

# An Approach for Acquiring Knowledge in Complex Domains Involving Different Data Sources and Uncertainty in Label Information: A Case Study on Cementation Quality Evaluation

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**Keywords:** Interactive Labeling, Supervised Machine Learning, Artificial Neural Networks, Cementation Quality.


**Abstract:** Oil and Gas area presents many problems in which the experts need to analyze different data sources and they must be very specialized in the domain to correctly analyze the case. So, approaches that uses artificial intelligence techniques to help the experts to help them turning explicit their expert knowledge and analysing the cases is very important. Analysing cementation quality in oil wells is one of these cases. Primary cementation operation of an oil well is creating a hydraulic seal in the annular space formed between the coating pipe and the open well wall, preventing the flow between different geological zones bearing water or hydrocarbons. To evaluate the quality of this seal at determined depths, acoustic tools are used, aiming to collect sonic and ultrasonic signals. Verifying the quality of the available data for cementation quality evaluation is a task that consumes time and effort of the domain experts, mainly due to data dispersion in different data sources and missing labels in data. This work presents an approach for helping acquiring knowledge from domains where these problems are presented using machine learning. Interactive labeling and multiple data sources for acquiring knowledge from experts can help to construct better systems in complex scenarios, such as cementation quality. We obtained promising results in our case study scenario.

## 1 INTRODUCTION

Oil and Gas area presents many problems in which the experts need to analyze different data sources and they must be very specialized in the domain to correctly analyze the case. In this scenario, some challenges arise to construct computational systems to help these experts. One of them is that their expert knowledge is not easy to be gathered, and so constructing models using AI may not present good prediction results, due to lacking features and the data not being adequately labeled. One of this kind of problem is analyzing the quality of cementation of oil wells. The purpose of cementation operation of an oil well is creating a seal in the space formed between the coating pipe lowered at the end of the one-stage drilling and the open well wall, preventing the flow between different geological zones bearing water or hydrocarbons (Martin and Colpitts, 1996). Failures

in this operation can lead to high loss of productivity, high risk of accidents and severe environmental damage (Davies et al., 2014). To evaluate the quality of this seal at some determined depths, acoustic tools are used, aiming to collect sonic and ultrasonic signals. A case is a data collection, composed by sonic and ultrasonic signals, collected in an oil well in a specific data. Experts analyze the results of these profiles in an integrated way, using multiple data sources. According to the experts, verifying the quality of the available data for cementation quality evaluation is a task that consumes their time and effort. Much of this effort is due to data dispersion, lack of standardization of the analysis process, representation of data in heterogeneous formats, manual validation of input data and the complexity of several combinations of different data sources. We can observe that, beyond many data type is available for evaluation, there are some issues that can be tackled by using machine learning for constructing the models to support expert evaluation and knowledge acquisition, due to the cases present incomplete labeled data, and different sources

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can interfere in the results. In this work, we are going to focus in three main issues: knowledge acquisition in complex decision process domains, different data sources available for evaluation and labeling problems.

From the computing perspective, many problems involving quality evaluation may use different data sources, just like evaluating cementation quality. These problems may appear in different domains, such as biology (Mordelet and Vert, 2011) and engineering (Li et al., 2018). In the case of cementation quality evaluation, not only experts use multiple data sources for diagnosing, but also there is a problem related to labeling the data. On the other hand, when dealing with labeled data, there are some recurrent issues in real problems (Jiang et al., 2019): the available data is not completely labeled; there is uncertainty regarding to the correctness of the associated labels; the quality of the labels is not good enough for guaranteeing good predictors, or the labels does not adequately represent the expert rationale. In the case of cementation quality evaluation, and in many other scenarios where the evaluation quality is based on multiple data sources, the case is commonly entirely labeled. However, when analyzing the different data sources, there are so many different pieces of information, with different meaning to the experts, that may lead to be difficult to be tackled by machine learning algorithms when considering all of the data together. When considering labeling, one possibility is conducting an interactive labeling process, which mainly loop humans in removing annotation noise and inspecting the labels of the most uncertain instances (Jiang et al., 2019).

The purpose of this work is to present an approach for acquiring knowledge based on machine learning considering different data sources and uncertainty in labeled data in complex decision process domains. Our approach was evaluated in a real scenario of cementation quality evaluation by domain experts in different real cases. We could observe that, in this scenario, machine learning was able to learn patterns where there are not any complex scenario for evaluation. Scenarios in the cases where learning algorithms did not achieve good results were due to present complex problems, explained by the experts. We considered our results promising in our scenario, due to allowing that better quality in labeled data can be achieved, new knowledge could be obtained in the domain, and which scenarios machine learning could be used.

## 2 SUPERVISED MACHINE LEARNING

A training *dataset*  $T$  is a set of  $N$  classified instances, chosen from a domain  $X$  with fix, unknown and arbitrary distribution  $\mathcal{D}$ , for some unknown function  $f$  such that  $y = f(\mathbf{x})$ . The  $\mathbf{x}_i$  instances are typically vectors of the form  $(x_{i1}, x_{i2}, \dots, x_{im})$  whose components are discrete or real values, called *features* or *attributes*. Thus,  $x_{ij}$  denotes the value of the  $j$ -th feature  $X_j$  of the example  $\mathbf{x}_i$ . For classification purposes, the  $y_i$  values refer to a discrete set  $L$  with  $Q$  labels, or classes, *i.e.*  $y_i \in L = \{l_1, l_2, \dots, l_Q\}$ . Given a set  $T$  of training examples, a learning algorithm induces a *classifier*  $\mathbf{h}$ , which is a hypothesis about the true unknown function  $f$ . Given new  $\mathbf{x}$  values,  $\mathbf{h}$  predicts the corresponding  $y$  values.

Multilayer Perceptron (MLP) is a Feedforward Artificial Neural Network (ANN) composed by one input, one output and  $B$  hidden layers, where  $B \geq 1$ . Each layer is composed by a set of units, called perceptrons. A perceptron in the hidden and output layers is composed by an activation function applied over an weighted sum of the inputs of the perceptron. Each perceptron in the input layer represents a feature  $X_j$ . In general, all MLP are fully connected. This means that each perceptron in input layer is connected to each perceptron in the first hidden layer. Each perceptron in each hidden layer is connected to each perceptron in the next hidden layer. Each perceptron in the last hidden layer is connected to each perceptron in the output layer. Each link between the units has an associated weight. Backpropagation is the most used learning algorithm to train the MLP. Its purpose is to adjust all the weights to minimize some training error metric, and uses gradient descent to calculate the error over the training iterations (Haykin, 2009).

## 3 LITERATURE REVIEW

**Quality Evaluation and Diagnosis Using Multiple Data Sources.** Many quality evaluation and diagnosis problems may use different data sources. These problems may appear in different domains, such as biology (Mordelet and Vert, 2011) and engineering (Li et al., 2018). Mordelet and Vert (Mordelet and Vert, 2011) use a variety of data sources about the genes for prioritization of diseases genes. Li et al (Li et al., 2018) present a proposal to optimize the weights of the multi-kernel functions, which is useful when multiple data sources are present. Their strategy led to a robust failure detection technique of diesel engines. However, each problem presents

its own challenges and difficulties. In the case of cementation quality evaluation, not only experts use multiple data sources for quality evaluation, but also there is a problem related to labeling the data. We describe in next section what has been discussed in literature to tackle these issues.

**Interactive Labeling.** We based our approach of interactive labeling based basically on the following two recent works. According to Jiang, Liu and Chen (Jiang et al., 2019), “Interactive Machine Learning (IML) is an iterative learning process that tightly couples a human with a machine learner, which is widely used by researchers and practitioners to effectively solve a wide variety of real-world application problems”. The authors present a systematic review considering the recent literature on IML and present a task-oriented taxonomy, regarding to the different tasks conducted in IML. The first level of the taxonomy presents different general tasks, including interactive model analysis, which, in turn, involves interactive labeling. According to them, interactive labeling mainly loop humans in removing annotation noise and inspecting the labels of the most uncertain instances. There are many different ways of executing this task. Visual interactive analysis approach is commonly used to label data. Bernard et al (Bernard et al., 2018) study the process of labeling data instances with the user in the loop, from both the machine learning and visual interactive perspective. They propose a process that unifies machine learning and data visualization, which includes pre-processing and feature extraction, learning models, results visualization, labeling interface, and feedback interpretation.

**Machine Learning for Cementation Quality Evaluation.** Trtnik, Kavčič and Turk (Trtnik et al., 2009) detect concrete force based on ultrasonic pulses. The ultrasonic pulse velocity technique is one of the most popular non-destructive techniques used in the evaluation of concrete properties. However, it is very difficult to accurately assess the compressive strength of concrete with this method, since the values of ultrasonic pulse velocity are affected by a number of factors, which do not necessarily influence the compressive strength of the concrete in the same way or to the same extent. Based on the experimental results, a numerical model was established, as well as an MLP was used for this purpose. The paper demonstrates that artificial neural networks can be successfully used in modeling the speed-force relationship. This model allows us to easily and reliably estimate the compressive strength of the concrete using only

the value of ultrasonic pulse velocity and some concrete mixing parameters. In a more recent work, Suleiman and Nehdi (Suleiman and Nehdi, 2017) address a case related to our problem: diagnosis of self-healing concrete and prediction of the occurrence of cracks. The authors apply an artificial neural network model of hybrid algorithm that uses GA to train the ANN. The ANN used is an MLP that uses the Levenberg-Marquadt rule. The proposed model was able to provide accurate predictions for the self-cured capability of a cement material which in turn can be used to improve the durability design of the concrete leading to more durable and sustainable structures. However, other data sources are not used in this work, and using GA can be computationally very expensive.

## 4 OUR PROPOSED APPROACH

Figure 1 shows the main steps of our proposed approach. Arrows 1, 2 and 3 indicates that both Domain Experts (Arrow 1) and Artificial Intelligence Expert (Arrow 2), or simply AI expert, communicate to or act on the Machine Learning process, as well as they can communicate among them (Arrow 3). Initially, different datasets, from different data sources, are gathered from experts domains (indicated by Communication Arrow 1) for composing a case to be evaluated. Also, usually there are labels  $\{l_1, \dots, l_Q\} \in L$  associated to the entire case. The first step of our approach (1 — Review Set of Labels) is to review the labels within the experts (indicated by Communication Arrows 1, 2 and 3), and verify the uncertainty of the labeled process. Experts of the domain must define a new set of labels  $\{l'_1, \dots, l'_Q\} \in L'$  (indicated by Communication Arrows 1, 2 and 3). After this, each dataset is labelled with the new set of labels (2 — Label Data Sources, indicated by Communication Arrow 2). At this point, each data source is labeled. In the last step, the data is preprocessed, which includes constructing features and cleaning the data, and classifiers are constructed using supervised Machine Learning (ML) algorithms (3 — Data preprocessing and classifiers construction using supervised ML algorithm, indicated by Communication Arrow 2). The output of this task is a set of classifiers, composed by one classifier per each data source. The results are then shown to the domain experts, to help the AI expert to understand what are the sources of mistake committed by the classifiers, as well as where are the complex scenarios in this kind of situation (indicated by Communication Arrows 2 and 3). The result of the entire process is discovering new knowledge that can be tackled by computational systems to support decision processes in complex do-

mains, due to the experts not being able to explain the complexity in the scenarios.

One main difficult is to determine what is the best set of classifiers to choose among the set of classifiers per each case. Each case has its own properties, and so much data is expected to be available in each data source. Joining all of them together not necessarily can achieve good results in future cases. One way to deal with this property in these cases is to construct sets of classifiers per each case and verify the performance across each other. After this, the best set of classifiers can be used for being the base set of classifiers for new cases. It is worth to observe that probably the cases with examples belonging to all of the labels  $L'$  may offer better sets of classifiers.

## 5 CASE STUDY

For our case study, we received five cases of a company that collect data for evaluating cementation quality. The main data sources used by the domain experts in each case are VDL (Sonic) and Ultrasonic (US) signals, among others that are not commonly used — interviewing three expert domains, they could not explain in which specific cases other data sources was important, neither they could explain what combinations of these signals allow better evaluation. Each VDL and US signal may have a different number of points for different data sources. Composing the signals, there are tools for generating images for analysis. Figure 2 shows an example of VDL data (left) and US data (right) from a case explored in literature in free coating (Acosta et al., 2017). For matters of privacy, we cannot show the real data used in our work. Variable Density Log (VDL) is a composition of acoustic waves received at a receiver farthest from the source emitting (5 ft); whereas Acoustic Impedance (Ultrasonic signal) is a depth impedance vector containing the measured values around the coating.

We also received a diagnosis report for each case, presenting a description of the depth ranges along the well where the hydraulic insulation must be guaranteed. Each strip is defined by top and bottom, informs the purpose of the insulation and its criticality. Also, a label, which can be good or bad, is associated for each of the depth ranges. One important point to observe is that the data is collected from the entire cemented stretch of the well, but the label is associated to only few ranges. Table 1 shows the characteristics of each case used in our experiments. First column shows the number of the case; second and third columns show the number of values belonging to each VDL and US

collected signals; and fourth column shows the number of signals collected in each case.

Table 1: Characteristics of the Cases.

Case	VDL	US	Signals
11	511	89	3,200
12	511	59	10,613
14	511	71	6,536
15	511	119	3,458
16	511	59	4,926

In what follows, we describe how we executed the pre-processing steps and the construction of classical ANNs of the type MLP. In what follows we describe our decisions. Firstly, although convolutional neural networks have been presented good results in image domain, including classification and segmentation, the data from each type has different sizes of measurements, turning difficult to establish the amount of data that have to be labeled regarding to the quality of cementation. Secondly, the experts gave to us some tips when observing the images that could lead to good cementation quality, allowing us to explore established image processing techniques. Thirdly, in literature, many works used MLPs in their experiments, which led us to our decision to explore them. Finally, as far as we know, training convolutional neural networks require much more data than we had available in our cases. In future work, as we improve the quality of the data and better understand the process of analysing cementation quality, we intend to explore the construction of convolutional neural networks to improve the quality of our neural networks. However, as we are describing next, simple MLPs helped us to gather more knowledge from the domain, achieving our purpose as a first execution of our proposed approach.

### 5.1 Data Pre-processing

**Pre-processing VDL.** We constructed the following 7 (seven) features based on the raw data, extracted by VDL equipment: Depth (1 feature): The distance between two collected signals in the well is approximately 0.15m in the cases we analyzed. However, when observing the domain experts analyzing the data, they use the data with granularity of 1.0m. So, we constructed each training instance to the ANN for VDL is labeled with the depth of seven consecutive collected signals; First Peak (1 feature): When observing the expert analyzing the case, we observed that when occur the first peak in the VDL signal in free coating is the main parameter to know if in the segments where cementation is fundamental

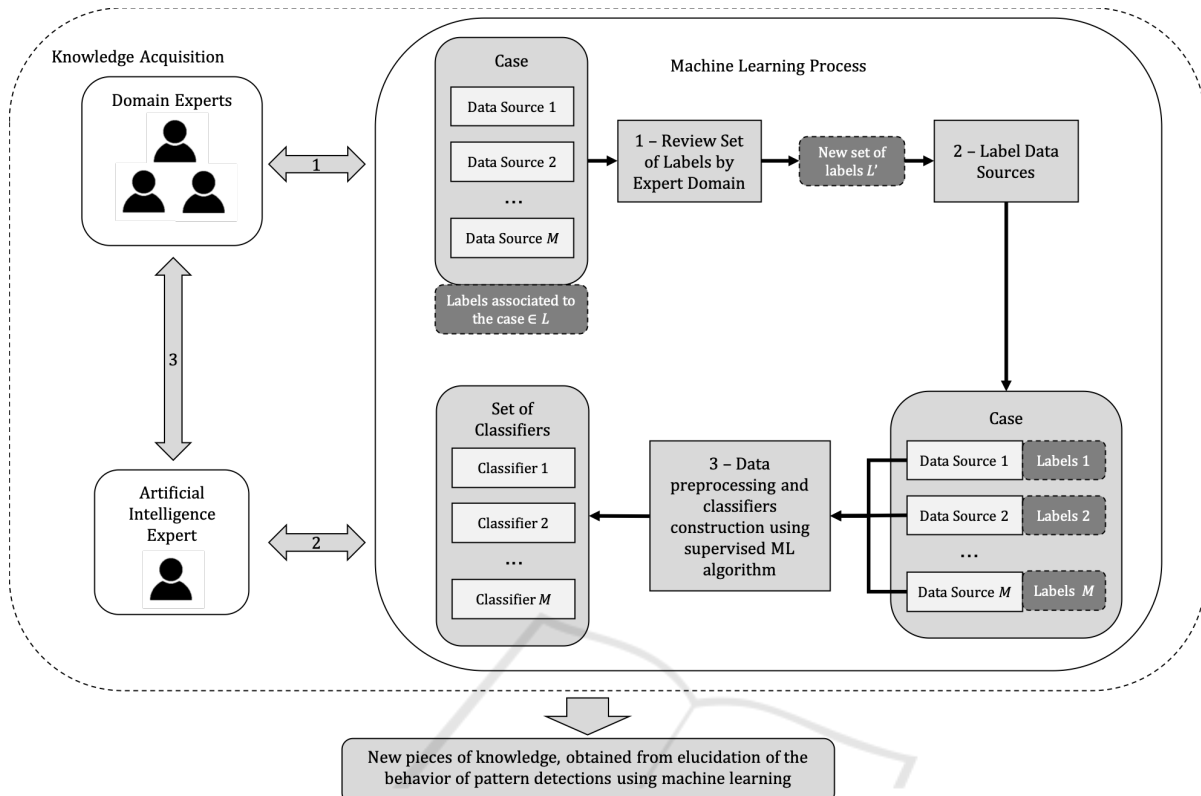


Figure 1: Reviewing Labels and Constructing Classifiers per Case.

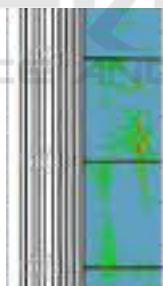


Figure 2: VDL (Left) and US (Right) Generated Images from Collected Signals with Distance of 0.15m in the Free coating (Acosta et al., 2017).

the cementation quality is good. So, we identified what is the threshold for indicating what is a high value. Then, we identified the first range of high values in the first collected signals of VDL in the free coating to discover the maximum value — the peak value; Hist1, Hist2, Hist3 e Hist4 (4 features): Beyond the first peak, the experts mentioned that clearer regions in the images constructed with the VDL values indicate good cementation quality. So, we constructed an histogram of the values, with four ranges, which generated four features — Hist1, Hist2, Hist3 and Hist4; and Peaks Intensity (1 feature): Domain experts also pointed out that other indication

of good cementation is when there are not many peaks in the generated image. So, we collected the maximum value of all ranges that are above the threshold defined for the construction of the first peak. After, we normalized the data.

**Pre-processing Ultrasonic Data (US).** For pre-processing US data, we considered the lack of cementation indicated in the images, as pointed out by the experts. Classical techniques for feature extraction based on fractal theory were used: fractal dimension and lacunarity. The following nine features were generated: Depth (1 feature): Because the used techniques need more data than the ones used for VDL, we considered 5 meters to generated one training instance; Fractal Dimension (1 feature): The algorithm for calculating this dimension considers an image covered by a set of squares, and calculate the number of squares used to cover all the figure, represented by  $F(s)$ , being  $s$  the scale, i.e., the number of times the size of the image must be divided, Fractal dimation is calculated by the angular coefficient of the diagram, given by  $\log(F(s))/\log(1/s)$ ; and Lacunarity (7 features): It is a complement of the fractal dimension, which describes the texture of a fractal. Seven features were constructed.

**First Experiments Scenario Considering the Given Labels.** Tables 2 and 3 shows the obtained results using error rate metric for constructing an ANN MLP using backpropagation with 200 perceptrons in the hidden layer using one case and testing on the other cases (this was the best result obtained for different configurations of the ANNs). For acquiring error rate on the same case, we executed 10-fold cross-validation. Error rate is defined by  $err = \sum_{i=1}^{N_t} dif(y(i), \mathbf{h}_i) \div N_t$ , where  $N_t$  is the number of instances belonging to the test set, and  $dif(y(i), \mathbf{h}_i)$  is a function that return 0 if  $y(i) = \mathbf{h}_i$ , and returns 1 otherwise. In this phase of the experiments, we did not have yet data from Case 11. We observed that some error rates were high, such as the ANN constructed using cases 14 or 15 to predict case 16 in Table 2; and the ANN constructed using case 15 to predict case 12 and 14, shown in Table 3. However, according to the domain experts, this classification is not sufficient for all kind of data, although it should be present in the final diagnosis report. Though, in a general analysis, the results were considered satisfactory. However, according to the experts, this labeling approach is not satisfactory, due to they cannot be tested on parts of the data that there are no labeled data, which is expected in how the cases were labeled. In this way, we evolved the labeling process, as described in what follows.

Table 2: Obtained Results for VDL — Error.

Case for ANN	Testing			
	12	14	16	15
12	0.02	0.01	0.20	0.16
14	0.19	0.01	0.40	0.16
16	0.16	0.08	0.82	0.16
15	0.43	0.11	0.66	0.08

Table 3: Obtained Results for US — Error.

Case for ANN	Testing			
	12	14	16	15
12	0.01	0.24	0.35	0.08
14	0.29	0.99	0.79	0.89
16	0.18	0.13	0.03	0.08
15	0.55	0.66	0.43	0.01

## 5.2 New Labeling Process and Obtained Results

In this phase, we also received the data from Case 11. The domain experts had to label, per each meter, what was the correct label, among five options, defined by them: 1 – free coating; 2 – bad (there is no cement or it is in bad quality); 3 – medium to bad; 4 – medium to good; e 5 – good (there is cement and it is in good quality). Five cases were labeled by one expert. Each

type of data was shown separately. This process was executed in this way in order to not allow that looking to both type of data should interfere labeling each one. Table 4 shows the data distribution on each label per type of data (VDL and US) and each case. We can observe that the data distribution differs too much among the cases.

Table 4: Data Distribution on Labels per Type of Data.

Case	Label	VDL	US
11	1	0 (0.0%)	0 (0.00%)
	2	246 (53.8%)	0 (0.00%)
	3	186 (40.7%)	146 (65.8%)
	4	13 (2.8%)	72 (32.4%)
	5	12 (2.6%)	4 (1.8%)
	Total:	457	222
12	1	57 (4.0%)	88 (11.6%)
	2	32 (2.2%)	69 (9.1%)
	3	243 (17.0%)	15 (2.0%)
	4	349 (24.3%)	157 (20.6%)
	5	752 (52.5%)	430 (56.5%)
	Total:	1433	759
14	1	70 (9.3%)	24 (5.1%)
	2	0 (0.0%)	13 (2.8%)
	3	150 (16.2%)	20 (4.3%)
	4	271 (29.1%)	27 (5.8%)
	5	443 (46.5%)	383 (82.0%)
	Total:	934	467
15	1	114 (23.1%)	38 (15.4%)
	2	142 (28.8%)	152 (61.5%)
	3	167 (33.9%)	31 (12.6%)
	4	70 (14.2%)	20 (8.1%)
	5	0 (0.0%)	6 (2.4%)
	Total:	493	247
16	1	66 (9.4%)	32 (9.09%)
	2	0 (0.0%)	0 (0.00%)
	3	131 (18.7%)	0 (0.00%)
	4	21 (3.0%)	0 (0.00%)
	5	483 (68.9%)	320 (90.91%)
	Total:	701	352

Due to an existing order in the labels, metrics calculating distance between the true and predicted label are possible. In this work, we used two different metrics:  $err$ , previously defined, and  $err_r$  — normalizes the distance between the real and the predicted label, defined by  $err_r = \sum_{i=1}^{N_t} |y(i) - \mathbf{h}_i|/4 \div N_t$ , where  $N_t$  is the number of instances belonging to the test set.

$$err_r = \frac{\sum_{i=1}^{N_t} |y(i) - \mathbf{h}_i|/4}{N_t} \tag{1}$$

Tables 5 and 6 show the  $err$  and  $err_r$  values for constructing an ANN MLP using backpropagation with 200 perceptrons in the hidden layer using VDL data of one case and testing on VDL data on the other

cases<sup>1</sup>. It is important to observe that we tested different numbers of perceptrons in the hidden layer, and this configuration showed the best results. For acquiring error rate on the same case, we executed 10-fold cross-validation. We can observe that high values of *err* were obtained for cases 11 and 16. Also, high *err* were obtained when using one case to train a model and predict the others. Though, observing when the expert was labeling the data, we could observe that there was some uncertainty in labeling same cases. So, the domain experts agreed that *err<sub>r</sub>* is more fair to evaluate the models. For this metrics, case 12 presents a more stable performance on the other cases.

Table 5: Obtained Results for VDL with New Labels — *err*.

Case for ANN	Testing				
	11	12	14	15	16
11	0.33	0.89	0.90	0.73	0.83
12	0.78	0.26	0.60	0.66	0.67
14	0.91	0.41	0.07	0.87	0.15
15	0.73	0.84	0.94	0.37	0.88
16	0.85	0.39	0.09	0.84	0.09

Table 6: Obtained Results for VDL with New Labels — *err<sub>r</sub>*.

Case for ANN	Testing				
	11	12	14	15	16
11	0.10	0.51	0.55	0.23	0.48
12	0.30	0.07	0.25	0.26	0.28
14	0.49	0.15	0.09	0.47	0.07
15	0.22	0.36	0.52	0.10	0.41
16	0.46	0.13	0.03	0.44	0.04

Analogously to the previous experiments, Tables 7 and 8 show the *err* and *err<sub>r</sub>* values for constructing an ANN MLP using backpropagation with 200 perceptrons in the hidden layer, using US data of one case and testing on US data the other cases<sup>2</sup>. It is important to observe that we tested different numbers of perceptrons in the hidden layer, and this configuration showed the best results. For acquiring error rate on the same case, we executed 10-Fold cross-validation. We can observe that high *err* values were obtained only for case 12, and high *err* values were obtained to predict cases 11 and 15. When observing the data distribution on classes in Table 4, we can observe that the data distribution of these cases is very different from the others. So, we discarded them to be used for US data. In this way, we understood that the classifiers constructed with these cases is not representative. Also, as happened with VDL, observing

<sup>1</sup>We tried different number of perceptrons, but 200 perceptrons presented the best results in our case study.

<sup>2</sup>We tried different number of perceptrons, but 200 perceptrons presented the best results in our case study.

when the expert was labeling the data, we could observe that there was some uncertainty in labeling same cases. So, considering *err<sub>r</sub>*, case 12 in this case also presents a more stable performance on the other cases.

Table 7: Obtained Results for US with New Labels — *err*.

Case for ANN	Testing				
	11	12	14	15	16
11	0.13	0.48	0.32	0.92	0.17
12	0.94	0.29	0.18	0.90	0.03
14	0.96	0.33	0.12	0.83	0.02
15	0.99	0.74	0.67	0.16	0.84
16	0.96	0.33	0.13	0.96	0.01

Table 8: Obtained Results for US with New Labels — *err<sub>r</sub>*.

Case for ANN	Testing				
	11	12	14	15	16
11	0.03	0.16	0.10	0.42	0.08
12	0.44	0.09	0.06	0.42	0.01
14	0.46	0.12	0.04	0.49	0.02
15	0.42	0.59	0.58	0.05	0.83
16	0.54	0.13	0.05	0.62	0.01

### 5.3 Acquiring New Knowledge

After our analysis, we showed the results to the domain experts. They explained that the following situations presented in cement that led to the bad results for the selected cases: (i) Galaxy patterns, which are formation/casing reflections that have characteristic pattern of inference fringes on the cement map. Due to constructive or destructive signal interference the apparent impedance is respectively reduced or increased resulting in fringes oriented parallel to the part of the cement sheath; (ii) Channel, which is a potential conduit for formation fluids from a zone to communicate with another, contaminate groundwater or allow for fluid/gas communication to surface in the form of surface casing vent flow or gas migration. Radial bond logging allows for the identification of channels not readily identified on basic cement bond logs; and (iii) Fast Formation, which is explained by in some geology formations of the well, particularly carbonates of low porosity, it is possible that the first acoustic signal to arrive at the receiver passes through the formation rather than through the casing, and hence its amplitude is unrelated to the cement bond. This manifests itself by a shortening of the transmitter-to-receiver traveltime and by anomalous patterns on the variable-density log. In such cases, it may be assumed that the cement bond is good, as the signal would be unlikely to be transmitted through the formation with sufficient amplitude to be detected if cement bond were poor.

## 6 CONCLUSIONS AND FUTURE WORK

We presented in this work an approach for acquiring knowledge based on machine learning considering different data sources and uncertainty in labeled data in complex decision process domains. Our approach was evaluated in a real scenario of cementation quality evaluation by domain experts in different real cases. We could observe that, although the error rate obtained with the primary labels is low in some scenarios, it is not affordable to use the classifiers due to not being able to understand the behavior of the classifier in unseen data. This is due to a large part of the available data is not labeled. So, we constructed a tool to the experts to label the data according to a new scale of labels, and the entire case should be labeled. The number of new labels is large when compared to the diagnosis report that follows the real case, which is more realistic. After our analysis, we showed the results to the domain experts. They described to us the causes of high error rate in the some cases — Galaxy Pattern, Channel and Fast Formation characteristics. In this way, in future work, we intend to extend our methodology to present an Artificial Intelligence methodology that join machine learning and treatment of these special scenarios for supporting decision making process in complex scenarios.

There are some limitations in our work. The first one is related to feature extraction. Constructing convolutional neural networks using transfer learning can be used in these cases to try to achieve better error rates. However, in our case study, the available data from different kind of sources presents different extensions of measurements, and each report regarding to quality cementation also referred to different sizes of measurements. These aspects turned difficult to establish the amount of data in the features to be labeled by the quality of cementation. Secondly, the experts gave to us some tips that could lead to good cementation quality when observing the image, which allowed us to try to use established image pre-processing techniques. Thirdly, in literature, many works used MLPs in their experiments, which leaded us to use them, especially because we were more interested to understand the rationale of the experts, and constructing the models helped us to better understanding the problem. Finally, as far as we know, training convolutional neural networks require much more data than we had available in our cases. In future work, as we improve the data quality and better understand the process of analysing cementation quality, we intend to explore the construction of convolutional neural networks to improve the quality of our neural networks. Other

limitation is how to chose or combine the different classifiers for recommending final diagnosis to a case when evaluating the cementation quality, considering these complex scenarios.

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