

# Unsupervised Descriptive Text Mining for Knowledge Graph Learning

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**Abstract:** The use of knowledge graphs (KGs) in advanced applications is constantly growing, as a consequence of their ability to model large collections of semantically interconnected data. The extraction of relational facts from plain text is currently one of the main approaches for the construction and expansion of KGs. In this paper, we introduce a novel unsupervised and automatic technique of KG learning from corpora of short unstructured and unlabeled texts. Our approach is unique in that it starts from raw textual data and comes to: i) identify a set of relevant domain-dependent terms; ii) extract aggregate and statistically significant semantic relationships between terms, documents and classes; iii) represent the accurate probabilistic knowledge as a KG; iv) extend and integrate the KG according to the Linked Open Data vision. The proposed solution is easily transferable to many domains and languages as long as the data are available. As a case study, we demonstrate how it is possible to automatically learn a KG representing the knowledge contained within the conversational messages shared on social networks such as Facebook by patients with rare diseases, and the impact this can have on creating resources aimed to capture the “voice of patients”.

## 1 INTRODUCTION

We are witnessing a continuous growth of unstructured textual content on the Web, especially in contexts such as social networks. It is increasingly difficult for humans to consume the information contained in text documents of their interest at the same rate as they are produced and accumulated over time. This problem highlights the importance of automatic reading and natural language understanding (NLU).

The automatic extraction of high-value semantic knowledge directly from text corpora is a common need. Depending on the domain, there are many questions to which we would like to find answers, avoiding the manual reading of documents inside the starting corpus. For example, we may want to analyze the effectiveness of a drug, the most difficult activities for patients, the main causes of destructive accidents, or the reasons behind negative reviews.

The identification of useful answers for the description of phenomena from unstructured texts is called descriptive text mining. The knowledge from which we want to derive phenomena explanations can be seen as a set of aggregative, interpretable and quantifiable semantic relationships between un-

bounded combinations of relevant concepts.

Learning this type of knowledge requires the overcoming of several challenges. An automatic learning process is preferred to avoid the necessary guidance of a human analyst, and domain independent solutions are sought to extend their applicability. Unsupervised and semantic approaches are preferable because the data is mostly unlabeled and the meaning of words and phrases can provide important indications. Knowledge extraction must take place on a global level, as an aggregation of the whole corpus. The statistical significance quantification (e.g., p-value) of the identified relationships is necessary for subsequent processing.

The vast majority of existing techniques only partially solve the illustrated problem, which has recently been addressed in (Frisoni et al., 2020) where we proposed a descriptive text mining methodology for the discovery of statistically significant evidences, here referenced as DTM4ED. In particular, we allowed the identification of scientific medical correlations directly from the patients' posts, with an accuracy of about 78%. The general output of DTM4ED is a flat list of correlated and quantified sets of terms (e.g., <“dysphagia swallowing”: 86%; “alcohol acid reflux”: 81%>). However this approach has some limitations: terms are not semantically tagged and there

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are no links between different correlation sets. For instance, our previous contribution does not infer that (i) “alcohol” is a liquid food, (ii) “acid reflux” and “GERD” are equivalent concepts in the context under consideration, (iii) “dysphagia” and “acid reflux” are both symptoms or diseases in their own right.

The limited expressiveness that characterizes NLU models — such as the one just described — can be overcome by integrating qualitative techniques and moving towards “mixed AI”. Natural Language Processing (NLP) and Semantic Web technologies are increasingly combined together to achieve better results, and in the future it is expected that the joint use of subsymbolic and symbolic AI will be central (Patel and Jain, 2019). According to the 2019 Gartner’s Hype Cycle<sup>1</sup>, knowledge graphs (KGs) are considered one of the most promising technologies of the next decade. With their ability to represent information through a collection of interlinked entities based on semantics and meaning, KGs are a powerful tool for the representation of knowledge, its integration and inference based on automatic reasoning.

In this paper, we introduce a novel unsupervised and automatic technique for knowledge graph learning, which extends the expressive power of the results produced by DTM4ED. With the idea of combining subsymbolic and symbolic AI, the research has two main advantages in both directions. Firstly, it enriches the KG learning approaches known in literature, distinguishing itself thanks to the strengths inherited from the methodology on which it is built. Secondly, it increases the expressive power, the interpretability and the interrogability of the knowledge extracted with descriptive text mining, offering significant application advantages in many domains. By tagging the terms and representing the correlations between concepts with a KG, a non-expert user can more easily understand the results of the analysis (e.g., “poem” is\_a surgical\_technique), work hierarchically with meta-terms and choose which kind of correlations search without knowing the specific instances (e.g., drug  $\leftrightarrow$  drug, drug  $\leftrightarrow$  symptom, “chest pain”  $\leftrightarrow$  food).

The paper is organized as follows. Section 2 summarizes the related works. Section 3 discusses how DTM4ED can be implemented to enable the construction of KGs. Section 4 introduces and discusses our KG learning method. Section 5 shows the application of the contribution on a medical case study. Finally, Section 6 sums up the work and presents possible future developments.

<sup>1</sup><https://www.gartner.com/smarterwithgartner/5-trends-appear-on-the-gartner-hype-cycle-for-emerging-technologies-2019/>

## 2 RELATED WORK

Handcrafting big knowledge representations is an extremely intensive, non-scalable and time consuming task. Ontology learning (OL) studies the mechanisms to transform the creation and maintenance of ontologies into a semi or complete automatic process, and the first works date back to several years ago (Maedche and Staab, 2001). OL techniques have been widely investigated for various domain purposes and application scenarios (Asim et al., 2018).

With the huge increase in magnitude and throughput related to the generation of textual content, several attempts have been made to bring some level of automation in the process of ontology acquisition directly from unstructured text. As a consequence, the development of OL currently goes hand in hand with that of NLP and advanced machine learning approaches which are essential to extract knowledge from text documents (Domeniconi et al., 2015). Transfer learning to target domains with unlabeled data is becoming increasingly necessary (Domeniconi et al., 2014b; Domeniconi et al., 2014c; Domeniconi et al., 2016b; Domeniconi et al., 2017; Pagliarani et al., 2017; Moro et al., 2018), and is the most frequent case for social messages (Domeniconi et al., 2016b).

After the massive introduction of KGs by Google (Singhal, 2012) for the representation of knowledge extracted from the Web, today we are seeing a growing spread of these solutions, also for their potential in bringing common sense into neural networks (Lin et al., 2019). In the community, many authors claim that the real divide between ontologies and knowledge graphs lies in the nature of data (Ehrlinger and Wöß, 2016). While ontologies are generally regarded as smaller hand-curated collections of assertions with a focus on the schema and on the resolution of domain-specific tasks, KGs are based on facts, can have significant dimensions and are therefore the most suitable solution for the representation of text-mined knowledge. Freebase (Bollacker et al., 2008), DBpedia (Bizer et al., 2009), YAGO (Tanon et al., 2020) and WordNet (Miller, 1998) are among the most widely used KGs in NLP applications.

Knowledge graph learning (KGL) from text follows the same principles as OL from text, and it is usually based on a multistep approach known as learning layer cake (Buitelaar et al., 2005). The complete model includes the extraction of terms and their synonyms from the underlying text, the combination of them to form concepts, the identification of taxonomic and non-taxonomic relationships between the found concepts, and finally the generation of rules.

The works published in literature can be distinguished on the basis of how they deal with the various stages. A great categorization resulting from the review of 140 papers has been proposed in (Asim et al., 2018), where the authors have observed better results from hybrid linguistic-statistical approaches. In this sense, Table 1 shows a summary of the most used techniques for solving the sub-tasks that make up the ontology and KG learning layer cake.

Table 1: Main linguistic and statistical techniques adopted for the implementation of Ontology and Knowledge Graph Learning Layer Cakes.

Step	Techniques	
	Linguistics	Statistical
Preprocessing	Part of Speech Tagging Dependency Parsing Word Sense Disambiguation Lemmatization	
Term / Synonym / Concept Extraction	Regular Expressions Syntactic Analysis Linguistic Filters Subcategorization Frames Seed Word Extraction Named Entity Recognition	Named Entity Recognition Term Weighting C/NC value Contrastive Analysis Language Models Clustering
Concept Hierarchy	Regular Expressions Dependency Analysis Lexico Syntactic Pattern WordNet-based	Term Subsumption Formal Concept Analysis Hierarchical Clustering
Relation Extraction	Regular Expressions Open Information Extraction WordNet-based	Association Rule Mining Bootstrapping Logistic Regression Open Information Extraction

Modern alternative methods, such as COMET (Bosselut et al., 2019), automatically construct KGs within deep learning models, but using labeled data.

Several tools for ontology learning are available (e.g., Text2Onto<sup>2</sup>, OntoGen<sup>3</sup>, GATE<sup>4</sup>). Typically their main objective is not to automatically build an ontology starting from a body of texts, but help user to do it. From a representation perspective, a newly KG Management System has been introduced by Grakn<sup>5</sup>, also supporting hypergraphs, type systems and reasoning, but it is independent of the knowledge learning process. Promising results have been achieved by FRED<sup>6</sup> and Ontotext<sup>7</sup>, but they are unable to meet all the requirements demanded by a flexible KGL solution. In fact, the methodologies currently used in state-of-the-art OL and KGL often need human intervention and large labeled datasets, lack explainability due to the use of black box models, struggle to integrate new knowledge and evolve dynamically, are trained to recognize a pre-established set of entities and/or relationships without allowing semantic per-

sonalization, do not consider uncertainty, are based on solutions strongly dependent on domain, or ineffective in non-general contexts.

The contribution described in this paper wants to differentiate itself by proposing an unsupervised KGL approach from unstructured text based on DTM4ED (Frisoni et al., 2020), handling unlabeled data, concepts without a predefined schema, semantic modeling of both terms and documents, statistical quantification, interpretability, and support for execution without man-in-the-analysis.

### 3 DESCRIPTIVE TEXT MINING

Section 3.1 briefly summarizes DTM4ED, and Section 3.2 shows how it can be empowered to produce results for the construction of a KG.

#### 3.1 Methodology

DTM4ED recognizes semantic correlations between terms and documents, and can be used to provide a description of a phenomenon of interest. Assuming that a phenomenon can be represented by a distribution of documents having a certain class, the last goal is addressed by searching for a set of relevant terms representative of the document distribution itself.

The solution consists of various modules whose implementation can be adapted to the specific problem under consideration: quality preprocessing (to improve the quality of the text documents contained within the starting corpus), document classification (to recognize the phenomenon to be investigated), analysis preprocessing (to prepare the data for the analysis), term weighting (to identify the significance of each term in each document, defining also the vocabulary), and language modeling (to bring out semantic similarities between terms and documents within a low-dimensional latent vector space).

The composition of the phenomenon description is carried out incrementally and is based on the construction of a query (i.e., an artificial document). After identifying a first term or considering a starting query, at each step the query is folded into latent space. From here, we search for new terms semantically close to the query and with greater significance, choosing the one that — if combined with the current description — continues to be representative of the phenomenon. The degree of correlation between the query and the phenomenon is indicated by the p-value resulting from the application of the chi-squared ( $\chi^2$ ) statistical hypothesis test, together with R-precision.

<sup>2</sup><http://neon-toolkit.org/wiki/1.x/Text2Onto.html>

<sup>3</sup><http://ontogen.ijs.si/>

<sup>4</sup><https://gate.ac.uk/>

<sup>5</sup><https://grakn.ai/>

<sup>6</sup><http://wit.istc.cnr.it/stlab-tools/fred>

<sup>7</sup><https://www.ontotext.com/>

The process ends when it is no longer possible to enrich the query and remain below the pre-established p-value threshold.

## 3.2 Methodology Definition for Knowledge Graph Learning

### 3.2.1 Entity Tagging

In a basic version, DTM4ED works with plain and flat terms. The information content of documents within the corpus can be significantly extended through the use of pre-trained Named Entity Recognition (NER) and Named Entity Linking (NEL) systems.

**Named Entity Recognition.** A NER system allows the unsupervised detection and classification of the entities mentioned in unstructured text into pre-defined categories (e.g., drug, symptom, food, place). Advanced solutions are capable of handling several hundreds of very fine-grained types, also organized in a hierarchical taxonomy. Many recent works use contextualized learning and Freebase-based type hierarchies (Ren et al., 2016; Li et al., 2020).

**Named Entity Linking.** NEL is the task of aligning a textual mention of a named-entity to an appropriate entry in a target knowledge base (KB), annotating it with a unique identity and link (Rao et al., 2013). It can be seen as an instance of an extremely fine-grained NER, where the types are the actual entries of an entity database (e.g., Wikipedia pages) or Linked Open Data resources (e.g., Wikidata, DBpedia, Freebase, YAGO). NEL is typically carried out following a NER phase, because entity linking identifies specific entities assuming that the correct mentions have already been previously recognized. NEL systems can also perform a normalization operation in assigning the same identifier to two or more synonyms (e.g., “soda water”, “fizzy water” → “carbonated water”). Since NEL requires selecting the proper concept from a restricted set of candidates, it is also called Named Entity Disambiguation (NED).

Promising results come from the joint learning of NER and NEL (Martins et al., 2019).

Within DTM4ED, NER and NEL systems can be applied in the early steps of quality preprocessing. Information on recognized entities can be reported directly within the textual content of the documents, carrying out an entity tagging phase (Figure 1). By adopting a word-level unigram tokenization or by making use of support data structures, it is possible to preserve the information associated with the labeled terms for all the rest of the analysis.

Even if not recognized as entities, the consideration of terms deemed to be relevant after term weight-

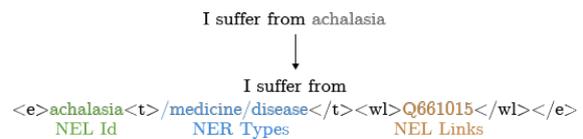


Figure 1: Entity tagging on a sample document.

ing continues to be fundamental. We refer to these terms as standard terms, which can be verbs, adjectives or domain-specific concepts without a corresponding entity on other KBs.

### 3.2.2 Correlation between Terms

By calculating the correlation between each pair of terms, it is possible to extract a very useful knowledge for tasks such as query auto-completion and KG extraction. For each term, we can keep track of the top N terms related to it, in descending order and with a positive correlation above a certain threshold. The inverse correlations can be significant or not depending on the language model chosen. Correlations can be expressed as probabilities. Some language models already represent correlations in this way, like pLSA (Hofmann, 2013) which discovers the underlying semantic structure of the data in a probabilistic way. Alternatively, we suggest two main ways to calculate them: (i) cosine similarities remapped from  $[-1, 1]$  to  $[0, 1]$ ; (ii) p-values deriving from chi-squared tests between terms, observing and estimating the number of times the two terms appear together, do not appear or appear alternately in the latent semantic space.

## 4 KNOWLEDGE GRAPH LEARNING

Here we illustrate how the knowledge obtained using the methodology defined in Section 3 can be modeled with a KG, discussing also the resulting advantages. Figure 2 summarizes the process.

### 4.1 Learning Layer Cake

**Preprocessing.** This step is directly included in DTM4ED. It generally concerns encoding and symbols normalization, URL removal, word lengthening fixing, entity tagging, lemmatization, stemming, document classification, case-folding, special characters and stopwords removal, tokenization, term-document matrix, term weighting, feature selection and language modeling.

**Term/Concept Extraction.** After entity tagging, the terms are distinguished between standard and entity



### 4.3 Expressive Power, Interrogability and Interpretability

Compared to DTM4ED, the output is no longer a sequence or a flat set of clusters made up of correlated unlabeled terms, but a KG. The inclusion of terms recognized as entities within a hierarchical taxonomy means that the correlations are interconnected, and no longer independent of each other. The consequence is the increase in *expressive power*.

The typing introduced by the NER system also represents an important step towards *interrogability*, allowing a non-expert user to better understand what a certain term represents (e.g., “poem” is\_a /medicine/surgical\_technique, “gemelli” is\_a /medicine/hospital). The modularity of the language model allows us to avoid the use of neural solutions (Allen et al., 2019), and to have greater interrogability and reliability also in the KGL process.

From the greater expressive power, new forms of *interrogability* arise. If a user wants to investigate all the significant correlations between two or more types of entities (e.g., drug  $\leftrightarrow$  symptom, symptom  $\leftrightarrow$  food), he is no longer forced to check them individually and to know all the terms related to the instances of the types considered (e.g., <“lansoprazole gerd”: ?>, <“aspirin headache”: ?>, <“gerd alcohol”: ?>, ...). Now it is possible to manage queries concerning the meta-levels of the concept hierarchy. Similarly to what happens with a Prolog inference engine based on the unification theory, correlations between ground concepts can be obtained by substitution. Meta-level correlations can also involve only one unbounded term (“chest pain”  $\leftrightarrow$  drug), and can be filtered also within DTM4ED.

## 5 CASE STUDY AND EXPERIMENTS

To assess the effectiveness of the method described above, we performed some experiments on the same case study and dataset introduced in (Frisoni et al., 2020), as a natural continuation of the research.

### 5.1 Dataset

The case study belongs to the medical field and concerns the online patient communities. With the aim of extracting and representing the knowledge contained in the conversational messages shared on social networks by patients with a rare disease, it is focused on an Italian Facebook Group dedicated to Esophageal Achalasia (*ORPHA: 930*).

The dataset consists of **6,917 posts** and **61,692 first-level comments**, published between 21/02/2009 and 05/08/2019. It contains experiences, questions and suggestions of about 2,000 users, shared in the private Facebook Group<sup>8</sup> managed by *AMAE Onlus*<sup>9,10</sup>, the main Italian patient organization for Esophageal Achalasia. Collaborating with the organization, the data were downloaded anonymously and considering only the textual messages.

As suggested in the original paper, DTM4ED was implemented with R and Python, adopting Latent Semantic Analysis (LSA) (Landauer and Dumais, 1997) as an algebraic language model capable of responding to the need for explainability that is typical of the health sector.

### 5.2 Entity Management

Considering the heterogeneity and specificity of the entity types linked to the topics of interest from the patient’s point of view (e.g., symptoms, drugs, foods, places), it is necessary to adopt highly comprehensive NER and NEL systems. To this end, we selected TextRazor<sup>11</sup>, which is able to identify 36,584,406 entities (model version: 2020-03) organized in thousands of different taxonomic types in both Freebase and DBPedia. Moreover, it supports entity disambiguation and linking to Wikipedia, DBPedia, Wikidata, Freebase, and PermID<sup>12</sup>. Using this commercial NLP system, we obtained data for **15,687 and 73,095 entities in posts and comments**, respectively.

We introduced a new taxonomy for the case study, on which we mapped the Freebase and DBpedia types (e.g.,  $DBpediaType \in \{Beer \vee Vodka \vee Wine\} \rightarrow Type = /food/beverage/alcoholic_beverage$ ). This reconciliation phase avoids the maintenance of two distinct typizations with different levels of granularity, and allows the filtering of only the entities labeled with a type of interest.

### 5.3 Knowledge Graph

The construction of the KG was carried out starting from the results associated with the highest evaluation score obtained with DTM4ED, which led to the achievement of 77.68% accuracy and 78.9% precision on a set of 224 gold standard medical correlations with a confidence threshold  $1 - pvalue \geq 0.8$ .

<sup>8</sup><https://www.facebook.com/groups/36705181245/>

<sup>9</sup><http://www.amae.it/>

<sup>10</sup>[https://www.orpha.net/consor/cgi-bin/SupportGroup\\_Search.php?lng=EN&data\\_id=106412](https://www.orpha.net/consor/cgi-bin/SupportGroup_Search.php?lng=EN&data_id=106412)

<sup>11</sup><https://www.textrazor.com/>

<sup>12</sup><https://permid.org/>

For the realization of the knowledge graph, we selected Protégé<sup>13</sup> and Apache Jena<sup>14</sup>. Protégé was used to build a starting skeleton OWL ontology, modeling the taxonomy chosen for the case study as class hierarchy, and the relations as object and data properties. From this base, the combination of Apache Jena and RServe<sup>15</sup> allowed the invocation of the R analyzes from Java code through socket server connection, and the automatic population of the KG from the results obtained. Following the learning layer cake proposed in Section 4, we represented the standard and entity terms, the hierarchical links of the latter with the defined taxonomy, the owl:sameAs connections to existing representations on DBpedia and Freebase, and the relationships of statistical evidence between concepts. We also considered the patients’ opinion as the phenomenon to be described (i.e.,  $documentClass = opinionClass \in \{pos \vee neg \vee neutral\}$ ), and we tagged each correlation with the p-value associated with the dependency on the various classes. We conducted experiments with generic (i.e., non-augmented) relationships, indicating probabilistic correlations between concepts by additional class nodes and taking the OBAN model (Sarntivijai et al., 2016) as reference. As design choice, we considered terms as individuals (with OWL2 punning<sup>16</sup> for linking to external KBs), representing concept hierarchy and correlations as classes, relations as object properties, and correlation probabilities as data properties.

### 5.4 Experiments

To test the greater expressive power introduced with KGs and the new meta-level queries discussed in Section 4.3, we used the Semantic Query-enhanced Web Rule Language (SQWRL) (O’Connor and Das, 2009). SQWRL enables powerful queries on OWL resources, using a high-level abstract syntax for the representation of First Order Logic (FOL) and Horn-like rules. We performed several SQWRL queries with Pellet<sup>17</sup> reasoner on the KG learned from the textual corpus. The higher expressive power of the queries allows to search by related concepts, rather than by only related words. Figure 3 shows some key examples of queries related to the case study, previously not possible with DTM4ED.

<sup>13</sup><https://protege.stanford.edu/>

<sup>14</sup><https://jena.apache.org/>

<sup>15</sup><https://cran.r-project.org/web/packages/Rserve/>

<sup>16</sup>Technique focused on creating an individual with the same IRI as a class.

<sup>17</sup><https://github.com/stardog-union/pellet>

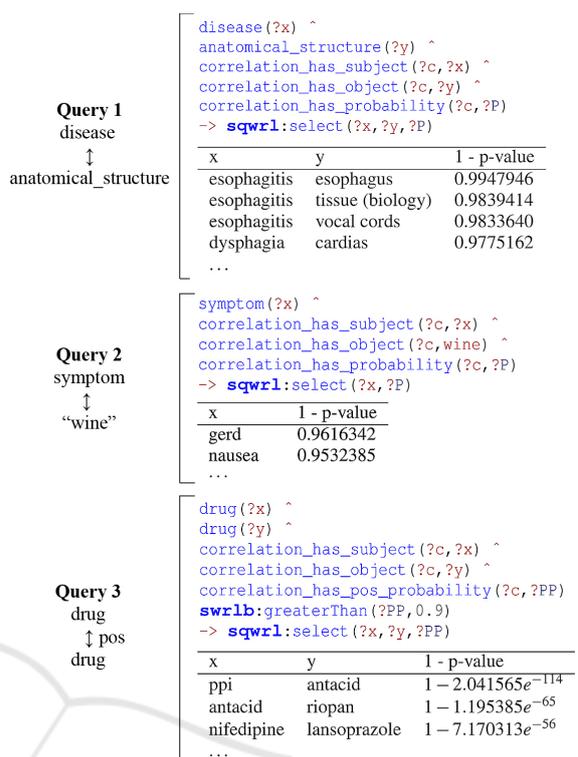


Figure 3: SQRL queries on the KG based on Esophageal Achalasia. Query 1 searches for unbounded correlations between diseases and anatomical structures; Query 2 searches for correlations between symptoms (unbounded) and wine (bounded); Query 3 searches for all pairs of related drugs linked to a positive patients’ opinion.

## 6 CONCLUSIONS

We proposed an unsupervised and automatic technique of knowledge graph learning from corpora of short unstructured and unlabeled texts. By extending a modular descriptive text mining methodology previously introduced by us, we demonstrated how it can be effectively applied to the task in question and how KGs allow a significant increase in expressive power, interrogability, and interpretability relatively the extracted knowledge. We conducted experiments as part of a case study focused on Esophageal Achalasia, with the aim of building a KG directly from the social messages shared by patients within the ever-increasing number of online communities. SQWRL queries were executed on the KG learned from the textual corpus and their results show the potential deriving from the new meta-level knowledge introduced in the system. The contribution is not based on dictionaries, and can be applied on other diseases or completely different domains and languages (Ricucci et al., 2007; Carbonaro, 2012).

The work is extendable in several directions, such as the embedding of the KG learning process within neural networks, the semantic enrichment through classifier systems for relation augmentation, and the use of probabilistic reasoning. We also plan to carry out a comprehensive validation of our contribution.

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