NetVisGame: Mobile Gamified Information Visualization of Home Network Traffic Data

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Keywords: Cyber-security Literacy, Network Traffic Analysis, Mobile Game, Information Visualization.

Abstract: The awareness of everyday internet users for cyber security becomes ever more important considering the ubiquity of the Internet in everyday life. However, people usually lack the necessary understanding of this topic or the motivation to pay attention to the problem and its possible consequences. In this paper, we present the novel idea of combining visualization of one's own personal data related to cyber-security literacy with a casual gaming approach. We therefore introduce our prototype, *NetVisGame*, in which we have implemented the idea for personal network traffic data based on a preliminary user study. The evaluation results of the first iteration of the user-centered design process supports the assumption that this approach is feasible to raise interest for and foster understanding of network traffic data and therefore could be a promising approach for data and technologies related to cyber-security literacy.

1 INTRODUCTION

Users play a significant role in preventing cyber attacks (Bradley et al., 2015). Therefore, approaches to support cyber-security awareness (Bada et al., 2019) of average internet users are important. While it is common practice for experts to periodically monitor events in the network (Ghafir et al., 2016) or analyze recent network traffic (Shiravi et al., 2011), most non-experts do not even think about this possibility and intruders can remain largely undetected (Feamster, 2010) There are mainly two barriers that a user is confronted with when it comes to network analysis. First, the concepts and data of network traffic are abstract and hard to grasp. Second, there is a lack of motivation to invest time to gain the necessary understanding. Recent work applies concepts of information visualization to make abstract data more accessible to users (Shiravi et al., 2011). However, this still falls short of the second barrier, creating the need for additional incentives (Schufrin et al., 2018). Our approach is to embed the visualization of personal data into a game, following the success of games being used as educational tools (Alotaibi et al., 2016). Common game approaches are mostly based on general

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explanatory data. We argue that using real-life personal data as a basis has multiple benefits for raising awareness. In this paper, we present NetVisGame, our prototypical mobile application, where we have applied the novel concept to recorded traffic data from home networks. We further argue that this approach is applicable to different types of data and to a wide range of use cases for improving other areas of cybersecurity awareness. To identify the needs of the targeted user group we conducted a user study with 41 participants and derived three representative personas. We then used these personas to design NetVisGame following a UCD process (ISO 9241-210, 2010). Our contributions are: (1) A novel concept combining a gaming approach with information visualization for the exploration of real-world router network data; (2) The description of the design process for the development of a gamified information visualization for real data related to cyber-security literacy. (3) A set of derived personas based on a preliminary user study as well as the characterization of the relevant problem space; (4) NetVisGame: An implemented prototypical mobile game for gamified network analysis as a result of the first user-centered design iteration;

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DOI: 10.5220/0010778800003124

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In Proceedings of the 17th International Joint Conference on Computer Vision, Imaging and Computer Graphics Theory and Applications (VISIGRAPP 2022) - Volume 3: IVAPP, pages 129-138 ISBN: 978-989-758-555-5: ISSN: 2184-4321

2 RELATED WORK

In this section we show that there is no comparable approach that combines methods from information visualization and game design for the exploration of network data. We first look at general approaches to increase cyber security awareness, followed by approaches for the visual analysis of network data and existing gamified approaches to teach cyber security.

Cyber Security Awareness. The challenge of increasing the awareness for cyber security is not new (Furnell et al., 2007; Lebek et al., 2014; Nthala and Flechais, 2018). Different approaches are known(Abawajy, 2014) ranging from conventional approaches such as electronic and paper resources, over instructor-led and online approaches to videobased, simulation-based and game-based approaches. There are several studies examining the users' perception and attitude towards privacy and security (Furman et al., 2011; Nthala and Flechais, 2018; Busse et al., 2019). Network security is a relevant subdomain of cyber security (Nthala and Flechais, 2018). This area is especially interesting with respect to the emerging trend of smart homes and the internet of things (Barbosa et al., 2020; Cobb et al., 2020).

Visual Analysis of Network Data. Inspecting and analyzing network traffic data is a common task in the area of IT and cyber security. Experts, however, often use the console or powerful analysis tools like wireshark (Ndatinya et al., 2015) that only provide a list-based presentation of data, though. Several approaches aim at applying information visualization methods (Card et al., 2009) to support the analysis of network data, as for example summarized by Shiravi et al. (Shiravi et al., 2011) or also newer approaches such as (Ulmer et al., 2019; Guerra et al., 2019; Krokos et al., 2018; Arendt et al., 2015; Arendt et al., 2016). Unfortunately, all of these approaches are mostly suitable for users with expert knowledge. As the survey of Huang et al. (Huang et al., 2014) shows, personal visualizations for cyber security are quite rare. Nevertheless, there have been attempts to design information visualization for IT-network analysis for laypersons, e.g. by Legg et al. (Legg, 2016) or Ulmer et al. (Ulmer et al., 2018). Unfortunately, it is not enough to visualize the data, if there is no motivation to use the visualization in the first place. Schufrin et al. (Schufrin et al., 2018) therefore argue for a stronger focus on the user experience design, when it comes to information visualizations in context of cyber security for non-experts. They also presented a comparable approach in (Schufrin et al.,

2020). In contrast to this paper, we propose a combination of information visualization embedded in a mobile game with a purpose. This type of games are also known as *serious games* (Dörner et al., 2016).

Games for Cyber Security Awareness. Serious games with the goal of behaviour change and user engagement can be found in different contexts. Susi categorizes them into military, government, educational, corporate and healthcare (Susi et al., 2007). Our approach fits into the category *educational*. There are especially successful examples for serious games in the context of fitness and physical activities (Dutz et al., 2014), as the popularity of Wii Fit seems to show, which was first released at the end of 2007 (Goble et al., 2014). Looking at the parallels of fitness or healthcare to personal cyber security, there is much to be learned from these established approaches. Another concept, that is proven to motivate and possibly change behaviour is gamification (Simões et al., 2013; Deterding et al., 2011; Berengueres et al., 2013). Gamification aims to apply concepts from video games to non-gaming contexts. There are indeed a number of gaming approaches for the purpose of increasing awareness for cyber security, which are summarized by Hendrix et al. (Hendrix et al., 2016) and Alotaibi et al. (Alotaibi et al., 2016). Some selected recent examples are Passworld (Jayakrishnan et al., 2020), Anti Phishing Phil (Sheng et al., 2007) and many others (Tupsamudre et al., 2018; CJ et al., 2018; Seitz and Hussmann, 2017; Giannakas et al., 2015; Denning et al., 2013; Thompson and Irvine, 2011). These examples show that a gaming approach can be applied to different issues related to cyber security to support users' engagement and increase the effectiveness of training. Nevertheless, none of these approaches use real user data as the educational basis for the game. Also, none of the approaches present a combination of information visualization and gaming. Closest to our work is the approach by Schweitzer and Brown (Schweitzer and Brown, 2009), in which information visualization is actually applied to cyber security education. However, it is rather a simulation than a game, no personal data is used, and the approach is designed to be used in class rather than as a personal, let alone mobile, application.

3 USER STUDY

We conducted an online user study with 41 participants (16m, 25f) from Germany. The participants were volunteers who we have invited from different communities. The main goals of the study were to ex-

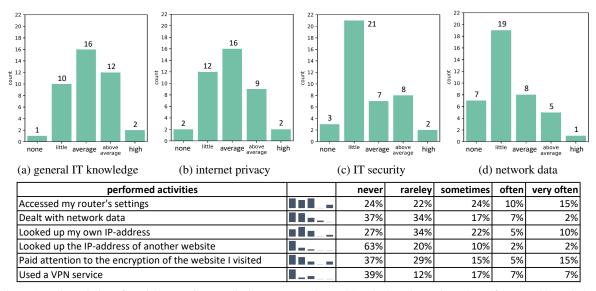


Figure 1: IT knowledge of participants of our preliminary user study (n=41). The bar charts show the self-assessed knowledge about three aspects of IT. The table shows how often the participants claim to perform certain network-security activities.

amine our hypothesis, that the common internet user is not concerned with network data, and to find possible reasons for that behaviour. The study also aimed at a better understanding of the needs of the targeted user group to derive appropriate requirements. We then used the answers to define personas. In the evaluated group 56% of the subjects were 20-25 years old (with an overall average age of 36 years) While this distribution brings a certain bias into the sample, we argue that it is adequate to start with such a sample for the definition of selected personas, as these personas are definitely part of the targeted groups. IT Knowledge: The participants were asked to assess their general IT knowledge and knowledge about internet privacy, IT security, and network data on a 5point Likert scale. Additionally, users were asked to specify how often they perform activities related to network communication such as "I access my router setup". Fig.1 (a-d) shows the respective results. It could be observed that the performed activities generally matched the knowledge of the subjects. Reasons for Not Dealing with Network Data: Users answered an open question on why they would or would not (or rarely) perform the above-mentioned activities. Users mainly named three reasons: lack of understanding (18 responses, including multiple answers), lack of necessity (15), lack of interest (7). Interestingly, despite the open question, these were the only stated reasons for not performing such activities. Internet Usage Habits: We also wanted to gain a better understanding of the participants' usual internet behavior. The results (see Table 1) show that the participants are using the Internet for an average of two to

four hours a day, almost all of them on *smartphones* (93%) and *laptops* (80%) All are using it for *communication*, most for *online banking* (80%), *shopping* (90%), and *entertainment* (85%). 36 of 41 subjects share their home network with others. These results match the CIGI-Ipsos Global Survey on the global behavior on the Internet (CIGI-Ipsos, 2019).

Fears, Insecurities and Barriers: We were interested in fears, insecurities, and barriers that have prevented participants from resolving their open questions (see Table 2). We asked about what makes users feel insecure on the Internet to stress the difference to fear (see Fig. 2b). Our open questions concerned internet security and the security of own network connections (see Fig. 2c). 54% of the participants have tried to solve their question, of which 64% successfully found an answer. However, the reasons for not even trying to get answers from the remaining 46% revealed mostly the following reasons: no necessity (6), lack of time (4), lack of understanding or interest (4), or fear of complexity (3). The statement of one participant "There is so much [information] and I don't know ... whom I can trust... In the end I might have learned wrong information." represents well, why the participants were not able to find an answer to their question. Most were overwhelmed by the variety of possible answers and the problem to distinguish wrong and right.

Gaming Habits: To assess our basic idea of designing a game, we asked the participants about their gaming habits. In the group of participants only a quarter (24%) of the subjects claimed to *not like playing games* at all. The others mentioned games that

| | | - / | | | | | | | | | |
|------------------|--------------|-----|---|----------------|--------------|------|------|----------------------|--------------|-------|--|
| used devices | participants | % | | used for | participants | % | | | | | |
| phone | 38 | 93% | | communication | 41 | 100% | Iг | # people on network | participants | % | |
| laptop | 33 | 80% | | | | | 1 - | | parcicipanto | · · · | |
| computer | 15 | 37% | 1 | Shopping | 37 | 90% | | Just me | 5 | 12% | |
| | | | | entertainment | 35 | 85% | 1 [| 2-3 people | 15 | 37% | |
| tablet | 14 | 34% | | | | | 4 1- | | - | | |
| TV | 10 | 24% | 1 | online banking | 33 | 80% | | 3-5 people | 12 | 29% | |
| games console | 4 | 10% | 1 | social media | 28 | 68% | 1 [| 5-10 people | 8 | 20% | |
| appliances | 3 | 7% | 1 | work | 26 | 63% | 1 [| > 10 people | 1 | 2% | |
| (a) used devices | | | | (b) used for | | | | (c) amount of people | | | |

Table 1: Habits of internet usage (n=41): On which devices do you use the internet? For which activities do you use the Internet? How many people have access to your WiFi/LAN?

vary widely from board over casual mobile to console games with different themes. While 27% claimed to not play games at all, 61% said to play little or somewhat and 12% much or very much.

4 DATA-USER-TASK

In this section, we describe the scope of our approach according to the design triangle of Miksch and Aigner (Miksch and Aigner, 2014), which we have defined based on the general idea and the user study.

4.1 User - Personas

We use personas to support the design process and further specify the users' needs. We identified three groups of relevant users and corresponding personas, making it easier to decide about design ideas and address emotions and motivations of the subjects. To create the personas we divided the subjects into groups based on their characteristics. The personas are shown in Fig. 2. The first subdivision was made by general IT knowledge (see Fig. 2a, 2b). The first group contains subjects with none or little IT knowledge (11 subjects), represented by Lisa. Subjects in this group are rather young, as 9 out of the 11 subjects are under 30 years old. The second group contains subjects with average to good IT knowledge (30 subjects), represented by Lukas and Andrea, further differentiated by gender (Fig. 2d, 2c). 14 of the 30 representatives in this group are male, 16 female. Fig. 2d shows that the male subjects are all under 30; there is a wider range for females, as 69% are over 45 years old. The assessed IT knowledge is distributed evenly across gender. The devices used by these subjects are more diverse than for the subjects represented by Lisa, and even include home appliances.

Lisa: Lisa represents the none to low IT knowledge group of subjects. She has hardly any IT knowledge apart from doing necessary everyday activities on the

Internet, such as communication via messengers, online banking, or research for university. She sometimes plays games on her phone. The main reason for her not to deal with network data is her insufficient knowledge about it. Because of that, she is scared to try any new technology-related activities and states not to understand it anyways. If asked what bothers her when using the Internet, she is concerned about protecting her data. For the user group represented by Lisa, an elementary introduction to the topic is required.

Lukas: The persona Lukas represents rather younger users who are using the Internet very often, on average four to six hours per day and are not thinking much about cyber security. He has good general IT knowledge and some knowledge about cyber security and network data as well. Furthermore, he rarely has open questions regarding IT security, and if he does, the questions are not important enough for him to investigate. Thinking his knowledge is sufficient, he has no motivation to deal with network data and is not really interested either. He also likes playing video games.

Andrea: Andrea represents the users with average general IT knowledge and little knowledge about specific areas such as cyber security or network data. She is worried about cyber crime and privacy on the Internet and tries to answer upcoming questions on her own. Her main reason for not having dealt with network data is that she thinks her knowledge is not enough to do so. In general, she is interested in learning more about security on the Internet but has difficulties with complex topics. She shares her network with two other people and is online for two to four hours a day (this was before Covid-19). The main question she asks herself regarding this topic is: "how secure is my network?".

4.2 Task

The user study revealed that most users want to stay safe on the Internet and avoid cyber threats. However, they are mostly not sure how to achieve this goal and

Table 2: Fears and insecurities when using the internet (n=41): What are you afraid of when using the internet? What makes you feel insecure when using the internet? What questions do you have about security on the internet, in particular the security of your network connection?

| fears | ars participants % | | insecurities | participants 9 | | Relevant questions | participants | % | |
|---------------------|--------------------|-----|------------------------------|----------------|-----|-----------------------------------------------|--------------|-----|--|
| None | 14 | 34% | Privacy | 14 | 34% | None | 13 | 32% | |
| Data theft/Saving | 14 | 34% | Cybercrime | 8 | 20% | How secure is my network? | 9 | 22% | |
| Spying | 11 | 27% | None | 8 | 20% | How do I secure my network? | 8 | 20% | |
| Cybercrime | 7 | 17% | Own insufficient knowledge | 7 | 17% | How do I protect my data? | 5 | 12% | |
| Malware | | 10% | Matching online advertising | 5 | 12% | Which data can be accessed from network data? | 5 | 12% | |
| | 4 | | Difficulties to use software | 4 | 10% | Improve IT-security without much knowledge? | 5 | 12% | |
| Bad usability | 4 | 10% | Own security vulnerabilities | 3 | 7% | Hacking through one device into the network? | 4 | 10% | |
| Privacy | 3 | 7% | Online banking | 3 | 7% | Reasons for/types of attacks? | 2 | 5% | |
| Little transparency | 2 | 5% | Public WIFi | 2 | 5% | Which provider is secure? | 2 | 5% | |
| (a) fears | | | (b) insecurities | | | (c) relevant questions | | | |

not aware of the risks involved, especially regarding network data. While they are also *not interested* in network data and have *no motivation* to deal with the topic, many users think their *knowledge is insufficient* to do so, which is actually true in many cases. Meanwhile, useful information on individual cyber security is gained by inspecting personal network traffic. A sharpened eye can therefore help to detect curious behavior and counteract in time. The purpose of our game is, thus, to grab the initial attention of casual users and make them curious about the network analysis by overcoming the two barriers defined in Sec.1. Thus, with our approach we aim to address the following main goals:

G1: Promote users' motivation for home network traffic analysis

G2: Strengthen users' understanding of home network traffic analysis

We further differentiate two subgoals of **G2**. As a first step (*elementary step*), users should be provided with an insight into their own network data. The second step (*advanced step*) is to provide the user with a deeper understanding of the underlying technology of network communication. While we do not expect the user to become an expert after using our game, we rather aim lower the barrier by providing technological details in a playful manner. To inform our visual design, it is helpful to define the tasks, in which the visualization should support the user. Based on our two subgoals, We identify eight tasks that we aim to support with our prototype. **T1-T5** are related to the *elementary step* and **T6-T8** to the *advanced step*.

- **T1:** Get overview of all active devices on the network.
- T2: Get overview of or inspect (external) IP addresses
- T3: Get overview of established network connections
- T4: Explore the communication behaviour of devices
- **T5:** Identify suspicious IP addresses or devices
- T6: Learn technical details about network communication

- **T7:** Discover protocols that are used in the network
- **T8:** Discover similarities or differences of different connection and protocol types

4.3 Data

In our approach focus on traffic data in a home IT network. This traffic can be recorded by the router resulting in a pcap file This file contains detailed information about the connections that have been established within the network during the recorded time span. To provide an insight into users' own network (G1 elementary step) (see sec. 4.2) and connections established during the recording, three attributes from the data are needed: Timestamp or packet number; Source IP and destination IP, Resolved source IP, and resolved destination IP. For the advanced part, namely exploring the technical mechanics behind the connections with a focus on different types of protocols, the following two attributes are used: The protocol that has been used for the data transmission (restricted to TCP, UDP, HTTP and TLS); the packet info that contains important information about the packet, including the type of data being transferred.

4.4 Requirements

Finally we have defined eight requirements for the game implementation. The first four requirements relate to the functionality that the tool should provide and the last four to the expected effect on the user.

- **R1:** Users should get an overview of their home network and the possibility to explore it.
- **R2:** Deeper information on technical background of network communication should be provided.
- **R3:** Visualization and game in general should be easy to understand.
- **R4:** Information visualization and game design principles have to be applied.
- **R5:** The game should raise the awareness for network data and motivate users to deal with network data.

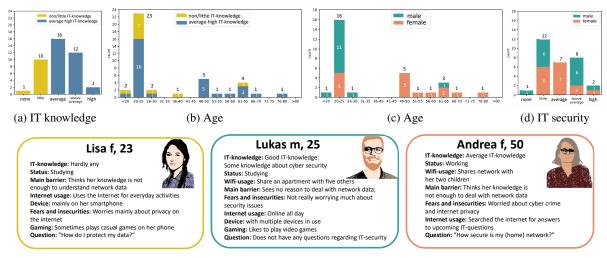


Figure 2: Personas are derived from the preliminary user study (n=41) results by dividing data into subgroups (diagrams). The first division is made by general IT knowledge resulting in (yellow: hardly any, blue: average to good). The second division, splits the group with average to good IT knowledge into female (orange) and male (green). Lisa (hardly any IT knowledge), Lukas (average to good IT knowledge, male) and Andrea (average to good IT knowledge, female).

- **R6:** Playing the game should increase users understanding about IT networks
- **R7:** Users' understanding of data packet transmission and protocols should increase.
- **R8:** Solution should be perceived as attractive.

5 NetGameVis

Our approach resulted in a mobile jump-and-run game (see selected screens in Fig.3. To address **G1**, i.e. to promote user motivation, we have used two main factors. The first one is that the approach lets users *explore their own data* and thereby provides the ability to learn something about themselves, primarily addressing two of the basic psychological needs of *meaning* and *competence* (Hassenzahl, 2010). The second factor is the *gaming approach* as an engaging mechanism that addresses the psychological need of *stimulation*. To address **G2**, i.e. to increase user understanding of the relevant concepts, we used information visualization to make the abstract data of network traffic records visible for users.

The gameplay of *NetVisGame* is as follows: First, users have to load their recorded file (converted to .csv) into the game ((Fig.3a). As the application is not connected to a server, this file (containing sensitive data) never leaves the users' network during the game. All following scenes in the game are generated based on this file. At the start of the game, users see the network visualization with all devices that have been active during the recorded time span (Fig.3b). The view represents the users' home network with the router in

The device map acts as the navigation menu. At first, all devices except one are locked. In the next step, users select an unlocked device. The users are then asked to rename the device and to select an appropriate iconic representation. Having done this, the scene changes to the level map (Fig. 3c) showing all communications of the selected device during the recording. The application selects up to four random connections for the next level. They are highlighted in bold. The other connections can be explored with the Zoom view (Fig. 3d interactively and independent of the game flow. Again, all connections are locked except for one. Users select the unlocked connection by clicking on the corresponding circle and move to the jump-and-run view of the game (Fig. 3e). The jump-and-run level is constructed with information of the protocol-related data from the pcap file. In particular, the packets which have been sent during the selected connection are used. The exchange of packets is metaphorically represented by a package delivery service. THe users have to deliver the packets of the connection to the right destination. During the game, users are supported by explanatory and encouraging displays (Fig. 3f). At the end of each level, the next connection is unlocked. After finishing all connections of one device, the next device is unlocked. Unlocked levels can be played again. The goal is to discover all devices. Unlocking a device results in seeing the corresponding IP address as well as its connections. Thus, users can explore the details of their home network step by step and additionally learn about the technical background of network communication.

the middle and the other devices arranged around it.

5.1 Game Design

As the user study confirmed, many users are not willing to invest much time and effort to look at their own network traffic. Therefore, a casual game (Kultima, 2009) has been chosen to not demand much time from the user. According to Schell (Schell, 2008) a game can be characterized by four basic elements: *technology, aesthetics, mechanics,* and *story.* In the current version the story is simply following the metaphor of a delivery service.

Technology: To provide easy accessibility and given that many users use a mobile phone as their primary device, we designed a mobile game. However, it is also playable on a desktop PC. The (2D) game was implemented with *Unity3D*.

Aesthetics: The metaphor of a delivery service supports the mental model for packet transportation. Aesthetics are kept simple in a minimalist design (Nealen et al., 2011) with a small set of colors, simple iconic representations of the objects and familiar interactions (jump, move left and right).

Game Mechanics and Dynamics: For the game mechanics, primarily *levels* and *challenges* have been used. *Praise* has also been integrated with congratulation messages. By using the personal data records, the desire of *self expression* is included through the possibility to reveal the personal details as an achievement (e.g., the next unlocked device). The *challenge* is to unlock each connection and each device (including the actual IP address or name) by mastering jumpand-run tasks of increasing difficulty.

5.2 InfoVis Design

Network Visualization. To cover the tasks T1-T5 and goal G2, we use a network visualization (nodes and links) in the main view of the tool. Node-link diagrams are a common representation of networks, so that most users are familiar with that representation and understand the analogy (Saket et al., 2014). The network visualizations serve as the navigation map for the game. The devices and IP addresses are mapped to points, while the type of device is represented by icons (shapes) and IP addresses by circles. This mapping supports T1 and T2. Connections between IP addresses and devices are represented as *lines* and relate to **T3**. Details are given on demand Fig. 3(d)), which supports the inspection and exploration of external IP addresses (T4) in more detail and allows the identification of suspicious addresses and devices (T5).

Levels. To support **T6-T8** and **G2** we use a *jump-and-run* (Nealen et al., 2011) game that is based on the metaphor of a delivery service, where the packets

have to be transported from one building to another (see Fig. 3 (e)). To increase the understanding of the technical basics of network communication, users are forced to pay attention to details of the connection and the differences between them. The connections of different protocols are deconstructed into packets that are represented as different icons depending on the type of the packet. The type of protocol and packets are directly related to the selected connection, as they are derived from the real data. In one run, the sequence of the appropriate packages has to be collected for a specific type of protocol (e.g., for a TCP connection SYN, SYN ACK, and ACK packets). Source and destination are metaphorically depicted as buildings.

6 EVALUATION

We conducted a qualitative evaluation of the current state of the prototype. Seven subjects (5m,2f) with different levels of IT knowledge were involved in the evaluation. The evaluation was conducted remotely with the participants' own data. The subjects liked the overall game concept and implementation, including the visualization and user interface. Additionally, gameplay aspects such as collecting items were positively received. Five participants liked playing the game and four would recommend the game to a friend. The results of the AttrakDiff questionnaire (Hassenzahl et al., 2003) showed an average rating of about 5 for all measured attributes (attractiveness, pragmatic quality, hedonic quality stimulation, and hedonic quality identity). Five subjects (with average or good IT knowledge) found the game easy to understand, while the game should be improved to also meet the needs of users with poorer IT knowledge. The statement of a participant of type Lisa "With some support I would be willing to play it again and then I think I will understand it much better." motivates to improve the user guidance in the game. The open questions show that we were able to trigger some interest. A participant of type Lisa stated: "How complex the data transfer is; I knew less about it than I thought". Five subjects agreed that they could indeed get an overview of their home network. The open questions showed that the game gave a realistic picture of what the users know about their network. While the visualization met the expectation of four participants, the other participants discovered that there were many more devices or connections than expected. Five said they improved their understanding somewhat, one even to a great extent. The subjects also learned about the transmission of packets between devices and servers. Several users

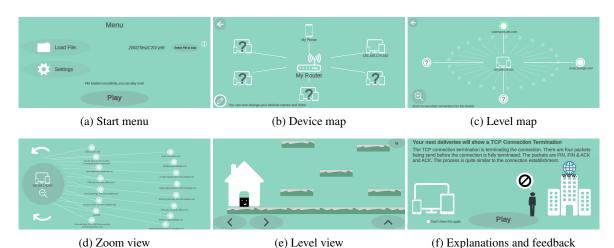


Figure 3: NetVisGame - Selected screenshots: (a) start menu to select and upload the data file, (b) device map of all devices in the network. The next device is unlocked when the previous level is finished. (c) level map of the connections of the selected device. Each bold connection represents a playable level. (d) Zoom view for a deeper exploration of the displayed connections. (e) level view shows the avatar (black square) that has to deliver packets from one building to another. (f) the user is supported by animations and textual explanations.

realized that network data contains a massive amount of data. Six subjects mentioned the game improved their general understanding of the communication between devices in the home network and the steps this includes.

7 DISCUSSION AND CONCLUSION

The evaluation of the first iteration confirmed that the overall idea to combine information visualization and game concepts to let users explore their own cyber security related data is promising. However, improvements in game design are necessary to increase users' engagement. Some selected aspects regarding future work are discussed in this section.

High Entry Barrier: The process to record and to preprocess one's own network traffic data is required for the game and is probably a high entry barrier, especially for users with no or average IT knowledge. To alleviate this problem we can follow two directions. The first direction is to facilitate the recording process of the data, which to our knowledge is not available from all router types. Depending on the router model, the process to record the data is complex. Recording the data directly from the game interface would be a good solution, which depends on the availability of an API provided by the router software. Even more interesting, but less likely, is an integration of the game into the router software. The second direction is to replace the preprocessing of the pcap file with a better solution. We could implement a pcap parser for the client side, which creates dependency on the client hardware. A direct server connection, on the other hand, creates additional problems with GDPR and raises privacy concerns.

Scalable and Generalizable Approach: While we have applied our gamified visualization approach to a concrete use case with data that could have probably been easily obtained by a common internet user, the range of possible application use cases is wide. While the presented game NetVisGame is designed to be played foremost to grab users' initial attention for the topic in general, the approach can also be applied for specific security awareness and literacy campaigns, or long-term learning.

Stronger Expert Knowledge in Ccybersecurity: With the presented approach we mainly cover the aim to increase the awareness of users that their internet activity is not necessarily invisible and can be tracked, visualized and analyzed. We see this as a crucial step for more deliberate and informed interaction with the Internet. However, to satisfy the actual users' need to have explicit answers on how to increase their security, more expert knowledge should be integrated.

In this paper, we have presented the concept of applying information visualization and game design to real-world personal data related to cybersecurity with the goal to increase users' awareness of cybersecurity. We have described a user study (n=41) that we have used to derive the requirements for our implementation as well as the three personas. We have presented our implemented prototype *NetVisGame* and selected promising evaluation results (n=7). We argue, that this approach is applicable to a wide range

of use cases and data and can even be extended to provide deeper IT knowledge than the current work.

ACKNOWLEDGEMENTS

This research work has been funded by the German Federal Ministry of Education and Research and the Hessian Ministry of Higher Education, Research, Science and the Arts within their joint support of the National Research Center for Applied Cybersecurity ATHENE.

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