

CrimeVis: An Interactive Visualization System for Analyzing Crime Data in the State of Rio de Janeiro

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Abstract: This paper presents an interactive graphic visualization system for analyzing criminal data in the State of Rio de Janeiro, provided by the Public Safety Institute of Rio de Janeiro. The system comprises a set of integrated tools for visualizing and analyzing statistical data on crimes, which makes it possible to extract and infer relevant information regarding government policies on public safety and their effects. The tools allow us to visualize multidimensional data, spatiotemporal data, and multivariate data in an integrated manner using brushing and linking techniques. The paper also presents a case study to evaluate the set of tools we developed.

1 INTRODUCTION

As its cities and their populations have grown, so has violence increased in Brazil. In Rio de Janeiro, we observe that the large social and financial inequalities, as well as the regional distribution of the population, strongly influence criminal data. The number of crimes – especially the violent ones – increases every year. Containing that increase and ensuring better quality of life have become major concerns of the government and of public safety institutions (Monteiro and Rocha, 2013). Defining efficient public policies is a challenge for any government, and devising strategies for combating criminality directly affects the majority of the vulnerable population.

When thinking about public policy, we need to face challenges and seize opportunities in dealing with ‘Big Data’ (Power, 2014). There is limited room for making experiments, so we need to devise ways to analyze heterogeneous, multi-source data to help make sense of the current situation and the historical trends that led to it, so we can better support public policy decision makers in conceiving, planning, and continuously monitoring of the programs deployed.

This paper describes an interactive visualization tool developed to support researchers and public policy makers in analyzing the criminal data of Rio de Janeiro. We illustrate its usage to evaluate data provided by the state’s Public Safety Institute (ISP-RJ,

Instituto de Segurança Pública). In total, we analyzed statistical data of 138 police districts over 12 years. The data obtained were also analyzed together with socioeconomic data collected and made available by IBGE, the Brazilian Institute of Geography and Statistics (IBGE, 2011).

To allow researchers and public policy makers to analyze hypotheses and evaluate the government safety policies, we developed CrimeVis to use georeferenced and statistical data provided by both ISP-RJ and IBGE. CrimeVis provides a set of data exploration tools for discovering patterns and correlations between the analyzed data sets. The main contributions of this work are:

1. Visual analysis of n -dimensional criminal data, making it possible to contrast them with socioeconomic variables and relate them to the distribution of the population of Rio de Janeiro.
2. A set of tools for the analysis of public safety policies adopted during a certain period of time, and the relation between criminal data and the social and economic distribution of the population.

This paper is organized as follows. Section 2 presents some theoretical background. Section 3 details the developed tool suite. In Section 4, we present the results of a user study conducted with people from a variety of educational backgrounds. Finally, in Section 5 we discuss the importance of those results and

their potential impact on state public safety policies.

2 THEORETICAL BACKGROUND

In Rio de Janeiro, police districts are distributed in 138 DPs throughout the state. The state government makes those data available to the population through ISP-RJ (ISP-RJ, 2013). The data we investigated span a period from 2003 to 2015. The crimes are counted as follows: for crimes against the individual (i.e., homicides, lesions, and threats), they consider the number of victims; for gun seizures, the number of guns; for other crimes against property (i.e., robberies and thefts), the number of cases, regardless of the number of victims in each case. As the data are georeferenced, we can also generate statistics according to the population distribution.

Evaluating and quantifying the impact of violence on the population of Rio de Janeiro present several challenges. Understanding the problem is difficult because some data are inconsistent or unrelated, so the relation between robberies, homicides, and the socioeconomic distribution of the population is unclear. Violence naturally varies very much both geographically and over time. Moreover, it matters whether a person lives either in a conflict territory, at its surroundings, or at a five kilometer radius from its epicenter (Monteiro and Rocha, 2013). The official criminal data of Rio de Janeiro are aggregated by city regions: they do not allow us to identify either the precise location of violence epicenters or the population of each region. Combining criminal data with socioeconomic characteristics can help to explore hypotheses about how criminality evolves and how it relates to social inequalities. However, no government agency holds all the data necessary for a comprehensive analysis. To circumvent this problem, criminal data can be contrasted with socioeconomic data related to the region associated to each DP. Those data, obtained by the Brazilian 2010 census (IBGE, 2011), include information on the population ethnicity and income, as well as a classification of regions considered sub-normal, i.e., which lack essential public services and have irregularly constructed buildings. This way, not only can we analyze criminal data as indicators of public safety policies, but also visualize the available socioeconomic data, which can suggest possible patterns and relations among the data.

2.1 Statistical Data Analysis

The knowledge discovery process requires direct dialogue with a domain specialist (de Melo et al., 2015),

in order to decide which questions are relevant and need support in answering. To help discover patterns with practical meanings for the user. Different clustering algorithms can be used and evaluated. Algorithms such as k-means and k-medoids (Kaufman and Rousseeuw, 2009) can be used to identify homogeneous groups distributed in the observed source, so we can evaluate n -dimensional data sets to uncover possible patterns and correlations. Although those algorithms subdivide the data set efficiently, they do not consider spatial data, i.e., the geographic distribution of the records. In the context of criminal data analysis, this is quite limiting. Conversely, the SKATER (Spatial K'luster Analysis by Tree Edge Removal) algorithm (Assunção et al., 2006) partitions a data set according to the spatial distribution of the data. Another relevant algorithm for data analysis is Multidimensional Scaling (MDS) (Lee et al., 2014). With a large number of variables, it is very difficult to discover relevant characteristics of how similar objects are to each other, unless the data can be represented in a small number of dimensions. MDS is a set of techniques for analyzing objects in a data set by reducing their dimensionality. The similarity measure is usually related to a distance matrix. This technique makes it easy to analyze the distance (i.e., dissimilarity) between specific objects and helps to identify outliers in clusters.

To help make sense of multidimensional data, different visualization techniques are useful, such as the parallel coordinates chart can be used. It allows visualizing multidimensional data through parallel axes in a 2D chart (Palmas et al., 2014)(Zhou et al., 2008), where each axis represents an attribute, and a polyline representing an object intersects each axis at its corresponding attribute value. For instance, in the case of criminal data visualization, each line represents a police station, intercepting each axis at its corresponding attribute values. It is thus possible to analyze information of n attributes in a single chart.

Parallel coordinate charts have some limitations, however. Even with an average-sized data set, it may suffer from overplotting, making it difficult to identify characteristics, trends or patterns. Moreover, as the axes do not have a fixed order, finding a good order requires heuristics and experimentation. One way to alleviate this issue is to use the aforementioned clustering algorithms to visually group the objects, instead of visualizing each item in the data set separately (Heinrich and Weiskopf, 2013)(Johansson et al., 2005). In this paper we describe some adopted in CrimeVis for this problem.

Data sets that include temporal data are ubiquitous and notoriously difficult to visualize efficiently,

especially when they have several dimensions besides time (Bach et al., 2014), as is the case of the criminal data in our investigation. To solve this problem we can decompose the problem into each time step of recorded data, and represent time in an additional axis, in a 3D parallel chart.

Parallel coordinates chart can be a powerful tool when coupled with traditional visualization methods, such as scatterplots and time series. The synchronous use of multiple views can allow interactive exploration across them, through the techniques of "brushing and linking" (Heer and Shneiderman, 2012), where the selection of an attribute in one view is used to highlight different aspects of the same object in another view. The coordinated use of various views can provide a rich strategy for a domain experts to analyze patterns in a chart and their projection onto another one.

2.2 Related Work

We conducted a comparative study of recent solutions both for the criminal domain and for analyzing statistical data. To use the application efficiently, users should be able to easily answer questions about the data, discover interesting patterns, and identify errors in the data (Heer and Shneiderman, 2012). A contextualized analysis made by domain experts can assign meaning to trends, clusters, and outliers identified in the data set under investigation. In the literature, we find several software for the analysis of statistical data, be they criminal, meteorological, or electoral funding data, for example. Chainey et al. (Chainey et al., 2008) used the Hotspot Mapping technique to analyze spatial characteristics of criminality. Their system maps criminal data according to where the crimes occurred using a geographic information system (GIS), which allows the analyst to identify patterns and trends for the analyzed areas. Although the system is efficient with respect to the distribution of crime occurrences as related to the population distribution, it does not consider any socioeconomic characteristics of the area.

Arietta et al. (Arietta et al., 2014) present a method for automatically identifying and validating predictive relationships between the visual appearance of a city and its non-visual attributes (e.g. crime statistics, housing prices, population density etc.). They combined Support Vector Regression with Data Mining techniques. Since each city attribute is associated with a location (latitude, longitude), they typically visualize them as thematic maps. In our system, thematic maps are also used to visualize the distribution of an attribute over the DPs.

Similar to our approach, Crime in Chicago (Rougeux et al., 2012) is a data visualization web tool to explore crime trends in Chicago's 50 wards, allowing users to compare crime levels over the years and across city wards. However, it does not consider socioeconomic attributes, nor the effects of public polices over neighboring regions.

In the next section we describe CrimeVis, the visualization system we developed to overcome the limitations we identified in the tools described here.

3 CrimeVis

We developed CrimeVis to help researchers explore criminal data made available publicly by the state government at the ISP-RJ web site. The socioeconomic data are also public and made available by IBGE (IBGE, 2011). From the latter, we considered as relevant attributes education, ethnicity, and family income. We integrated both data sets in a database for CrimeVis to support a wide range of analyses.

CrimeVis was designed as an interactive graphical system which integrates several widely used statistical analysis methods and clustering techniques to visualize criminal data. The tool architecture is extensible, so it is possible to add new forms of visualization and data analysis. Different from the aforementioned tools, CrimeVis combines different visualization techniques, presenting diverse data synchronously across different views. It allows domain experts to make a deeper analysis of the datasets, considering their correlations and inconsistencies between them, facilitating the identification of patterns. All data are loaded on demand; therefore, our system is free from CPU and memory-intensive processes.

CrimeVis involved prototyping cycles with evaluation with criminality experts. To satisfy their needs, CrimeVis was iteratively refined according to their feedback. Figure 1 shows its initial screen.

With CrimeVis, we can analyze patterns of criminal distribution over a certain period of time, as well as their social implications. Experts can also answer complex questions, such as:

- Q1. What locations can be considered concentrations of certain types of crime?
- Q2. How have criminality rates evolved over time? And what is their relation with social characteristics of the population, if any?
- Q3. How can we subdivide the state areas according to socioeconomic and criminality criteria?
- Q4. What are the practical effects of the policy of deploying Pacifying Police Units (Unidades de

Polícia Pacificadora - UPPs)?

Q5. Are there any inconsistencies in the data made available by the government?

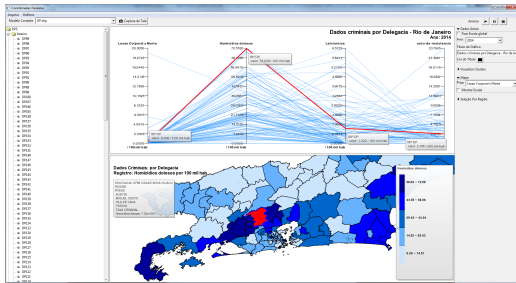


Figure 1: Initial screen of CrimeVis.

In the next section we describe the software in detail, discussing the forms of interaction and how we can answer each of these questions.

3.1 Overview

CrimeVis initially presents users with two views (Figure 1): a parallel coordinates chart, in which each line represents the information of a DP; and a map with the geographic distribution of the DPs, which can be used to answer Q1.

The initial screen of CrimeVis gives an overview of how criminality evolved over a given time period (in our current data set, from 2003 to 2015). There we can analyze the evolution of criminality rates in the state and the corresponding socioeconomic data (Q2). At the right-hand side panel, users can change the time period to analyze as they wish.

CrimeVis offers various views on demand, such as: time series chart, MDS projection, scatterplot, and 3D parallel coordinates chart. All the views are synchronized, i.e., the user selections in one view are reflected in all the others. This way, it is easier to identify correlations in the data and filter specific information simply by clicking on the attributes of one of the charts and observing how these data are projected on the others. For example, an attribute such as homicides or scholarship can be added to or removed from the visualization and all the views are modified on-the-fly. CrimeVis allows users to select data manually or by region, as well as group by crime rate or socioeconomic data. Users can load customized data, using results generated by R scripts in a preprocessing step.

It is also possible to group the data set in clusters to present them visually. CrimeVis offers three clustering techniques: k-medoids, SKATER, and a combination of MDS and k-medoids. When visualizing a set of data that considers homicides, thefts, missing persons, and population income, we can group the

data according to all the attributes (Q3) together or to each one separately. By knowing in which group each DP is located, we can analyze properties specific to each group, as well as outliers and anomalies (Q5) in the input data.

CrimeVis allows us to explore multivariate spatio-temporal data sets and to quickly investigate hypotheses and patterns. The next section describes the clustering techniques implemented in CrimeVis.

3.2 Data Clustering

The three strategies for data clustering in CrimeVis – k-medoids, SKATER, and MDS+k-medoids – help us to answer some of the questions, Q3 in particular.

In K-medoids (Kaufman and Rousseeuw, 2009) (Hartigan and Wong, 1979), we have used the Euclidean distance as a measure of dissimilarity between the chosen attributes. The first step is to choose the number of clusters. By estimating an optimum average silhouette width and using the Calinski-Harabasz index in the K-medoids algorithm, through some experimentation we have concluded that, for the data set in question, an adequate number of clusters is five.

The SKATER algorithm (Assunção et al., 2006) subdivides the data using both the attributes and the geographic distribution. SKATER constructs a spatially contiguous graph and then creates a minimum spanning tree based on the pairwise dissimilarities between the nodes. That tree is pruned and we create a subset of new clusters. As result, we have a dataset containing clusters with regions that are adjacent to each other and having similar crime rates.

Finally, CrimeVis allows combining the MDS and the k-medoids algorithms. MDS aims to project the data in an n -dimensional space so that the distances between the data points remain approximately the same (Lee et al., 2014). The algorithm processes a distance (or dissimilarity) matrix between every data pair and searches for a projection that minimizes the cost function. To cluster the data, we modified the k-medoids algorithm to consider not only the attributes of each object, but also the output values of MDS containing an associated weight.

CrimeVis offers the three clustering strategies described in this section, combined with charts to help users to extract relevant patterns.

3.3 Visualization and Inspection

The visualization module provides a set of graphical tools which include 2D and 3D parallel coordinates charts, scatterplots, time series, and MDS projections. All views are synchronized to express the se-

lected subset of objects and attributes of the data set, in which user actions in a view affect all the others.

The parallel coordinates chart became the central visualization tool in CrimeVis. It organizes several data attributes as parallel axes next to one another on a plane, providing an overview of the relations between different attributes. Through this visualization, criminality data can be related to socioeconomic data, achieving the goal of answering important questions posed by most researchers in the subject, such as "Is there a relation between schooling and crime rates?"

Because traditional parallel coordinates chart may make it difficult to identify some characteristics due to the juxtaposition of the polylines, we replaced the polylines with Bézier curves. In line with (Heinrich et al., 2011), the control points of each curve are influenced by each cluster's centroid, obtained by one of the three aforementioned strategies, as well as by the points in which each curve intercepts each axis. To build a curve between two adjacent axes x_i and x_{i+1} , we inserted an imaginary central axis between axes x_i and x_{i+1} and calculated point C_i as the cluster centroid that would intercept this axis. This point attracts the curves of the corresponding cluster. Auxiliary axes are also added to smooth the curve drawing at a distance d of each axis. Figure 2 compares the two charts: one with clustered Bézier curves (on the left), and a traditional one (on the right).

CrimeVis also provides a 3D parallel coordinates chart, which is a straightforward extension of the traditional 2D chart and has the same basic interaction techniques. Each parallel axis of the original chart is extended in a third dimension, forming a plane that represents a 2D scatterplot relating two properties A and B . For cluster analysis, the 2D chart, even when using Bézier curves, may still obscure relevant characteristics of the data, as in some instances we have investigated. Thus, the 3D chart aims to support the identification of relevant details that would not be easily noticed in the 2D chart. For each scatterplot, the values in Z represent an attribute chosen by the user, and in the Y axis the values are maintained from the original chart. Figure 3 presents the proposed 3D chart, in which the geographic distribution of DPs in the state is chosen for the Z axis. Given the geographic location of each DP, they were sorted according to the following groups: Baixada Fluminense, Interior, Grande Niterói, and Capital (Q3). The user can filter data by clicking on either a specific set of lines or a single line. Some degree of transparency is applied to the lines that were not selected so as to highlight the data of interest to the user.

Thematic maps can also be used to visualize the geographic distribution of a certain variable in a par-

ticular period of time, allowing us to answer Q2. Users can select groups of DP by pressing shift and clicking on multiple objects or brushing, can hover over them with the cursor to display their corresponding information in another view, and can zoom in on a specified area. CrimeVis can also show a time lapse animation to visualize how crime evolved over time. Figure 1 presents a map of homicides in year 2014.

CrimeVis provides three more charts: scatterplot, time series, and MDS projection. The MDS projection is nothing more than a scatterplot in which it is possible to see the data distribution according to the MDS algorithm and its combination with the k-medoids algorithm for clustering. Figure 4 presents the MDS chart. Through this visualization, we can easily identify outliers, such as a point of cluster 2 (in blue) that seems to be far away from most of the points belonging to its own group in the Y axis.

CrimeVis offers interactive filters through which the user can select a set of objects and observe its correspondence in another synchronized view. Other selections can be made through a set of options presented in the user actions panel, such as the year, area, and attributes shown in each view. Each filter operation modifies the views on-the-fly. For instance, when selecting a set of lines in a parallel coordinates chart, the corresponding DPs are also selected in the map of DPs and in every other active view.

4 EVALUATION AND DISCUSSION

We conducted a preliminary study to evaluate CrimeVis and the strategies supported for analyzing the data. The first fully functional prototype was evaluated by a group of 24 people, comprising 12 undergraduate students of different areas, 4 researchers in the area of criminality, and 8 scientific visualization experts. Among the participants, 1 is an expert in statistics, 3 in the field of humanities (1 of whom is an expert on criminology), and 8 are professional experts in computer science and scientific visualization. No introduction was given of the system for this test. A set of tasks was given for the users to answer by interacting freely with CrimeVis, and their answers were later evaluated. The following sections report on the evaluation study and its results.

A preliminary study focused on users who do research in public safety. We have conducted an analysis of the visualization tools, as well as their usability. The study collected data through a 7-point Likert scale questionnaire (1 = completely disagree to 7 = completely agree) for a set of seven tasks related to

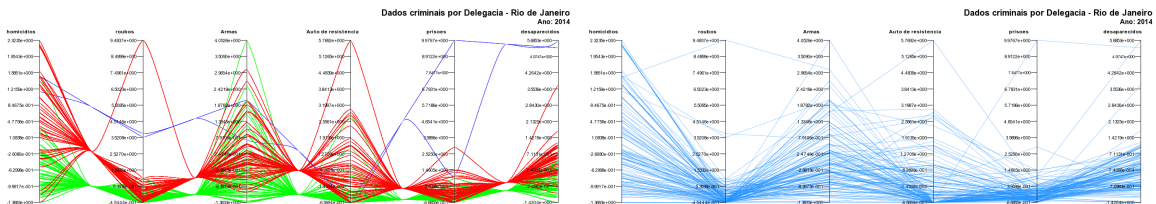


Figure 2: Clusters in parallel coordinates.

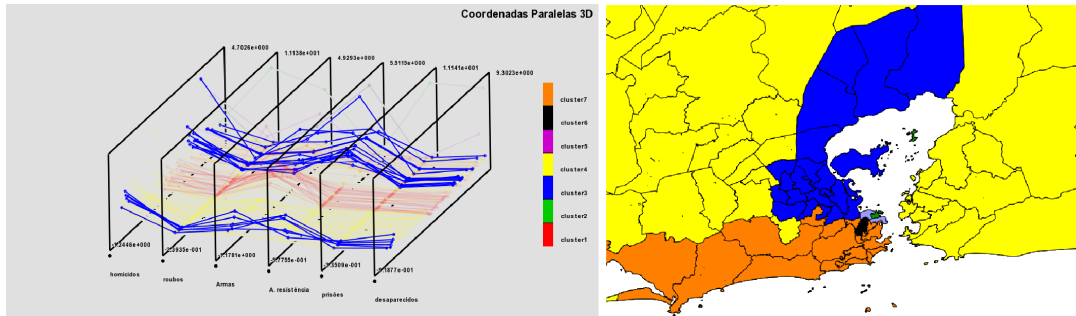


Figure 3: 3D parallel coordinates and their relation with the spatial distribution.

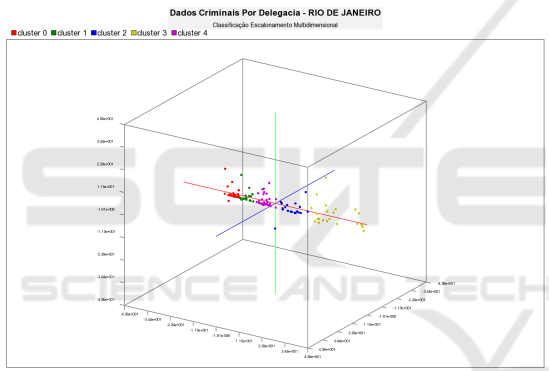


Figure 4: Multidimensional Scaling tool in the CrimeVis.

questions Q1 to Q5. After performing each task, users were asked to provide their opinion about the ease of use and usefulness of CrimeVis.

In general, we obtained a positive result in the questionnaire, especially with respect to ease of use and interactivity with approximately 70% positive responses. The main goal of CrimeVis, to support the analysis of patterns and the understanding of the visualizations, was the main point investigated. As expected, the negative feedback was related to the lack of information on the techniques used and the lack of a tutorial. Besides, the 3D parallel coordinates chart was considered in some cases as redundant, because in most cases the original 2D parallel coordinates chart allowed users to answer the question posed by the task.

Study participants commented on the efficiency of the data selection techniques and the combination of interactive visualization with clustering algorithms.

Some of them highlighted this as a strong point of CrimeVis when compared to other systems. Moreover, according to the study, CrimeVis achieved the purpose of making it efficient to discover patterns and correlations in the studied data, which allowed researchers to answer questions such as the ones posed in Section 3.

The preliminary evaluation of CrimeVis suggests that the set of tools have achieved its purpose to support researchers on public safety. Most of the evaluated components were deemed easy to understand, with the exception of a few particular issues. Regarding the interactive controls, the level of understanding was high for the configuration controls (75% of positive responses) and the selection controls (80% positive). Five users considered the cluster visualization in parallel coordinates plot 2D and 3D difficult to analyze in certain situations, in which there is juxtaposition of lines, even when they are replaced by Bézier curves. In addition, one researcher says that he would need some training in order to easily interpret the chart and to find an organization of the axes that would reveal data attributes more clearly.

Four users reported difficulties to select or follow specific DPs when analyzing the parallel coordinates chart with clustering. One user reported that it is difficult to select and visualize a single DP in the MDS plot when the plot shows a large number of points. Another user said that some training is necessary to use and understand all features of the system. Regarding data selection, two users reported that some legends and information on the data could be clearer.

Despite the reported problems, CrimeVis was well

accepted by the users, being considered by four specialists as a strong tool to support research.

4.1 Results

In this section we describe some discoveries in the data made by public safety researchers using CrimeVis. These discoveries are related to the Pacifying Police Units (UPPs) program created by the State of Rio de Janeiro. It is well known that the UPPs had a large influence on the criminal activity in recent years. Since the beginning of this program in 2008, the state government has created 37 UPPs in the city of Rio de Janeiro. To better analyze the effect of UPPs, the researchers divided the set of DPs into groups representing the sub-regions of the State (Q3), as shown in Figure 5. Within the State capital (i.e., the city of Rio de Janeiro, henceforth ‘Rio’), we find two groups: the DPs which received at least one UPP (in red), and the DPs without UPPs (in green). The other groups are: Baixada Fluminense (in blue); Grande Niterói (in yellow); and the Interior of the State (in purple).

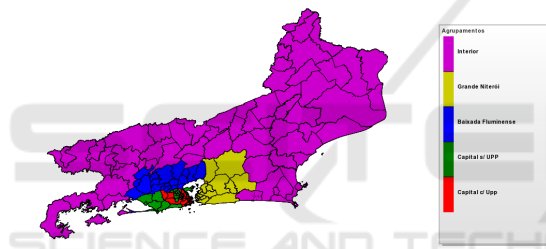


Figure 5: Subregions of the State of Rio de Janeiro.

For the analysis, the researchers considered violent mortality crimes in each group. Violent mortality comprises crimes of body injury followed by death, such as homicides, larceny, and police killings. The study shows that, from 2003 to 2007, crime rates do not differ much from each other in different regions. For homicides, they noticed a higher occurrence in Baixada Fluminense (Q1) in every year. They also noticed that, from 2008 to 2014, the violent mortality rates increased, and a major differentiation can be noted in the behavior of regions, where Baixada Fluminense is the more prominent at the end of 2014. In that region, in 2012, the homicide rates are more concentrated, and there is a small decrease on average. Analyzing how crime rates have evolved over time (Q2), we notice that in 2014 the violent mortality rates are still concentrated, but with higher values. In general, violent deaths increased in this region from 2012 to 2014.

The first UPP was deployed in December 2008. In 2014, there were 37 UPPs in Rio, covering over 200 communities and an estimated population of 562,691

inhabitants. The expansion of the program raised several criticisms questioning its effectiveness in reducing criminality. In 2015, the Public Safety Institute (ISP) published a report which showed a decrease in criminality within the UPPs. However, it did not examine the neighboring areas of those DPs which received UPPs. A program of that nature may influence criminality in the surrounding areas as well, and thus deserves deeper evaluation. The researchers noticed that in 2008 the regions in Rio with and the neighboring regions without UPPs had similar crime rates. In 2012, the rates are reduced in two regions, showing that the UPPs may have influenced the areas of Rio which had not received a UPP. However, at the end of 2014, these two regions no longer had similar behavior. Researchers noticed that, in the regions without a UPP, there is a larger spread of crime rate when compared to the regions with a UPP. In the regions with UPPs, homicide rates split into two groups: those with lower rates correspond mostly to DPs in the South of Rio, whereas higher rates are found in DPs in the Northern and Western areas of Rio. The data show that the program has failed to curb crime overall. While we have had regions with lower crime rates, there was a significant increase in the Western parts of Rio and in the Baixada Fluminense from the year 2012 on. The practical effect of the installation of UPPs was the spread of crime (Q4).

We found some inconsistencies in the data analyzed (Q5). Analyzing the cluster quality of the groups for each clustering algorithm used, we concluded that in some cases it is difficult to identify clusters. To assess the quality of the clustering, we adopted the silhouette width and the Dunn index (for which higher values are better; 1 being the best possible value). Considering 3, 5, 7, and 10 clusters, the average silhouette width varied from 0.3 to 0.41 for all techniques and the Dunn index from 0.08 to 0.37.

These values can be related to identified outliers in the data, such as DP1. DP1 is located in the central area of Rio, covering part of the central region and the island of Paqueta; it has high rates of homicide and police murders as shown in Figure 6. This region has a large floating population without a significant amount of residents, considering that it is a predominantly business and commerce area. By analyzing the data, we can conclude that this region has the highest criminal rates given its small number of residents and the large floating population, considering that the rates are calculated by the occurrences of crime per 100 thousand inhabitants. But this is not sufficient to explain why these rates are so much higher than in other DPs, considering the gravity of these kinds of crimes. Further studies are needed to understand

criminal behavior in this region.

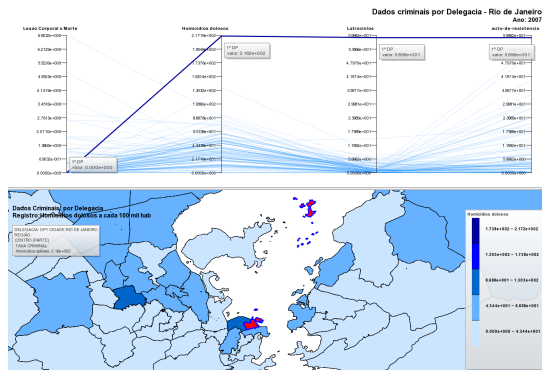


Figure 6: Crime rates of the DP1 and their location.

5 CONCLUSION

CrimeVis offers a set of tools to support researchers on public safety. The overview provided by the tool allows users to easily discover patterns and analyze trends in the data being investigated. The software is still undergoing testing to be deployed and widely used by researchers in the field. Our preliminary studies showed that CrimeVis is efficient when it is necessary to analyze a data set for a specific time period. The users could easily establish relations between the data and identify trends and patterns through interactive analysis of the data. Moreover, the brushing and linking technique allows us to select and filter informations more easily, being a powerful technique to answer questions relevant to how the relation between different data attributes. With CrimeVis, we can analyze not only groups, but also individual areas using the map of DPs, in which it is possible to interpret the evolution of a certain attribute over time.

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