Placement-and-Profit-Aware Association Rules Mining

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Abstract: Previous approaches on association rule mining in recommendation have already achieved promising performances. However, to the best of our knowledge, they seldom simultaneously take the profit and placement factor into consideration. In E-commerce recommendation scenario, the order of the recommendation reflects as placement. In this paper, we propose a novel placement-and-profit-aware association rule mining algorithm to maximize profit as well as maintaining recommendation accuracy. We also propose two metrics: Expectation of Profit (EOP), which measures the overall profit, and Expectation of Click rate (EOC), which measures the user experience. Experiments on SPMF dataset show that the proposed algorithm can improve the EOP significantly with only slight decrease in EOC.

1 INTRODUCTION

In order to increase their net revenue and help customers discover potentially desired items, ecommerce service providers typically recommend additional items to customers after they add items to the shopping cart. For example, Figure 1 shows an online-shopping recommendation after a customer has added a hamper and a chair pad into the cart. In this example, three rows of items are recommended at the check-out page based on merchandise in the cart. These recommended items serve two purposes: increase the satisfaction of customers, and increase the profit of the merchant. Previously, researchers have proposed Collaborate Filtering (CF) (Schafer et al., 2007), Association Rules Mining (ARM) (Agrawal et al., 1993) and Weighted Association Rules Mining (WARM) (Cai et al., 1998) to recommend these additional items. Although CF and ARM have shown decent performance, they do not generally take profit into consideration. For instance, a patent about collaborative filtering proposes a method to place advertisements automatically (Robinson, 1999). This patent takes the users' interests into consideration, but ignores the profit of items. So, the popular-butlow-profit item tend to be recommended. As a result, the profit of E-commerce company is not guaranteed to be maximized. WARM is profit-aware,

but could possibly result in worse recommendation accuracy, because it would recommend high profit but unattractive items (Cai et al., 1998). Also, in the practice, the click-through rates of items is highly related to their placement (McMahan et al., 2013). However, none of these methods take the placement into account. We propose a more comprehensive model that considers profit maximization, placement and recommendation accuracy. To explicate this proposed model, Figure 2 shows the abstract structure of the scenario in Figure 1. This paper proposes a confidence-based solution which takes Placement, Click-through Rate Model (Chuklin et al., 2015) and Profit into account to recommend items to maximize the profits and click-through rate which reflects the correlation of items. We evaluate the proposed method on the retail dataset of Sequential Pattern Mining Framework (SPMF) (Fournier-Viger et al., 2016) (Brijs et al., 1999) dataset, which was downloaded from http://www.philippe-fournierviger.com/spmf/. Retail dataset is an anonymous retail market basket data from an anonymous Belgian retail store. Our proposed method shows a good tradeoff between profit and click-through rate compared with ARM and WARM.

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Figure 1: An example of Recommendation Based on Bought Items (Amazon.com, 2018).

1.1 Background on Association Rules Mining

Suppose X and Y are two sets such that $X \cap Y = \emptyset$. An association rule $X \to Y$ represents an association between the presence of the item sets X and Y in transactions (Nguyen et al., 2017). As far as this paper concerned, X means the selected item set in the shopping cart and Y means the item set that may be recommended.

Association rule mining has various measures to evaluate how interesting the rules are. Two most popular measures are the support and confidence. The support of an association rule $X \rightarrow Y$, denoted as $sup[X \rightarrow Y]$, is the ratio between the number of transactions containing X and the number of transactions containing $X \cup Y$.

Suppose *T* is a set of transactions, *I* is a set of items. Then we define tid[X] as a set of Transaction IDs, which contain all items in set *X*. Then *sup* can be defined as:

$$sup[X \to Y] = \frac{|tid[X \cup Y]|}{|T|} \tag{1}$$

conf can be defined as:

$$conf[X \to Y] = \frac{|tid[X \cup Y]|}{|tid[X]|}$$
(2)

In past research, many methods of Association Rules Mining have been developed, such as Apriori algorithm (Agrawal and Srikant, 1994), FpGrowth algorithm (Han et al., 2004) and ETARM (Nguyen et al., 2017). Apriori and FpGrowth have exponential time complexity which is not practical. ETARM proposes a way to mine top-k association rules (Fournier-Viger et al., 2012) effectively. It expands item set X and item set Y while only reserving top-k valid association rules with the highest support. As far as this paper concerned, item set X is given and does not need to be expanded. Item set Y contains only one item for each placement. So this paper applies a simplified version of ETARM to get top-k association rules.

1.2 Mining Association Rules with Weighted Item

In 1998, Cai proposed Mining Association Rules with Weighted Item (MARWI) (Cai et al., 1998), which first come up with the idea of *weighted support* and *weighted confidence*. As Cai's definition, normalized *weighted support* and normalized *weighted confidence* are:

$$w_sup(A \rightarrow B) = \frac{1}{n} \sum_{i=1}^{n} w_i \times sup(A \rightarrow B)$$
 (3)

$$w_conf(A \rightarrow B) = \frac{1}{n} \sum_{i=1}^{n} w_i \times conf(A \rightarrow B)$$
 (4)

where there are *n* items in set $A \cup B$; w_i means the weight of item *i*; w_conf and w_sup represents weighted confidence and weighted support, respectively.

MARWI is a solution for WARM problem. Let w_i be the profit of item *i*, maximizing the expectation of profit can be achieved by maximizing the *weighted_confidence*. However, this could result in low recommendation accuracy. To be specific, if the profit of recommended items is quite high while their confidence is very low, the *weighted confidence* could still be very high. In this situation, profitable but unattractive items are recommended to customers. As a result, the shopping experience of customers is greatly undermined. Our proposed method in Section 3 offers an approach that increases expectation of profit while having less recommendation accuracy loss.

1.3 Click-through Rate

Click-through Rate (CTR) (Chuklin et al., 2015) is the ratio of users who click on a specific link to the number of total users who view a page (Association et al., 2014). This paper utilizes CTR as the average

Placement 1	Placement 2	Placement 3	Placement 4	
Click-through Rate:0.1 Click-through Rate:0.1		Click-through Rate:0.1	Click-through Rate:0.1	
Placement 5	Placement 6	Placement 7	Placement 8	
Click-through Rate:0.05 Click-through Rate:0.05		Click-through Rate:0.05	Click-through Rate:0.05	
Placement 9	Placement 10	Placement 11	Placement 12	
Click-through Rate:0.01	Click-through Rate:0.01	Click-through Rate:0.01	Click-through Rate:0.01	

Figure 2: An abstract structure of Recommendation Scenario with Click-through Rate Models 1.

prior placement click probability to predict the possible click probability of a recommended item. In the experiment, three different CTR models are shown in Table 1.

1.4 Structure of this Paper

This paper is structured as follows. Section 1 introduces the background, the achievement and related works. After that, section 2 introduces the definitions and problem statement. Next, the proposed method and algorithm is presented in Section 3. Section 4 presents experiments and empirical results. Section 5 discusses some of the challenges. Finally, the paper is concluded in Section 6.

2 DEFINITIONS AND PROBLEM STATEMENT

2.1 Definition

In this section, several key concepts and definitions are introduced.

Transaction Database: Suppose there is a finite set of items $I = \{i_1, i_2, ..., i_n\}$ which represents all unique items or products. Transaction Database $T = \{T_1, T_2, ..., T_m\}$ refers to a database which stores all paid transactions. Each transaction, with a unique number transaction ID, is a subset of *I*.

Profits of Items: Profits of Items *p* indicates the profits realized when an item is sold. This data is generally highly confidential by its nature, and for the purpose of model, we seed this data which can be downloaded from https://github.com/yourexpress/PPARM. Researchers typically have access to data of the specific e-commerce providers that they are working with, and can run the proposed method on their own data set simply by replacing the profit data file.

Set *A*: Set *A* is a set of the items in the shopping cart. The union of set *A* and recommended items could be treated as a potential transaction. That is to say, for an item *i*, the higher $conf(A \rightarrow \{i\})$ is, the more possibility item *i* will be of interest to the customer. **Placement and corresponding Click-through Rate:** Placement means a location where recommended items are displayed on the website. For example, there are 12 placements with different items in Figure 1. Each placement *s* has a corresponding Clickthrough Rate CTR(s) which reflects the average probability for that placement over all items.

Expectation of Profit and Expectation of Click Rate: The expectation of profit, denoted as *EOP*, is the expectation of profit in the recommendation for a single transaction. It is a measurement of how well the recommendation algorithm is in terms of profit. The expectation of click rate, denoted as *EOC*, is the expectation of click probability of all recommended items in the recommendation for a single transaction. Thus, *EOC* is the measurement of the recommendation accuracy as measured in terms of click probability.

Recommendation Result: Recommendation result, denoted as *R*, is the an arrangement of *k* items outputs by the proposed method, where $R = \{I_{i1}, I_{i2}, ..., I_{ik}\}$. I_{ij} means we put item *i* to placement *j*. So *R* is an ordered result of *k* items.

Performance Score: Performance score, denoted simply as *score*, is a linear weighted function of *EOP* and *EOC* used to evaluate the recommendation result *R*:

$$score = EOP(R) + \alpha EOC(R)$$
 (5)

2.2 Problem Statement

Given a transaction database T, an item profit list P, and a placement click-through rate list CTR of size k. The problem is to maximize *score* by recommending an arrangement of k items and assigning them to the corresponding k slots in the placement.

3 PROPOSED ALGORITHM

3.1 Modeling the Problem

The problem is to find an arrangement $R = \{I_{i1}, I_{i2}, ..., I_{ik}\}$ of k items from items set I which can balance EOP and EOC.

Assumption 1: To calculate EOP and EOC, suppose any two of recommended items are independent. That is, the selection of item a is irrelevant to the selection of item b and vice versa. For a given R we can derive:

$$EOC(R) = \frac{1}{k} \sum_{s=1}^{k} [CTR(I_{is}, s|A)]$$
(6)

$$EOP(R) = \frac{1}{k} \sum_{s=1}^{k} [p(i)CTR(I_{is}, s|A)]$$
(7)

where:

$$CTR(I_{is}, s|A) = CTR(I_{is}|s, A)CTR(s|A)$$
(8)

 $CTR(I_{is}|s,A)$ represents the click-through rate of item I_{is} for a specific placement *s* given set *A*; CTR(s|A) represents the click-through rate of *s* given set *A*.

Assumption 2: The click-through rate of item i are equal given any different placement s and the same set A.

$$CTR(I_{is}|A,s) = CTR(I_{is'}|A,s'), \forall s, s' \in [1,k]$$
(9)

Thus:

$$CTR(I_{is}|A,s) = \frac{1}{k}CTR(I_{is}|A).$$
(10)

Since $CTR(I_{is}|A)$ is directly proportional to $conf(A \rightarrow \{I_{is}\})$, $CTR(I_{is}|A,s)$ is also directly proportional to $conf(A \rightarrow \{i\})$:

$$CTR(I_{is}|A,s) \propto conf(A \rightarrow \{i\})$$
 (11)

Assumption 3: The CTR of placement *s* given set *A* is directly proportional to the CTR of placement *s*:

$$CTR(s|A) \propto CTR(s)$$
 (12)

Based on aforementioned assumptions, we can simplify the *EOP* and *EOC*:

$$EOP(R) \propto \sum_{s=1}^{k} conf(A \to \{I_{is}\})CTR(s)p(I_{is}) \quad (13)$$

$$EOC(R) \propto \sum_{s=1}^{k} conf(A \to \{I_{is}\})CTR(s)$$
 (14)

3.2 Balancing EOP and EOC

It would be best if we can maximize *EOP* and *EOC* simultaneously. Unfortunately, it is not always feasible. To clarify this problem, we can analyze *EOP* maximization problem and *EOC* maximization problem separately:

To maximize *EOC*, simply multiply top *k* elements in $conf(A \rightarrow \{I_{is}\})$ and CTR(s) (both sorted) correspondingly. Thus, the problem becomes to find top *k* items with the largest confidence given set *A*:

$$R_0 = \underset{i1,i2,\dots,ik}{\operatorname{arg\,max}} \sum_{s=1}^k conf(A \to \{I_{is}\})CTR(s)$$
(15)

This is exactly what ARM method does.

To maximize *EOP*, perform the same method as above, except confidence is replaced by weighted confidence, i.e., $conf(A \rightarrow \{I_{is}\})p(I_{is})$:

$$R_1 = \underset{i1,i2,\dots,ik}{\operatorname{arg\,max}} \sum_{s=1}^k conf(A \to \{I_{is}\}) p(I_{is}) CTR(s)$$
(16)

This is exactly what WARM method does.

However, R_0 is not always equal to R_1 . A common case is when *EOP* reaches maximum, *EOC* is very low and vice versa.

We introduce the performance score, denoted as *score*, described in Equation 5 to evaluate the recommendation result according to both EOP and EOC.

In this paper, we propose a target function to find a recommendation result *R* that gets a better *score* compared with WARM and ARM:

$$R_{\gamma} = \operatorname*{arg\,max}_{i_{1},i_{2},...,i_{k}} \sum_{s=1}^{k} [conf(A \rightarrow \{I_{is}\}) \\ * CTR(s)p(I_{is})^{\gamma}], \gamma \in [0,1] \quad (17)$$

By varying γ , we can change the proportion of how much we prefer the profit over the confidence.

Thus, WARM method becomes a special case of our new rule where $\gamma = 1$. The ARM method becomes another special case where $\gamma = 0$.

Our experiment shows that Equation 17 improves the *EOP* significantly while reduces the *EOC* slightly.

3.3 Overview of Proposed Algorithm

This section explains the proposed Placement-and-Profit-Aware Association Rules Mining (PPAARM) algorithm to solve the problem stated in 2.2. A diagram of input-and-output flow of the PPAARM is illustrated in Figure 3.

In Figure 3, Item Database, Transaction History, Profits of items, γ and the Set A of items in cart are the Input 1. These parameters can generated candidates by Profit-weighted Association Rules Mining Algorithm as the Output 1. These candidates are well balanced between profit and correlation with set A. Next, these candidates, Placements and CTR of Placements play a role of Input 2 to generate the final results which are a group of arrangement of items $\{I_{i1}, I_{i2}, ..., I_{ik}\}$. Each I_{is} indicates item *i* is recommended to display at the location where *s* represents. The notations that/ appear in Figure 3 are introduced in section 2.1. Algorithm 1 is the pseudo-code for the algorithm flow.



Figure 3: Input and Output Flow Diagram of PPAARM.

Algorithm 1 : Placement-and-Profit-Aware Association Rules Mining(PPAARM).

function RECOMMEND (T, I, A, p, k, γ) Calculate $conf[A \rightarrow i] \forall i \in I - A$ for all $i \in I - A$ do $w_conf[A \rightarrow i] \leftarrow conf[A \rightarrow i] * p[i]^{\gamma}$ end for // We can get largest k elements in linear time complexity using quick-select based algorithm $topk_w_conf \leftarrow largest_k_elements(w_conf)$ $sort(topk_w_conf)$ return The items which each element in $topk_w_conf$ refers to.

end function

4 EMPIRICAL RESULTS

4.1 **Basic Settings**

Scenario: At the check-out page, based on the cart and transaction history, the E-commerce website recommends 12 items to customers in 3 rows. Each row displays 4 items.

Input data:

- Transaction History Database: The "Retail" dataset in SPMF (Fournier-Viger et al., 2016) (Brijs et al., 1999). This dataset includes 88162 transactions and 16470 unique items. Each transaction is a sequence of items, each item is marked with an Item ID which is an integer from 1 to 16470.
- Profit Data: A dataset of profit for each item. The values of profits are normalized by the maximum profit.

- Items in Cart: This data includes 100 items sets. Each items set is a set A that is generated from Transaction History Database. Then mark these items sets from m = 1 to m = 100.
- Click-through Rate Models: Three click-through rate models are presented in Table 1. Take Figure 2 as an example, the placements are marked from s = 1 to s = 12 and customers click placements are shown in CTR(s).
- Number of recommended items *k*: *k* = 12;
- $\gamma = \{0, 0.1, 0.2, 0.25, 0.3, 0.4, 0.5, 0.6, 0.7, 0.8, 0.9, 1.0\}$

In order to generate a group of Set *A*, the Set *A* Generator scans all items in Transaction History Database and select unique items with top 100 highest *confidence* as the *Item Pool*, then select random amount of items arbitrarily from the Item Pool as a Set *A*. Finally, repeat this process 100 times to get a group of set *A*. The same group of set *A* would be used to calculate all experiment results.

4.3 Evaluation Metrics

In this experiment, the total EOP is the sum of $EOP_m(R_\gamma)$ among all groups of set *A*. The total EOC is the sum of $EOP_m(R_\gamma)$ among all groups of set *A*. In order to evaluate the experiment, total EOC and total EOP should be normalized. Define the *N* as the number of A, Normalized EOP(*NEOP*) and Normalized EOC(*NEOC*) are defined respectively as

$$NEOP(R_{\gamma}) = \frac{\sum_{m=1}^{N} EOP_m(R_{\gamma})}{N}$$
(18)

$$NEOC(R_{\gamma}) = \frac{\sum_{m=1}^{N} EOC_m(R_{\gamma})}{N}$$
(19)

	Click-through Rate			
	CTR Model 1	CTR Model 2	CTR Model 3	
Placement 1	0.1	0.1	0.1	
Placement 2	0.1	0.1	0.09	
Placement 3	0.1	0.1	0.08	
Placement 4	0.1	0.1	0.07	
Placement 5	0.05	0.01	0.01	
Placement 6	0.05	0.01	0.009	
Placement 7	0.05	0.01	0.008	
Placement 8	0.05	0.01	0.007	
Placement 9	0.01	0.001	0.001	
Placement 10	0.01	0.001	0.0009	
Placement 11	0.01	0.001	0.0008	
Placement 12	0.01	0.001	0.0007	

Table 1: Click-through Rate Matrix.

To evaluate the performance of the proposed algorithm 1, this paper utilizes Equation 5, denoted as *score*, as a metric of combined performance of *EOP* and *EOC*. In this experiment, the *score* is normalized. *Normalized Score* is the linear combination of *NEOC*(R_{γ}) and *NEOP*(R_{γ}) as Equation 20. Furthermore, modifying α can change the preference to profit or recommendation accuracy. In this paper, α is equal to 1, which means the performance score treats the recommendation accuracy and the profit expectation as equally important.

$$NS(\gamma) = NEOP(R_{\gamma}) + \alpha NEOC(R_{\gamma})$$
(20)

4.4 **Results**

4.4.1 NEOP & NEOC

In the experiment, we execute algorithm PPAARM 1 with click-through model 1. According to the results in Table 3 and Figure 4, the scatter spots of $NEOP(R_{\gamma})$ and $NEOC(R_{\gamma})$ form a upper convex curve. Thus the optimal point where $NEOC(R_{\gamma})$ starts decreasing faster than $NEOP(R_{\gamma})$ exists on the curve. To be specific, the recommended items can trade-off profit and recommendation accuracy best in this chart. So, the proposed algorithm PPAARM can find a better trade-off solution between profit and recommendation accuracy.

4.4.2 Optimal Point Locating and Evaluation

According to Figure 5 and Table 3, $NS(R_{\gamma})$ achieves the largest value when $\gamma = 0.25$. So, this point where $\gamma = 0.25$ is the optimal point in this chart. We also set two points where $\gamma = 0$ and $\gamma = 1$ as reference point. Based on Equation 5, the PPAARM is equivalent to ARM method while γ is 0; The PPAARM is equivalent to MARWI method while γ is 1. By comparing the evaluation metrics values of the optimal point and reference points, we present the performance difference of PPAARM method, ETARM method and MARWI method in Table 2.

According to Table 2, PPAARM earns much more profits than ETARM with little recommendation accuracy loss, meanwhile, PPAARM achieves much higher recommendation accuracy than MARWI with insignificant profit loss. Additionally, $NS(R_{\gamma})$ of PPAARM is larger than ETARM and MARWI. As $NS(R_{\gamma})$ considers both profit and recommendation accuracy, we can conclude that PPAARM achieves a good balance between *EOP* and *EOC* and performs better than ETARM method and MARWI method.



Figure 4: Trend of NEOP and NEOC when γ varies from 0 to 1 with CTR model 1.

Table 2: Compare PPAARM with ETARM and MARWI. " $\pm x$ %" indicates the value of PPAARM is x% larger or less than the value of ETARM or MARWI.

	$ETARM(\gamma = 0)$			MARWI($\gamma = 1$)		
$PPAARM(\gamma = 0.25)$	$NS(R_{\gamma})$	NEOP(R_{γ})	$NEOC(R_{\gamma})$	$NS(R_{\gamma})$	$NEOP(R_{\gamma})$	$NEOC(R_{\gamma})$
	+1.5%	+7.5%	-0.6%	+12.6%	-13.6%	+27.2%

γ	$NEOP(R_{\gamma})$	$NEOC(R_{\gamma})$	$NS(R_{\gamma})$	γ	$NEOP(R_{\gamma})$	$NEOC(R_{\gamma})$	$NS(R_{\gamma})$
0.0	0.0652	0.1876	0.2528	0.5	0.0744	0.1797	0.2541
0.1	0.0677	0.1876	0.2554	0.6	0.0761	0.1732	0.2493
0.2	0.0688	0.1874	0.2562	0.7	0.0784	0.1663	0.2446
0.25	0.0701	0.1865	0.2565	0.8	0.0804	0.1549	0.2345
0.3	0.0702	0.1860	0.2562	0.9	0.0808	0.1502	0.2311
0.4	0.0721	0.1829	0.2550	1.0	0.0811	0.1466	0.2278





Figure 5: The trend of NS when γ varies from 0 to 1 with CTR model 1.

4.4.3 Robustness

In actual situations, CTR models are uncertain. So, we choose three different CTR models to verify the robustness of our proposed method. After executing PPAARM with three different click-through models in Table 1, we get a line chart Figure 6. Also, Figure 7 can be obtained according to Equation 20.

According to Figure 6, when γ varies from 0 to 1. Even though these three lines are relatively far apart on the coordinate axis, their shapes are alike. Similarly, we can observe the same pattern in Figure 7.

Although Table 1 indicates the CTR models are totally different, the conclusion in 4.4.1 and 4.4.2 remains the same. In conclusion, PPAARM is robust wit different CTR models.



Figure 6: The trend of NEOP and NEOC when γ varies from 0 to 1 with three CTR models.

5 DISCUSSION

5.1 Data Set Limitations

In this paper, the proposed method utilizes generated placement click-through rate and profit on experiment due to the insufficient of open-source datasets that contain placement aware data and profit information is usually very sensitive. As a result, this paper assumes these two factors have little correlation and proposes Assumption 2 and Assumption 3 in Section 3.1. If the actual data of placement click-through rate and profit has been provided, we can use a better model such as logistic regression (Cox, 1 01) to model $CTR(I_{is}, s|A)$, thus the estimation of the click-through rate will be more accurate.



Figure 7: The trend of NS when γ varies from 0 to 1 with three CTR models.

5.2 Adjusting γ

The parameter γ represents how much the website prefer *EOP* rather than *EOC*. Higher *EOP* brings the website more instant income while higher *EOC* increases the recommendation accuracy, which leads to better user experience. The larger γ is, the higher *EOP* will be and the lower *EOC* will be.

In practical, $NS(R_{\gamma})$ is a good way to determine the specific value of γ , since it takes both *EOP* and *EOC* into consideration. When $NS(R_{\gamma})$ reaches a maximum point, further increasing *EOP* will lead the *EOC* decreasing drastically, which results in a worse overall performance and vice versa. As a result, the suggested value of γ should be the value that maximizes $NS(R_{\gamma})$.

6 CONCLUSIONS

According to the results in section 4, we can conclude that the novel method PPAARM can find a better solution for placement-and-profit-aware recommendation problem than traditional methods. This method gets much higher *EOP* (Expectation of Profit, a metric of profit) than traditional ARM method with only little *EOC* (Expectation of Click Rate, a metric of reommendation accuracy) losses. It can also get much higher *EOC* than the traditional WARM method with only slight decrease in *EOP*. Further, experiment results show that PPAARM is robust with different CTR models.

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