.
- Dillenbourg, P. (1999). What do you mean by collaborative learning?
- dos Santos, S. C. (2023). *Transforming Computing Education with Problem-Based Learning: From Educational Goals to Competencies*. Cambridge Scholars Publishing.
- Gibson, D., Irving, L., and Scott, K. (2018). Technology-enabled challenge-based learning in a global context. *M. Shonfeld & D. Gibson, Online Collaborative Learning in a Global World*. Charlotte, NC: Information Age Publishing.
- Kolmos, A. (2009). Problem-based and project-based learning. *University science and mathematics education in transition*, pages 261–280.
- Kruchten, P. (2004). Putting the “engineering” into “software engineering”. In *2004 Australian Software Engineering Conference. Proceedings.*, pages 2–8. IEEE.
- Løvold, H. H., Lindsjörn, Y., and Stray, V. (2020). Forming and assessing student teams in software engineering courses. In *Agile Processes in Software Engineering and Extreme Programming-Workshops: XP 2020 Workshops, Copenhagen, Denmark, June 8–12, 2020, Revised Selected Papers 21*, pages 298–306. Springer.
- Maia, D., dos Santos, S. C., Cavalcante, G., and Falcão, P. (2023). Managing soft skills development in technological innovation project teams: An experience report in the automotive industry. In *2023 IEEE Frontiers in Education Conference (FIE) Proceedings*, pages 1–8. IEEE.
- Manukyan, N., Eppstein, M. J., and Horbar, J. D. (2013). Team structure and quality improvement in collaborative environments. In *2013 International Conference on Collaboration Technologies and Systems (CTS)*, pages 523–529. IEEE.
- Matturo, G., Raschetti, F., and Fontán, C. (2015). Soft skills in software development teams: A survey of the points of view of team leaders and team members. In *2015 IEEE/ACM 8th International Workshop on Co-operative and Human Aspects of Software Engineering*, pages 101–104. IEEE.
- Oguz, D. and Oguz, K. (2019). Perspectives on the gap between the software industry and the software engineering education. *IEEE Access*, 7:117527–117543.
- Ounnas, A., Davis, H. C., and Millard, D. E. (2007). Towards semantic group formation. In *Seventh IEEE International Conference on Advanced Learning Technologies (ICALT 2007)*, pages 825–827. IEEE.
- Parker, G. M. (1990). *Team players and teamwork*. Citeseer.
- Salas, E., Cannon-Bowers, J. A., and Blickensderfer, E. L. (1993). Team performance and training research: Emerging principles. *Journal of the Washington Academy of Sciences*, pages 81–106.
- Santos, S. C. (2016). Pbl-see: An authentic assessment model for pbl-based software engineering education. *IEEE Transactions on Education*, 60(2):120–126.
- Sisk, R. J. (2011). Team-based learning: systematic research review. *Journal of Nursing Education*, 50(12):665–669.
- Taffiovich, A., Petersen, A., and Campbell, J. (2015). On the evaluation of student team software development projects. In *Proceedings of the 46th ACM technical symposium on computer science education*, pages 494–499.
- Vilela, J. and Silva, C. (2023). An experience report on the use of problem-based learning and design thinking in a requirements engineering postgraduate course. In *Proceedings of the XXXVII Brazilian Symposium on Software Engineering*, pages 432–441.
- Wang, D.-Y., Lin, S. S., and Sun, C.-T. (2007). Diana: A computer-supported heterogeneous grouping system for teachers to conduct successful small learning groups. *Computers in Human Behavior*, 23(4):1997–2010.
- Wessner, M. and Pfister, H.-R. (2001). Group formation in computer-supported collaborative learning. In *Proceedings of the 2001 ACM International Conference on Supporting Group Work*, pages 24–31.
- Wohlin, C., Runeson, P., Höst, M., Ohlsson, M. C., Regnell, B., and Wesslén, A. (2012). *Experimentation in software engineering*. Springer Science & Business Media.
- Zimmermann, A. (2004). Regulation of liver regeneration. *Nephrology Dialysis Transplantation*, 19(suppl\_4):iv6–iv10.