Data Breaches: What Happened over the Last 20 Years?

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Abstract: With the rapid development of information technology, commercial software has been inadequate in protecting personal data resulting in multiple data breaches across industries. However, comprehensive research on data breaches remains limited. This study investigates their yearly trend, associated costs, impacted industries, types of compromised data, primary causes, affected regions, and tools used. Using web crawling, we collect reports from news headlines and extract insights from the data using natural language processing. Our results indicate a consistent upward trend in the number of data breaches over the years, with an average cost of \$2.7 million per incident. IT industry is the main target of data breaches while emails are the most common type of data breached. Hacking is the major cause of data breaches with North America being the most targeted region. SSH, RDP, FTP, Intruder, and Metasploit emerge as the top five tools used to breach data. Our findings show how things have changed over the past two decades in relation to data breaches and highlight the urgent need for enhanced security measures to mitigate evolving data losses, particularly in high-risk industries.

1 INTRODUCTION

With the rapid development of information technology, Internet has become significant across all industries. In October 2024, around 5.52 billion people around the world were connected to the internet - 67.5% of world population (DataReportal, 2025). This has resulted in an approximately 402.74 million terabytes of data created each day (Statista, 2025).

However, the protection of data has not kept pace with this growth. Commercial softwares often fall short in safeguarding sensitive information, resulting in severe data breaches across industries. Recent highprofile incidents, such as the Optus data breach compromising 9.8 million records (Optus, 2022) and Medibank's breach affecting 3.9 million customers (Barbaschow, 2022) highlight the impact of these events.

There are multiple data breach annual reports such as Verizon's Data Breach Investigation Report¹ and IBM's Cost of Data Breach². While they give annual insights, they focus on data from a single year and large organizations. Data collection methods and sources in these reports are also proprietary which makes it difficult for researchers and practitioners to build upon their findings. Current literature offers limited insight into how the frequency, causes, and financial consequences of data breaches have evolved over time. There is lack of a long-term, transparent, and publicly accessible analysis of data breaches.

The paper aims to address these gaps and provide cybersecurity practitioners, students and business owners with a coherent insight of the major data breaches over the last 20 years. Reports of data breaches are collected from news. We will use news websites to build our dataset. We built an automated web crawler to crawl headlines from cyber-security-focused news websites and used Natural Language Processing (NLP) to extract data for analysis. Here are the research questions asked:

- **RQ1:** What is the yearly trend for data breaches? By reviewing data breaches per year over the last two decades, an upward trend is drawn which helps predict their future number.
- **RQ2: How much each incident costed?** Using NLP to extract data breach cost from headlines, we derived a rough average which is approximate amount of money spent to cover data breach. We also classified the cost into different levels for dis-

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¹https://www.verizon.com/business/resources/reports/dbir/ ²https://www.ibm.com/security/data-breach

tribution of data breach severity.

- **RQ3: Which industries were affected by data breaches?** By extracting organisation names from headlines, we infered which types of organisations were most affected by data breaches. This helps to identify high-risk sectors and assess the potential impact on businesses.
- RQ4: What types of data have been breached? NLP is good at extracting named entities but not specified phrases like data types. We manually determined the data types to find out if the headline content contains the patterns provided to investigate what data types are most targeted by hackers.
- **RQ5:** What are the main causes of data **breaches?** We classified the different causes into categories to indicate causes distribution. Identifying the main causes is essential for understanding the vulnerabilities exploited so that policies can be developed to reduce the risk of future incidents.
- **RQ6: Which regions were most affected by the data breaches?** NLP model identifies geolocations in text. We categorised regional information by continent to show the detail distribution by continents.
- **RQ7: What tools have been used to breach the data?** We gathered popular hacking attacks creates a dictionary. Next, we used pattern matching to count the number of times each tool appears in headline content.

The remaining content is organised as follows. Section 2 explains the background of our work. Section 3 discusses our research methodology. Then, we present results of the research questions in Section 4. Section 5 and 6 discuss the findings and validity threats. Finally, we conclude the research in Section 7.

2 BACKGROUND AND RELATED WORK

A data breach occurs when an unauthorized person accesses and discloses confidential or sensitive information (Cheng et al., 2017; CyberArk, 2022). In cybersecurity, data breach is one of the most common and costliest incidents (ACSC, 2022).

Web crawler is an automated script to download and index the web page content. The goal is to understand the page content and to download the desired website material. (Cloudflare, 2022; Dilmegani, 2022).NLP is a branch of AI which enables computers to understand text and spoken words like humans. Its applications include information classification, information extraction, inforfmation retrieval, etc. (Chowdhary, 2020; IBM, 2022).

2.1 Data Breach Reports

(Thomas et al., 2017) indicate that there are 1.9 billion username-password pairs exposed through data breaches and traded on dark web. (Baker et al., 2011) indicate that the total data breaches in the United States Secret Service (USSS) are 361 million in 2008, 144 million in 2009 and 4 million in 2010. (Neto et al., 2021) show that in 2018-2019, over 430 data breaches were major incident out of 10,000 reports. (Holtfreter and Harrington, 2015) identify 2,280 major data breach incidents and more than 512 million compromised records in the US. Despite these statistics, a comprehensive analysis of trends, causes, and industry-specific impacts is needed.

2.2 Causes of Data Breaches

(Baker et al., 2011) indicate that hacking, malware and misuse are the top 3 causes of data breaches. (Holtfreter and Harrington, 2015) indicate that internal data breaches were increasing faster than external ones from 2005 to 2010. (Sawalha et al., 2024) anlayze input formating in NLP through varying prompts and identify that poor prompt engineering could expose sensitive information during web crawling, contributing to data breaches. (Kuhail et al., 2024) review 57 studies on polyadic chatbots, concluding that multiparty conversational agents are widely used to facilitate group interactions, but handling simultaneous inputs increases the chances of miscommunication and sensitive data exposure. While these reports cover primary causes of data breaches, a comprehensive study is needed on how these factors have evolved over time.

2.3 Cost of Data Breaches

(Khan et al., 2021) indicate that the average cost of major data breaches in the USA reached \$3.86 billion in 2018 and annual global losses from data breaches will exceed \$2.1 trillion by 2019 (Cheng et al., 2017). (Romanosky et al., 2014) demonstrate that the customer financial loss exceeded \$13.3 billion due to identity theft in 2010. While these reports cover individual data breach costs, we will use NLP to estimate an overall average and categorize costs based on severity levels.

2.4 Solutions for Data Breaches

Target used multiple security measures to ensure Confidentiality, Integrity and Availability (Manworren et al., 2016). (Khan et al., 2021) present a model for managing data breaches by orchestrating data breach management techniques. (Cheng et al., 2017) present a stateof-the-art DLPD technique to prevent and detect data leaks. (Goldberg, 2013) indicate that organisations can never prevent a data breach and propose an effective mitigation and response framework. (Labrecque et al., 2021) analyze customers' behavior after data breaches and propose organisational actions to reduce negative consumer responses. (Phu et al., 2023) propose a deep learning based approach to defend Software-Defined Networks against data breaches by detecting and mitigating malicious packets in real time. (Abdulsatar et al., 2024) alsi explore deep learning for cybersecurity risk assessment in microservice architectures.

While these studies examine some aspects of data breaches, our study aims to provide a comprehensive analysis of trends, costs, impacted industries, types of compromised data, primary causes, affected regions, and tools used.

3 METHODOLOGY

The methodology³ is shown in Figure 1. The process starts with selection of data sources. They should meet the following conditions: be a reputable English-language news website, have five years or more of historical headlines and an internal search function.

As we collect data from multiple sources, each source required a customized crawler due to differences in website structure, search functionality, and anti-bot mechanisms. Therefore the data source should also meet these conditions: it should have a large number of headlines on data breaches; the internal search function should return precise, non-fuzzy search results; the source should not have anti-DDOS protections or CAPTCHA challenges.

We used search engines to find data sources matching the criteria. Five news sources have been included in this project containing numerous data breach headlines based on Google recommendations: Cyware, Infosecurity Magazine, Portswigger, Wired, and ZDNet.

3.1 Data Collection

After data source selection, python crawler scripts were developed to automate data collection. Web

crawling was conducted in two stages: first crawling all headline URLs from the search engine's results; second retrieving the article content from each URL.

Before developing the script, we analyzed the internal search of each data source by using the browser's inspect utility. We analyze the internal search function operation including the composition of the search query, format of the returned search results and navigation mechanisms for traversing multiple result pages.

We classify internal search functions across the five data sources into two categories. The first returns a results page containing ten results per query and we use the Python library BeautifulSoup to extract URLs for them. Since there are multiple hyperlinks, we isolate those corresponding to search results by identifying the div element that contains search results using the browser's inspect utility. Once the relevant element is located, all their href attributes are extracted to obtain the desired URLs.

The second data source type returns JSON format results. Such internal search can be configured to return customized number of results per request - even 3000 without triggering server rejection. For pulling URLs from JSON responses we use python library json to parse the data. Once we have the JSON object, we use .keys() function to locate the key of the search result URLs.

To collect as many data breach headline URLs as possible, we compile a list of "data breach" synonyms to crawl search result URLs such as information breach, privacy breach, data loss, and data theft. Once the URLs are collected, they are merged into a single file. We filtered out duplicate entries through the built-in set function in Python.

With a file containing all the headline URLs for current data source, we move to page content extraction including source, URL, author, publish date, title, and content. While source and URL are already known, author, publish date, title, and content require finding the corresponding HTML tag. HTML tags for author, publish time, title, and content have the same id or class. Hence, beautiful soap is used to extract the corresponding values and store them in dictionary objects. These dictionary objects are then saved in string format and exported to a JSON file. To remove the " and {} symbols and achieve comma separated JSON strings, python's replace() function is used to replace all the symbols with commas and have a parsable JSON file.

The final dataset consists of 132,064 unique breach headlines from five news websites over a 20-year period. The dataset is stored in JSON format and converted to a structured DataFrame object for analysis. As Table 1 shows, ZDNet provided the most headlines while Portswigger contributed the least.

³https://github.com/FaheemCrest/Liwei/tree/main/Web Crawlers



Figure 1: Methodology for studying data breaches.

Source	Number of Headlines	Percentage %		
ZDNet	60,734	45.99		
Cyware	37,806	28.63		
Infosecurity Magazine	23,415	17.73		
Wired	8211	6.22		
Portswigger	1898	1.44		
Total	132,064	100		

3.2 Data Analysis

RQ1 Analysis. Publishing year of all news headlines is retrieved from the dataframe object and annual count is determined using count() function. The results are stored in a dictionary object, sorted in ascending order. RQ1 is answered by the annual count of based on the publish date tag in the data visualized through a bar chart.

RQ2 Analysis. To answer RQ2, NLP is used to extract information from the headline content. We leverage the spacy library which has a fast statistical entity recognition system (spaCy, 2022). Dataframe is passed into spacy to get classified currency phrases and outliers are filtered out. Finally, we get a costs lists of data breache incidents.

RQ3 Analysis. Spacy is used to identify company name or organization entities in dataframes to answer RQ3. The value in dataframe ['content'] is passed into the model to extract entities classified as 'ORG'.

RQ4 Analysis. To investigate RQ4, data types from the headline content are extracted and frequency of each type in the headlines is enumerated. Training an NLP to extract data leak types is time consuming, so pattern matching was used for simplification. We manually identified the main types of data breached. Next, these patterns were identified in the headlines and enumerated. To eliminate duplicates of data breach type in a single article, only one count was made. The main types were identified based on the count.

RQ5 Analysis. Pattern matching was used to count the causes to investigate the main causes of data leakage. The same cause often contains different attack surfaces. So, for each main cause category, a pattern list was created to find patterns in the headline content. Verizon's Data Breach Report reveals the four key causes: hacking, malware, error, and social. Hacking means the data breach is caused by hackers bypassing security mechanisms and intentionally accessing information without authorization. Malware refers to data breach caused by malicious software that damages information assets without consent. Error means the data breach is caused by misusing untrusted third-party resources or misconfiguring the storage media. Social data breach is by human errors and social engineering. By counting frequency of categories in headline content, we determined which category accounted for the largest number of causes to answer RQ5.

RQ6 Analysis. To answer RQ6, spacy is again used for its named entity recognition. Dataframes are fed into the model to extract regional information from data breach reports. The extracted geolocation entities are categorized by continent for higher-level distribution analysis.

RQ7 Analysis. To investigate RQ7, pattern matching is used to summarise hacking tools and count their occurrences. We collected popular tools according to popular penetration testing training courses (INE, 2022; Offensive-Security, 2022) namely Nmap for port scanning, Burp Suite for website analysis, Hashcat for password cracking, Metasploit for vulnerability exploitation, Impacket for privilege escalation and Nessus for automation. After counting occurrences of each tool in the headlines, we analyse the frequency of use.

4 **RESULTS**

4.1 RQ1: Yearly Data Breach Trend

Figure 2 shows the number of data breaches from 1996 - 2022 from 5 different sources. The total number of headlines having a year tag is 118,454.



Figure 2: Number of data breaches over the years.

The bar chart illustrates that data breach incidents are growing exponentially. While only 8 cases were recorded in 1996, a staggering number of 12,814 data breaches were recorded in 2021. The number of reported data breaches from 1996 to 2022 can be broadly divided into three phases.

The first phase is from 1996 to 2006. Here, the number of data breaches reported yearly was always in the low triple digits. Since 2007 the yearly count has never dropped to triple digits. Furthermore, the number of breaches reported in the start of second phase (7,207) is twice the number reported in 2006 (3000).

The second phase is from 2007 to 2015. In this decade, the yearly reported breaches were in the low four digits. The highest number reported in a single year was in 2007 (7,207). However, in next phase, the yearly data breaches (9,353) were 3 times higher than in 2015 (3,602).

The third phase is from 2016 to 2022. In this phase, most annual reported data breaches have exceeded 10,000 cases. Especially from 2019, as the result of COVID-19, data breaches have become more frequent. Based on current data, 2021 is the peak of yearly data breaches(12,814 cases). If the current number of 2022 cases doubles by year-end, then 2022 will be the new peak (6,839 actual, 13,678 cases if doubled).

In summary, data from five sources shows that data breaches are rising every year. While only 8 cases were recorded in 1996, twenty-five years later 12,814 data breaches were recorded in 2021. Due to digitization and pandemic era, the number of breach incidents is increasing exponentially.

4.2 RQ2: Cost of Data Breaches

The results show that 70,588 incidents are reported with a cost. Overall, the average cost of a data breach over the last 20 years was \$2,709,448. Table 2 shows data breach severity levels, its corresponding cost range, and the number of incidents.

Table 2: Cost Severity Classification.

Severity Level	Cost Range\$	Num of Incidents	Percentage
Low	less than 10,000	55,496	78.62
Medium	10,000 - 100,000	5841	8.27
High	100,000 - 1,000,000	7098	10
Very High	1,000,000 - 10,000,000	1017	1.44
Critical	More than 10,000,000	1136	1.61

As Table 2 shows, the severity of a data breach can be classified by its cost. Those costing less than \$10,000 are of Low severity. Those costing between \$10,000 and \$100,000 are of Medium severity. Those requiring between \$100,000 and \$1,000,000 are High severity. Those requiring between \$1,000,000 and \$10,000,000 are Very High severity. Those spending more than \$10,000,000 are Critical.

Next, we enumerate data breach incidents by severity levels. The result shows the number of data breaches at different severity levels. 78.6% of the total 70,588 incidents were Low in severity, indicating that the majority of data breaches did not have a significant impact on an organization's finances. However, around 4% of data breaches were Very High and Critical and had a significant negative impact on the organization's finances. It is these 4% of critical data breaches that result in an average data breach cost of \$2.7 million dollars.

4.3 RQ3: Industries Affected by Data Breaches

Table 3 shows the top 20 organisations involved in data breaches from 5 different sources. Based on our data, the total number of affected organisations is 116,775.

From manually review of the top 20 affected organizations, 15 of them are in information technology (IT), 2 in the journalism industry and 3 in the government. The top 4 of the Top 5 are all well-known technology conglomerates.

Based on current analysis, IT industry is most prone to data breaches. Because of the nature of this industry, most of the company products are electronic and contain large amounts of high-value data. The complex systems lead to complex and variable attack

Table 3: Top 20 organisations affected by data breaches.

Organization Name	Count	Organization Name	Count
Microsoft	23,082	Google	17,047
Apple	13,388	Facebook	11,162
FBI	7387	Amazon	7239
Х	6042	IBM	5155
Intel	4621	Congress	3995
NSA	3868	TechRepublic	3676
Cisco	3665	Samsung	3616
Symantec	3439	Oracle	3281
Youtube	3010	Verizon	2918
Yahoo	2909	Reuters	2778

vectors making defence and traceability difficult. Because of this, IT industry is often the target of cybercriminals.

Even though IT sector is most prone to data breaches, other industries are also affected. If the industry is involved in data storage or electronic products, then there is potential for data breaches. It is also less expensive for hackers to attack small businesses that lack the budget and cyber security awareness compared to giant tech companies.

4.4 Types of Data Breached

Table 4 contains manual summary of the top leaked data types from a wide range of headline content. These include Email, Phone Number, and Username data types. It also shows the number of times data types were exposed in data leakages. Email data was exposed the most, accounting for 32.5%. Password data is least exposed because of the encryption methods, only 13.3%.

Table 4: Breached data types.					
Breached Number of Data Type Incidents Percentage					
Email	34,079	32.5			
Phone number	25,823	24.6			
Username	24,334	23.2			
Password	13,934	13.3			

By analysing the number of annual incidents of each data type in Figure 3, we see that exposure trend is on the rise. The first peak in number for each type of data was reached in 2005. From 2016 to the present, the number of exposures for all data types has increased.



Figure 3: Number of data breaches over the years.

4.5 RQ5: Main Causes of Data Breaches

We divide the causes of data breaches into four categories namely: hacking, malware, error, and social. See 3 for more details about the categories.

Table 5 shows the different causes, the number of data breaches incidents, and the percentage. Hacking causes the most data, accounting for 46.6% of total. Social accounts for the least incidents, just 14.7%.

Table 5: Causes of Data Breaches.

Cause	Number of Incidents	Percentage %		
Hacking	70,472	46.6		
Malware	35,829	23.7		
Social Engineering	22,739	15		
Error	22,299	14.7		

By analysing the annual trends of the causes in Figure 4, Hacking has always been the main cause of breach incidents. Malware has become the second leading cause of incidents since 2006.



Figure 4: Trend of data breach main causes over the years.

4.6 RQ6: Regions Most Affected by Data Breaches

Table 6 presents the number of times and percentage each continent was affected by data breaches. North America was the most affected with 38.5%. Africa and South America accounted for the least, with 1.7% and 1.2% respectively.

By analysing the yearly count each continent was

Region	Number of Incidents	Percentage %		
North America	116,959	38.5		
Europe	95,662	31.5		
Asia	65,046	21.4		
Oceania	17,471	5.7		
Africa	5320	1.7		
South America	3669	1.2		

Table 6: Region categories result.

affected by data breaches, in Figure 5, prior to 2015, the number grew relatively flat except in 2007. But from 2016 onwards, there was an explosive growth for all continents. Until 2018, there was only a little difference between North America and Europe. But from 2019 onwards, the number of data breaches in North America increased significantly and steadily maintained the number one position.



Figure 5: The trend of affected regions over the years.

4.7 RQ7: Tools Used to Breach Data

We created a dictionary of 60 tools from (INE, 2022). By pattern matching, we found that 46 tools appeared in the data breach headlines shown in Table 7. The top three are all tools for remote connection to host services. When used successfully, hackers gain a foothold and start trying to penetrate internal networks and collect private data. In fourth place, Intruder is an automated vulnerability scanner used to scan unpatched vulnerabilities in a victim's hosting service. In fifth, Metasploit is a penetration testing framework to exploit code for all the different phases of penetration testing.

5 DISCUSSION

5.1 Comparison of Our Study with Previous Literature

Digitilization has led to significant increase in data breaches affecting organizations and individuals alike.

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Table	7: Ì	Number	of	appearances	of	each	tool	in	incidents	s.
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Tool Name	Count	Tool Name	Count
RDP	4852	SSH	4661
FTP	2267	Intruder	1397
Metasploit	1302	Mysql	466
Wget	397	Hydra	360
Telnet	277	Curl	267
Medusa	262	Burp Suite	230
Mimikatz	167	Nmap	139
GCC	115	Wireshark	83
PsExec	73	Nessus	67
Hashcat	45	SQLMap	29
Netcat	29	Ghidra	25
Maltego	24	GDB	21
John the Ripper	20	Powershell Empire	19
Nikto	18	Acunetix	14
Msfenom	11	Wpsean	8
Impacket	8	Crackmapexec	6
Winexec	5	Ettercap	4
Recon-ng	4	DNSRecon	2
Joomscan	2	JuicyPotato	2
Zennmap	1	DNSEnum	1
Wfuzz	1	Smbident	1
Enum4linux	1	Unshadow	1
Immunity Debugger	1	winPEAS	1

Our findings show upward trend in data breaches over the past two decades, aligning with previous research. (Deloitte, 2022) reported a rise in cybercrime after the COVID-19 pandemic, which heightened data breaches. We also estimate an average breach cost of \$2.7 million, which is lower than IBM's \$4.24 million from its 2021 Cost of a Data Breach Report (IBM, 2021). However, our findings indicate that most breaches have relatively minor financial consequences, particularly for small businesses, supporting (Accenture, 2021) assertion that 43% of cyberattacks target small businesses, yet only 14% are prepared to defend against them. Email is more frequently exposed than other data relating to the Stanford Research partnered with Google where more than a billion spams were filtered by Gmail between April and August of 2020, and breached emails were 5 times more likely to receive spam or phishing emails (Dyrand-Systems, 2022). Malware-based attacks have surpassed other intrusion methods, ranking as the second-largest cause since 2010. These findings align with (Baker et al., 2011) and (Holtfreter and Harrington, 2015), who identified hacking, malware, and internal misuse as the primary breach causes.

5.2 Relationships and Patterns in Findings

The results of our study reveal notable relationships and trends. Although the average cost of a data breach is \$2.7 million, the distribution is highly uneven. A large number results in minimal to no damage, while a smaller subset of high-profile ones cause large financial losses. Additionally, most attacks target small businesses, which often lack the resources for effective cybersecurity. IT is identified as the most vulnerable industry. Compared to other industries, it involves electronic systems, products, and large amounts of high-value data. The complex systems and products lead to a complex and variable attack vector and make defence and traceability difficult. The likelihood of breach is not confined to specific industries. Any organization that stores, processes, or transmits high-value data remains a potential target. Email addresses are the most commonly exposed data type, followed by phone numbers. This suggests that contact information is frequently targeted to facilitate phishing attacks, identity theft, or social engineering attacks. As secondary authentication becomes more common, the exposure of mobile phone numbers is increasing. North America, Europe, and Asia are the most affected regions. These areas are highly digitalized and host a large number of tech companies, financial institutions, and multinational corporations, making them attractive targets for cybercriminals. Therefore, strong regulatory frameworks should be in place for these regions. Among all attack vectors, hacking is dominant cause, responsible for nearly half of all breaches. Malwares have also grown significantly, becoming the second-largest cause since 2010. This suggests a shift towards automated software-based attack methods, where malware and exploit kits are used to compromise multiple targets simultaneously. Remote service connection tools (e.g., SSH, RDP, and FTP) are the most commonly used in data breaches. Automated vulnerability scanning and exploitation tools rank second because of a shift towards automated attack techniques for mass exploitation.

5.3 Implications for Researchers and Security Practitioners

The findings have implications for both cybersecurity researchers and practitioners. Our study analyzes data breach patterns across industries, causes, costs, and geographic distributions. Our findings highlight the rise of malware-based intrusions and automated cyberattacks. Future research should focus on developing early detection models or AI-driven threat intelligence systems to anticipate new attack patterns. Further research is needed to develop cost-effective cybersecurity solutions to help small organizations protect their digital assets. For practitioners, our results highlight the need for enhanced security measures in high-risk industries such as IT, finance, and healthcare. It is necessary to strengthen authentication mechanisms as email and phone numbers remain highly targeted. Organizations should adopt multi-factor authentication (MFA) and zero-trust security models to mitigate risks. Small businesses must recognize that data breaches

are no longer confined to large corporations. IT sector should implement strong cybersecurity policies like continuous monitoring, network segmentation, and employee awareness training.

6 LIMITATIONS OF PROPOSED SOLUTION

Our data sources were just five English news sites. While more sources could be included, we limited the scope to five sources to balance the quality of data collection within project's timeframe constraints. Future work can explore expanding the dataset by incorporating more sources. Data breach incidents are collected majorly from English-speaking countries. Hence, those reported in other regions may be underrepresented in this study. While focusing on English sources ensured consistency in language processing, expanding the dataset to non-English sources could improve global representation of the findings. The project also did not find a reliable method to identify and remove duplicate reports of the same incident in the data cleaning process, which may introduce bias in the data. Large-scale data breaches in well-known organizations receive more media coverage and may appear multiple times across different sources. This may result in an over-representation of high-profile incidents, while smaller breaches might be under-reported. We mitigated this by using headline uniqueness and source diversity, but these alone may not fully eliminate duplicates. Further, NLP was used to extract information which is not as reliable as manual effort. According to Scapy's guidebook, our used model was about 89.8% accurate in named entity extraction (spaCy, 2022) with about 10% of the extracted data missing or incorrect. This project assumes that all values mentioned in the headline content is the cost of data leakage. However, the value information mentioned could also relate to market value of the company affected by the data breach. Finally, the pattern matching is based on search of a given pattern list. Therefore, missing or incorrect patterns can affect the final classification results.

7 CONCLUSION

This study is a comprehensive analysis of data breach trends, their causes, financial impact, affected industries, and evolving attack methods. We observed an upward trend in the number of data breaches over the years. The average cost of a data breach over the last 20 years was \$2.7 million but 78% of incidents cost under \$10,000. Although some high-profile breaches inflate the global average, majority of data breaches did not have a significant impact on an organisation. While IT industry is the most affected, there are growing breach incidents in sectors handling highly sensitive data like healthcare and finance. Email is the most common type of data breached while hacking is the major cause of data breaches. North America is the most affected region. SSH, RDP, FTP, Intruder, and Metasploit are the top five tools used in cyber attacks. For future research, we will combine the extracted data for deeper analysis. For example, studying cost trend in data breach by regions; applying statistical validation techniques like chi-square tests and correlation analysis; cost trend in data breach by the causes. We can also expand the dataset by incorporating multilingual sources to enhance regional coverage. We plan to manually investigate data breaches, summarise responses of affected companies and provide solutions that can be used by business owners.

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