# Deep Reinforcement Learning for Selecting the Optimal Hybrid Cloud Placement Combination of Standard Enterprise IT Applications

André Hardt, Abdulrahman Nahhas, Hendrik Müller and Klaus Turowski

Faculty of Computer Science, Otto von Guericke University, Magdeburg, Germany {andre.hardt, abdulrahman.nahhas, hendrik.mueller, klaus.turowski}@ovgu.de

Keywords: Commercial-off-the-Shelf Enterprise Applications, Deep Reinforcement Learning, Hybrid Cloud.

Abstract: Making the right placement decision for large IT landscapes of enterprise applications in hybrid cloud environments can be challenging. In this work, we concentrate on deriving the best placement combination for standard enterprise IT landscapes with the specific use case of SAP-based systems based on performance real-world metrics. The quality of the placement decision is evaluated on the basis of required capacities, costs, various functional and business requirements, and constraints. We approach the problem through the use of deep reinforcement learning (DRL) and present two possible environment designs that allow the DRL algorithm to solve the problem. In the first proposed design, the placement decision for all systems in the IT landscape is performed at the same time, while the second solves the problem Sequentially by placing one system at a time. We evaluate the viability of both designs with three baseline DRL algorithms: DQN, PPO, and A2C. The algorithms were able to successfully explore and solve the designed environments. We discuss the potential performance advantages of the first design over the second but also note its challenges of scalability and compatibility with various types of DRL algorithms.

# **1 INTRODUCTION**

It is of utmost importance to select the right combination of private and public cloud infrastructure, as this decision directly leads to achieving the most cost-efficient solution (Weinman, 2016) for operating complex systems. However, the final cost calculation depends on the interaction and significance of the systems, as well as the transfer of data between different locations and the management of the cloud infrastructure itself.

Furthermore, the selection of the placement location in the cloud is driven not simply by costs but also by a variety of other requirements and constraints. Even the task of simply selecting the suitable public cloud providers might be non-trivial (Farshidi et al., 2018). Such constraints can be, for example, the regulatory compliance (Sahu et al., 2022). Functional requirements, in the case of enterprise applications (EA), might include high-availability configurations and capacity resizing based on the existing utilization metrics (Aloysius et al., 2023). Additional functional and non-functional requirements can be defined by the stakeholders and the overall profile of the company owner of the EA (Frank et al., 2023; Sfondrini et al., 2018), which further complicates the most suitable placement selection.

The industry practitioners also note the potential complexity of the workload placement of enterprise applications. Accordingly, the numerous recommendations provided to tackle this challenge include the use of automated solutions (Venkatraman and Arend, 2022) for placement selection and continuous re-assessment (Cecci and Cappuccio, 2022). The assessment should be performed according to the expected business outcomes and requirements.

### 2 RELATED WORK

Because the workload placement selection in cloud infrastructure is a problem known to industry practitioners for its complexity(Cecci and Cappuccio, 2022), it also attracted the interest of researchers in the field. Such infrastructure can be placement selection within the same cloud provider or in a hybrid cloud (Mell and Grance, 2011) constellation, which is a mix of different providers and private infrastructure. Various solutions were proposed over time to tackle this challenge, such as the use of metaheuristic optimization (Mennes et al., 2016; Shi et al., 2020; Kharitonov et al., 2023) for placement selection or

#### 434

Hardt, A., Nahhas, A., Müller, H. and Turowski, K. Deep Reinforcement Learning for Selecting the Optimal Hybrid Cloud Placement Combination of Standard Enterprise IT Applications DOI: 10.5220/0013210800003929 Paper published under CC license (CC BY-NC-ND 4.0) In Proceedings of the 27th International Conference on Enterprise Information Systems (ICEIS 2025) - Volume 1, pages 434-443 ISBN: 978-989-758-749-8; ISSN: 2184-4992 Proceedings Copyright © 2025 by SCITEPRESS – Science and Technology Publications, Lda. even a proprietary combinatorial optimization service (Sahu et al., 2024) to approach the challenge with the focus on data residency. Some solutions for placement selection optimization were also proposed by the industry (Jung et al., 2013). In one form or another, the aforementioned approaches attempt to solve the placement or infrastructure selection using various optimization approaches. These approaches strive to select the most appropriate combination of service providers or specific locations and public cloud providers.

It is noted in the recently published literature that, depending on the algorithm, deep reinforcement learning (DRL) agents are able to reach a similar or better performance than metaheuristics in solving combinatorial problems (Klar et al., 2023) in factory layout optimization. A number of various optimization problems were successfully tackled using DRL (Mazyavkina et al., 2021), but to the best of our knowledge, none tackled the specific challenge of placement selection for enterprise IT applications in hybrid cloud environments, based on utilization metrics and non-functional requiremnents.

### **3 BACKGROUND**

We begin this section by providing a description of the optimization problem in section 3.1. Then, in section 3.2, we discuss the key concepts of deep reinforcement learning optimization, which is used to tackle the problem.

#### 3.1 System Placement Selection

In principle, the problem being solved in this work is assigning locations in a hybrid cloud environment to specific enterprise IT systems. The complexity of the problem is determined directly by the size of the IT landscape and the number of placement options per system.

Essentially, we can describe the IT landscape as a set *S*, where each  $s \in S$  is a system or a highavailability solution. The number of placement options per system is a set  $P_s \in P$ , and its length can vary for each system. Every  $p \in P_s$  is a placement configuration for the system within a specific location (public or private cloud). The total number of landscape placement configurations is, therefore,  $K = \prod_{s \in S} |P_s|$ .

An exhaustive search with ranking can be too time-consuming in a large landscape S with a sufficiently large number of placement possibilities P. This is especially the case when the evaluation of every placement combination requires adherence to various complex constraints and requirements.

In order to systematically approach this problem, we rely on performance metrics collected from the real-world enterprise IT landscape of an off-the-shelf enterprise application (EA). Specifically, the focus of this study is SAP-based systems. This data is collected while constructing a portfolio of the running systems in the IT landscape, prior to interviewing the stakeholders for the collection of further requirements.

The data contains the performance counters (e.g., CPU, main memory, storage, network bandwidth) needed to evaluate the selection of the capacities in the hybrid cloud environment. The performance counters also include the service quality and SAPspecific metrics, such as SAPS (Marquard and Götz, 2008), number and type of transactions, response time, and dialog steps. Dialog steps in SAP denote the number of screen changes, or in other words, reflect the user interaction with the system. This information constitutes the workload performance profile of the running IT landscape on the individual system instance level. Each system consists of one or more individual sub-system instances that should always be placed together in order to avoid excessive communication latency. This performance information can be used to select specific types of resources offered by the public cloud or reserve such resources in a private data center. This directly influences the costs and the variety of possible placement options.

It is important to note that some systems might share certain resources (e.g., databases, shared file storage) or might have an active network interaction with each other. This factor must affect the placement decision. In other words, data dependencies between the systems are considered and directly influence the viability and overall quality of placement combination selection.

Furthermore, the performance counter data is supplemented with further functional requirements (e.g., high availability, disaster recovery) and placement constraints. In a real-world environment, these would be collected from the stakeholders. The placement constraints include overall preferences, which can be considered as soft constraints that simply affect the final decision but don't invalidate the solutions. Hard constraints are also part of this and define hard penalties that invalidate the whole solution, such as if the system or connected systems must adhere to certain data placement regulations.

Finally, the data is supplemented with nonfunctional requirements and considerations encoded in a numerical form and associated weights. These are collected per system. An example of such can be competence in public cloud infrastructure maintenance given on a 0 to 1 scale, and different weights are applied depending on where the system is placed, whether it is a public or private cloud. We collect such requirements and assign weighting so that the final value of the weighted sum lies between 0 and 1 for every system. These values are then summed up to form the numeric score of the IT landscape as a whole, as discussed later in section 4.1. The encoding of these requirements is typical for a multi-criteria decision method (Triantaphyllou, 2000) and, in theory, as mentioned above, can be used for ranking all possible solutions.

It is not prudent to exhaustively analyze the entire solution space for large IT landscapes with a multitude of placement possibilities. Especially, it is the case when constraints, capacity, and functional requirements are also taken into consideration. Therefore, a more efficient way of exploring the solution space is preferable.

#### **3.2 Deep Reinforcement Learning**

Reinforcement learning (RL) is not a particularly new concept (Kaelbling et al., 1996) and can be represented in terms of Markov decision process (MDP) (Papadimitriou and Tsitsiklis, 1987) components tuple  $\langle O, A, T, R \rangle$ . In this tuple, *O* represents a set of possible states (observation space) of the environment that are presented to the agent as observations and upon which the agent selects an action *a* out of the set of available actions *A* (action space). The state of the environment at the time step *t* transitions to t + 1 after the agent takes action, at which point the agent observes a new state  $o_{t+1}$ . *T* is state transition function  $T(o_{t+1}|o_t, a_t)$  at a time step t, and *R* is a reward function  $R(o_t, a_t, o_{t+1})$ .

In other words, the RL-based algorithm, which is also called an agent, observes and interacts with an environment using predefined actions. The environment reacts to the action taken by the agent and changes its state accordingly and this new state is observed by the agent, and this observation is again used by the agent to select the next action. The selection of the action is controlled by the reward function. After the agent selects the action and the environment transitions to the new state, the effect of this action is evaluated by the reward function. This interaction between the agent and the environment keeps on in sequences of episodes, which start at the initial state of the environment, and continue till the terminal state where the environment resets, before starting the next episode. The agent strives to maximize the reward function. Therefore, the definition of this function is crucial for achieving the expected behavior of the agent.

A prominent paper that sparked renewed interest in RL, and kicked off the entire research field of applied deep reinforcement learning (DRL) (Wang et al., 2024), presented a novel algorithm named DQN (Mnih et al., 2015). It combined the traditional RL concepts with deep learning, which is machine learning based on deep neural networks (DNN). One of the important additions to RL was also the introduction of discount factor  $\gamma \in (0, 1]$  extension of the original MDP tuple  $\langle O, A, T, R, \gamma \rangle$ . The discount factor in this proposed algorithm is introduced as part of the algorithm implementation itself. The discount factor  $\gamma$  allows, depending on the goals of agent training, set importance to either immediate reward, if set closer to 0, or future commutative reward, if set closer to 1. This is an important addition that is often taken over by subsequent algorithms and allows greater freedom in designing DRL environments, including our own use-case as discussed in section 4.

Another important addition was the introduction of the replay buffer. It is essentially storage for already encountered system state action evaluations taken by the agent according to the corresponding observations as well as the next observation. This data is then reused during the training, and the length of this buffer is an important hyper-parameter influencing the efficiency of the way the algorithm learns.

For the evaluation of the approach proposed in this work, we rely on three algorithms. First, it's the aforementioned DQN. It is a Q-learning-based (Watkins and Dayan, 1992) algorithm and is suitable for discrete action space (Zhu et al., 2022). typically, the output layer of the DQN, and based on it algorithms, will have its dimensionality set to the range of the possible discrete values of the action. That fact typically limits the use of DQN to an agent operating a single action at each step.

In contrast, the policy-gradient-based (Sutton et al., 1999) algorithms in DRL can scale easier to take multiple actions at a step as these typically operate with continuous action spaces (Zhu et al., 2022), which mitigates the aforementioned output layer scalability of the Q-Learning-based DRL networks. Furthermore, it's typical to see the actor-critic-based algorithms with high-dimensional action spaces. In actor-critic algorithms, a policy gradient actor selects the actions, while a Q-Learning critic evaluates the value function of the actor. In this work, we rely on A2C (Mnih et al., 2016) and PPO (Schulman et al., 2017), which are both typical fundamental reference algorithms in DRL with continuous action spaces.

### 4 ENVIRONMENT DESIGN

In this section, we discuss all key components of the DRL environment required to solve the optimization problem discussed in section 3.1. First, we present the reward function in section 4.1 and then discuss the shape of the observation space in section 4.2. In this work, we evaluate two possible ways of designing an action space to solve the given IT systems placement optimization: Multi-discrete (section 4.3) and discrete (section 4.4).

#### 4.1 Reward Function

As mentioned previously in section 3, the reward function definition is crucial for achieving the correct behavior of a DRL agent. In DRL, reward functions are used to evaluate the overall performance of the agent on a numerical scale. In principle, it is similar to a single-objective maximization fitness function from the field of metaheuristic optimization. Within this work, we adopt such a function inspired by a previously proposed objective function (Kharitonov et al., 2023) in the same field as the focus of this work, which is the placement selection in hybrid cloud environments for standard enterprise IT applications. The overall reward function Equation 1 is calculated per system placement p, where set C is an arbitrary depth set of requirements, and W is a set of associated weights for each requirement c specific to placement type p and system s.

These requirements are processed in a recursive manner using Equation 2 and Equation 3. The former is designed to summarize a weighted average of possibly complex requirements encoding, while the latter selects either the numeric requirements value, if given, or invokes the former. The reward R is calculated as a sum of requirements and price assessment for every system *s* that is in the set of systems with an assigned placement  $S^P$ .

Compliance with the constraints is defined in a range [0, 1], which represents the percentage of violated constraints  $K^{\nu}$  in relation to the total number of constraints K. The total number of constraints Kmight include soft constraints  $K_s$  and hard  $K_h$  constraints. The overall percentage  $K^{\Delta}$  is simply  $K^{\Delta} = |K^{\nu}|/|K|$ .

$$R = \left(\left(\sum_{s \in S^P} \sum_{c \in C_p^s} \varsigma(c) * W_c^p\right) * (1 - \xi)\right) \div |S| \quad (1)$$

$$\varsigma(c) = \frac{\sum_{x \in c} \zeta(x_v) * x_w}{|c|}$$
(2)

$$\zeta(x) = \begin{cases} x, x \in \mathbb{R} \\ \zeta(x), x \neq \emptyset \end{cases}$$
(3)

We rely on a simple Equation 4 to scale our reward down according to the violated constraints percentage. Note that the presence of violated hard constraints  $K_h$  reduces the final reward R even further according to the number of hard constraint violations. This can be further influenced by a coefficient  $\kappa$  if the importance of hard constraints should be adjusted. In our evaluation, we omit it and simply set it to  $\kappa = 1$ .

$$\xi = \begin{cases} K^{\Delta} * \frac{|K_h|}{|K^{\nu}|} * \kappa, |S^p| = |S| \land |K^{\nu} \bigcap K_h| > 0 \\ K^{\Delta}, |S^p| = |S| \\ 0, |S^p| < |S| \end{cases}$$
(4)

Note that taking into account only the already assigned systems  $S^P$  for the calculation of the reward function gives us an opportunity to evaluate a partially allocated landscape. We rely on this capability while implementing an environment with a discrete action space, which is discussed further in section 4.4.

#### 4.2 Observation Space

We encode observation as a multidimensional array where the first dimension contains the overall information about the landscape. Specifically, we denote the number of systems, the number of constraints, and the number of available placements per system.

The subsequent dimensions contain information about the systems to be placed in the hybrid cloud environment. Specifically, we encode the required capacities, functional requirements applied to these systems, and constraints, if any are given. We also specify the number of possible placements available to the specific configurations. The description of these placements directly follows the dimension describing the system. The placement description includes the type (e.g., private cloud, public cloud), pricing for static components such as reserved VMs and storage, and the overall description of the physical location, such as its location.

This encoding in a multidimensional array allows us to freely encode the required amount of information, enough to allow the agent to attempt inferring the solution. Furthermore, this encoding is easy to navigate and can be vectorized or converted into a graph representation if needed. This potentially allows the use of various types of representations suitable for different types of underlying neural networks of DRL agents.

### 4.3 Multi-Discrete Action Space

In an environment with a multi-discrete environment, the agent has to perform placement of the entire landscape in a single step. This means that the agent generates the entire solution encoded in a manner similar to evolutionary optimization algorithms (Jin et al., 2019). After this, the reward function is calculated fully by evaluating the quality of the solution.

The size of the action space equals the number of systems |S|, and each action is a discrete number in the range of  $[0, |P_s| - 1]$ . The range corresponds to the number (indexes) of placements available to the specific system associated with the specific action.

This type of allocation is similar to the approach typical for metaheuristic combinatorial optimization. Since the allocation of the entire landscape is done within a single step, the full reward can be calculated, and all constraints can be accounted for. Therefore, the environment resets at every step.

However, in the case of DRL it is not trivial to simply change the size of the action space depending on the size of the problem. We tackle this issue by selecting the size of action space, and its value ranges to be at least as large enough to be able to process every size of the problem we currently observe in our data. Since we base our experiments on real-world IT landscape configurations, this strategy might be insufficient as we would have to resize the action space if we encounter a larger-sized problem in the future. This, in turn, would lead to the fact that at least the output layer of the corresponding DNNs must also be resized, which in turn would require either partial or full retraining of the agent.

#### 4.4 Discrete Action Space

Unlike the case of the multi-discrete environment discussed above in section 4.3, in the environment with the discrete action space, the agent has to place the systems one at a time. The size of the action space is then simply 1, and the range of the action now corresponds to that of the range of the system  $s \in S$ with the largest number of possible placement options  $[0, max(|S_p|, ..., |S_n|)]$  within a problem or a set of problems used for training, or anticipated in the production. Placement of the systems is performed one at a time, in order that is not between the environment resets. The final reward with accounting for constraints is calculated when all the systems are placed, at which point we also finish the episode and reset the environment. After the reset, we may choose to attempt placement of the same IT landscape or move to another.

The obvious issue that arises from this approach is the fact that in a landscape where systems do not all have the same number of possible placements, there will be invalid actions. We mitigate this issue by assigning the reward to 0 if the agent selects an invalid action. In this case, the agent is given another chance to select a valid placement for the given system. The environment will not advance to the next system until a valid placement is selected for the system that is currently active in the environment.

To further assist the agent in selecting actions from the valid range, a portion of the observation space is dedicated to denoting the upper bound of the valid actions for the specific IT landscape being placed at the time. This variable changes in the observation state depending on the system in focus of the environment.

The design of this environment based on the discrete-action space is more complex than the one discussed above, the multi-objective environment. This is due to the fact that the DRL agent must solve the problem not within the same and receive an immediate full reward, but instead must select placement for one system at a time and receive only a partially calculated reward while only getting the final full reward at the end of the episode when all of the systems were placed. At the same time, the number of steps within the episode varies depending on the number of systems. However, this complexity potentially allows us to mitigate the sizing limitation inherent to the multi-discrete action space discussed above. The problem is solved sequentially and potentially have no hard limitation on the size of the IT landscape placement that can be solved by the already trained agent.

### **5 EVALUATION**

We rely on a reference implementation of DQN, A2C, and PPO algorithms provided in Stable-Baselines3 (Raffin et al., 2021) open-source library. The environments that are discussed in section 4 are implemented using the standardized API interfaces provided by an open-source library Gymnasium (Towers et al., 2024), which is a maintained fork of the library originally proposed and implemented by OpenAI Gym (Brockman et al., 2016).

We conduct an evaluation of two types of DRL implementation that differ based on the action space implementation: Multi-discrete and Discrete, results for which are discussed in section 5.1 and section 5.2 respectively. Each environment is presented with a series of IT landscape placement problems of varying sizes, which are subject to placement selection optimization within the planning period of 5 years.

Problems presented to the algorithms through both types of environments are based on performance metrics collected as a time series from real-world SAPbased IT landscapes containing capacity and utilization metrics for CPU, memory, storage, network, SAPS, as well as the number of dialog steps and response time at a specific time point, as discussed previously in section 3.1.

CPU, SAPS, and memory (in Gb) utilization per hour are numeric values that are required to select the appropriate capacities for computational resources (virtual machines) within the given possible locations, cloud or on-premise. Storage utilization, in Gb, determines the required amount and type of provisioned storage and is calculated based on the size of the database used by every SAP system. All these directly affect the static part of the specific placement costs per system, which is taken into account within the reward function.

Furthermore, the network utilization is measured as bandwidth in Gb/h and also directly affects the cost of placement, but the cost depends on the placement of other systems as data transfer between different locations and data centers or within the same location between the systems would amount to different cost values, depending on the intensity of the data transfer between various systems. Specifically, we calculate the average data transfer rate within the collected time series and use it as a basis to estimate the network costs for the entire period of placement planning. It is reasonable to view the optimization of the network transfer costs as one of the major goals of the given placement optimization.

To be more specific, the relied-upon time series have a discretization of one hour and contain values for all aforementioned metrics averaged for each given hour. Furthermore, prior to using the data for evaluation, the data was cleansed of the outliers using the Isolation Forest anomaly detection algorithm, which was shown to be applicable in the SAP capacity management field (Müller et al., 2021). Outliers are detected based on the time series representing an average response time and dialog steps per hour. When an outlier value of these is found, all of the other metrics are imputed to their averages at the given hour for the discovered anomalous time step. Therefore, we assume that the data used for the DRL-based optimization is free of the obvious anomalous values.

As mentioned above, the metrics are collected on the basis of the component (sub-system) instances making up a specific SAP system. Within our optimization, we do not distribute individual systems, which means that all sub-systems of the SAP system are placed together. This data is used to determine viable placement alternatives based on capacities and offerings presented by public cloud providers. The number of possible placements per system was selected between 1 and 38 per system, with 18 placement options per system on average. The minimum, maximum, and average number of systems per problem is 2, 62, and 10.4, respectively, among considered IT landscape configurations.

At least one of the possible placements was a private data center location, while the rest were selected as public cloud infrastructure-as-a-service (Mell and Grance, 2011) configurations based on offerings and prices of a public cloud provider (Microsoft Azure<sup>1</sup>). The overall cost was normalized per system between 0 and 1 so that it could be used effectively in the reward function and encoded as a weighted value similar to the other requirements.

It's worth noting that while we attempt to determine the possible lower and upper bounds per specific system for the cost normalization before the specific problem of placement selection is supplied to the DRL environment, it is possible that during the execution of the steps by the agent, a new higher or lower bound is discovered because placement combination can affect costs on the system level as well. At this point, the bounds are updated and used for normalization in future steps. However, within our evaluation run, we observed that the bounds are updated frequently during the initial exploration steps of a newly presented IT configuration, but it generally did not lead to severe drops in agent training performance.

Further requirements were presented in a numeric format and encoded in a form suitable for the reward function discussed in section 4.1. While the performance metrics were collected from real-world SAP IT landscapes, sets of business requirements were generated synthetically per IT landscape to ensure that the reward function and the observation space are presented with variations of these, such as favoring either public or private infrastructure or a balance of both.

Specifically, as the base values for the requirements, we take an example of such requirements encoding from an earlier publication in the same field (Kharitonov et al., 2023). The aforementioned example consists of values that are of different importance for cloud or on-premise placements, which is signified through the appropriate weights. Both values and the weights required for the reward function are discussed earlier in section 4.1. For the purposes of this evaluation, we generate synthetic requirements by adjusting the values, but the weights remain unchanged.

<sup>&</sup>lt;sup>1</sup>Microsoft Azure for SAP :https://azure.microsoft.com/ solutions/sap [last accessed: 29.10.2024]

Values adjustment is made such that the DRL agent is presented with both extreme situations where, according to the requirements, on-premise or cloud is clearly preferential, as well as the varying degrees of solutions in between.

Constraints for the evaluation are generated through a similar mechanism as the synthetic sets of the requirements. Specifically, we inject constraints into the evaluation problems such that there might be no constraints, but no more than 30% of the systems are affected by the constraints, no more than 30% of all generated constraints are hard constraints, and no more than 1 constraint is applied to a single system. Specifically, we generate 3 types of constraints: location, anti-location, and co-location. Location and anti-location prescribe the locations where the given system should or should not be placed, respectively. This can be viewed as a way to comply with various data storage and processing regulations within different regions (Sahu et al., 2022). Co-location defines pairs of systems that must be placed within the same location, for example, to ensure the minimal possible latency or, as in the previous example, to avoid undesired data transfer to comply with some regulations.

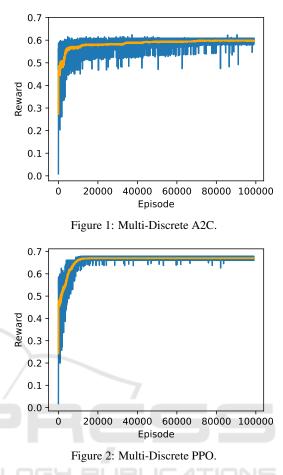
The IT landscape placement problems are processed for training in the environments and cycled through in an initially randomized order. The order is, however, preserved for all algorithm and environment design combinations by fixing the randomization seed for the experimental runs, thus ensuring a fair training data presentation to all considered algorithm and environment design combinations.

#### 5.1 Multi-Discrete Action Space

It is important to note, as mentioned before in section 3.2 that the DQN algorithm is particularly suitable for the discrete action spaces. While there are proposed ways of tackling this issue (Tavakoli et al., 2018), evaluation of such modifications is beyond the scope of this work. Therefore, for the multi-discrete action space, we only present the results achieved by the A2C and PPO algorithms.

As discussed in section 4.3, the goal of the agent is to select placement for all of the systems S within the IT landscape at once within the same step. The length of the episode until the reset of the environment is then a mere single step. This, in turn, means that the agent should favor the immediate reward. To achieve this, we select the discount factor hyperparameter at 0.6.

During the training, both of the algorithms consistently exhibited the ability to quickly learn the environment and select high-quality (according to the de-

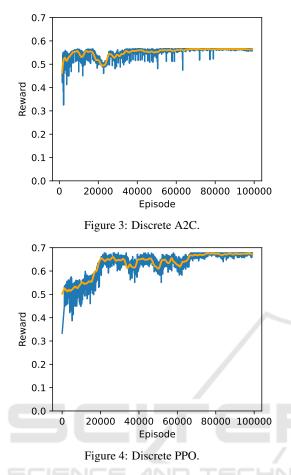


fined reward function), placements for the systems in the IT landscape. This demonstrates, in principle, the viability of the environment design based on multidiscrete action space. However, within our evaluation, the average rewards achieved by A2C remained, on average, 7.4% lower than the solutions produced by PPO.

#### 5.2 Discrete Action Space

All three considered algorithms (i.e., DQN, A2C, PPO) are inherently capable of operating with discrete action spaces without any modifications. Therefore, the results for all three are presented in this section.

The length of the episode within this implementation varies depending on the size of the landscape because the DRL agent selects the placement of each system individually. Therefore, the algorithm must put more value into the future reward that is received at the end of the episode and evaluate the entire IT landscape placement for all systems. Within our empirical evaluation, we select the discount factor equal to 0.99.



Overall, training the agents takes considerably longer than the multi-discrete implementation. This is a direct consequence of significantly longer episodes. While the length of an episode in the multi-discrete implementation will always be 1 step, the length of the episode in the discrete implementation varies and depends on the number of systems |S| within the IT landscape that is being optimized. The training is further complicated and, therefore, made longer when the agent selects invalid actions for the problem, especially in the starting exploration stages where the agent does not yet have a strong connection between the number of placement options per system in the observation and the action space figured out.

Furthermore, we observe that the A2C and PPO agents, in general, require more episodes to achieve consistent reward maximization. This is well observable when the steady policy improvement and reward increase observed and depicted in Figure 1 and Figure 2 for multi-discrete is compared to the discrete training progress of the same algorithms, as depicted in Figure 3 and Figure 4. Similarly to the case with multi-discrete evaluation, A2C, on average, settles for rewards that are 12.1% lower than that of PPO.

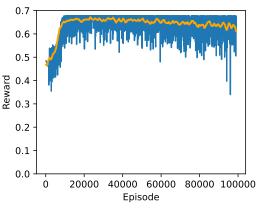


Figure 5: Discrete DQN.

Notably, DQN quickly learns to find higherquality results that produce higher rewards, but as seen from Figure 5 the average reward achieved reduces as the episodes progress. In our case, this behavior is directly connected to the size of the replay buffer. The default length of the replay buffer depicted in Figure 5 is 1 million steps. This has been exhausted after just about 50 thousand episodes, so some of the initial experiences collected from the initial steps are now being overwritten, which also directly influences the training of the underlying network. Reducing the replay buffer further makes this issue more prominent while increasing it allows the agent to continue achieving higher average rewards further. This illustrates the importance of the hyperparameter selection of the DRL agents.

#### 5.3 Limitations

It is important to note that within this work, the focus is on evaluating the overall viability of applying two distinct types of action spaces to solve the IT landscape placement combination selection for enterprise systems in a hybrid cloud environment. We do not attempt to compare the selected algorithms against each other. As such, we would require a more comprehensive hyperparameter tuning of each to fit the discussed optimization problem exactly, as a precise selection of hyperparameters is shown (Liessner. et al., 2019; Zhang et al., 2021) to significantly improve the performance of DRL agents.

Hyperparameter optimization for machine learning, in general, can be complex, and this is especially the case with DRL due to the overall complexity of the algorithms and the known to be computationally expensive (Ying et al., 2024) training of underlying DNNs. This is a known challenge of working with DNN-based solutions that even results in driving the development of specialized computer architectures (Jouppi et al., 2020), that are not available to us in a required capacity at the time of writing this work. Therefore, the exact fitting of the algorithms is beyond the scope of this publication.

### **6 FUTURE WORK**

In the next steps of our research, we plan to build upon the concepts presented in this work and conduct a comprehensive comparison of various DRL algorithms, including those beyond the presented in this work baseline DQN, A2C, and PPO. An important part of this future step is the application of hyperparameter optimization approaches to DRL within the application to enterprise IT landscape system placement combination in a hybrid cloud.

For the purpose of the hyperparameter optimization for DRL, we intend to rely on state-of-the-art scalable solutions such as Ray Tune (Liaw et al., 2018). Reliance on such a solution would facilitate the time-efficient search of the best parameters for each algorithm that might be considered for comparison, enabling making such a comparison in a realistic time frame.

## 7 CONCLUSION

In this work, we proposed and evaluated two designs for DRL environments that are meant to tackle the challenge of optimizing the placement combination for enterprise IT landscapes in a hybrid cloud environment. The primary difference between the two discussed DRL environments is the design of the action space. The problem can be approached with a multidiscrete action space, where the entire placement solution is generated at once, and the agent receives a full reward. Alternatively, it can be tackled in a sequential manner with a discrete action space where the DRL agent places one system at a time and strives to maximize the reward at the end of the episode instead of the immediate reward.

Both formulations of the DRL environment are viable alternatives but with different sets of limitations. Multi-discrete potentially allows for faster training and execution but has scalability limitations to problem definition sizes that exceed the initial action space. The discrete action space requires a sequential execution of a number of steps that depend on the size of the problem, which significantly increases the length of training and effort before the final placement decision is determined. Furthermore, the multi-discrete variation of the environment has potential limitations on the types of DRL algorithms that can be applied to solve it.

### REFERENCES

- Aloysius, G. C., Bhatia, A., and Tiwari, K. (2023). Stability and Availability Optimization of Distributed ERP Systems During Cloud Migration. In Barolli, L., editor, Advanced Information Networking and Applications, pages 343–354, Cham. Springer International Publishing.
- Brockman, G., Cheung, V., Pettersson, L., Schneider, J., Schulman, J., Tang, J., and Zaremba, W. (2016). OpenAI Gym.
- Cecci, H. and Cappuccio, D. (2022). Workload Placement in Hybrid IT - Making Great Decisions About What, Where, When and Why. Technical Report G00727702, Gartner Research.
- Farshidi, S., Jansen, S., de Jong, R., and Brinkkemper, S. (2018). A Decision Support System for Cloud Service Provider Selection Problem in Software Producing Organizations. In 2018 IEEE 20th Conference on Business Informatics (CBI), volume 01, pages 139– 148.
- Frank, R., Schumacher, G., and Tamm, A. (2023). The Cloud Transformation. In Frank, R., Schumacher, G., and Tamm, A., editors, *Cloud Transformation : The Public Cloud Is Changing Businesses*, pages 203–245. Springer Fachmedien, Wiesbaden.
- Jin, Y., Wang, H., Chugh, T., Guo, D., and Miettinen, K. (2019). Data-Driven Evolutionary Optimization: An Overview and Case Studies. *IEEE Transactions on Evolutionary Computation*, 23(3):442–458.
- Jouppi, N. P., Yoon, D. H., Kurian, G., Li, S., Patil, N., Laudon, J., Young, C., and Patterson, D. (2020). A domain-specific supercomputer for training deep neural networks. *Commun. ACM*, 63(7):67–78.
- Jung, G., Mukherjee, T., Kunde, S., Kim, H., Sharma, N., and Goetz, F. (2013). CloudAdvisor: A recommendation-as-a-service platform for cloud configuration and pricing. *Proceedings - 2013 IEEE 9th World Congress on Services, SERVICES 2013*, pages 456–463.
- Kaelbling, L. P., Littman, M. L., and Moore, A. W. (1996). Reinforcement Learning: A Survey. *Journal of Artificial Intelligence Research*, 4:237–285.
- Kharitonov, A., Nahhas, A., Müller, H., and Turowski, K. (2023). Data driven meta-heuristic-assisted approach for placement of standard IT enterprise systems in hybrid-cloud. In *Proceedings of the 13th International Conference on Cloud Computing and Services Science* - *CLOSER*, pages 139–146. SciTePress / INSTICC.
- Klar, M., Glatt, M., and Aurich, J. C. (2023). Performance comparison of reinforcement learning and metaheuristics for factory layout planning. *CIRP Journal of Manufacturing Science and Technology*, 45:10–25.
- Liaw, R., Liang, E., Nishihara, R., Moritz, P., Gonzalez, J. E., and Stoica, I. (2018). Tune: A research platform

Deep Reinforcement Learning for Selecting the Optimal Hybrid Cloud Placement Combination of Standard Enterprise IT Applications

for distributed model selection and training. *arXiv* preprint arXiv:1807.05118.

- Liessner., R., Schmitt., J., Dietermann., A., and Bäker., B. (2019). Hyperparameter optimization for deep reinforcement learning in vehicle energy management. In Proceedings of the 11th International Conference on Agents and Artificial Intelligence - Volume 2: ICAART, pages 134–144. INSTICC, SciTePress.
- Marquard, U. and Götz, C. (2008). SAP Standard Application Benchmarks - IT Benchmarks with a Business Focus. In Kounev, S., Gorton, I., and Sachs, K., editors, *Performance Evaluation: Metrics, Models and Benchmarks*, pages 4–8, Berlin, Heidelberg. Springer.
- Mazyavkina, N., Sviridov, S., Ivanov, S., and Burnaev, E. (2021). Reinforcement learning for combinatorial optimization: A survey. *Computers & Operations Research*, 134:105400.
- Mell, P. and Grance, T. (2011). The NIST Definition of Cloud Computing. Technical Report NIST Special Publication (SP) 800-145, National Institute of Standards and Technology.
- Mennes, R., Spinnewyn, B., Latre, S., and Botero, J. F. (2016). GRECO: A Distributed Genetic Algorithm for Reliable Application Placement in Hybrid Clouds. *Proceedings - 2016 5th IEEE International Conference on Cloud Networking, CloudNet 2016.*
- Mnih, V., Badia, A. P., Mirza, M., Graves, A., Lillicrap, T. P., Harley, T., Silver, D., and Kavukcuoglu, K. (2016). Asynchronous Methods for Deep Reinforcement Learning.
- Mnih, V., Kavukcuoglu, K., Silver, D., Rusu, A. A., Veness, J., Bellemare, M. G., Graves, A., Riedmiller, M., Fidjeland, A. K., Ostrovski, G., Petersen, S., Beattie, C., Sadik, A., Antonoglou, I., King, H., Kumaran, D., Wierstra, D., Legg, S., and Hassabis, D. (2015). Human-level control through deep reinforcement learning. *Nature*, 518(7540):529–533.
- Müller, H., Kharitonov, A., Nahhas, A., Bosse, S., and Turowski, K. (2021). Addressing IT Capacity Management Concerns Using Machine Learning Techniques. *SN Computer Science*, 3(1):26.
- Papadimitriou, C. H. and Tsitsiklis, J. N. (1987). The Complexity of Markov Decision Processes. *Mathematics* of Operations Research, 12(3):441–450.
- Raffin, A., Hill, A., Gleave, A., Kanervisto, A., Ernestus, M., and Dormann, N. (2021). Stable-Baselines3: Reliable Reinforcement Learning Implementations. *Journal of Machine Learning Research*, 22(268):1–8.
- Sahu, P., Roy, S., and Gharote, M. (2024). CloudAdvisor for Sustainable and Data Residency Compliant Data Placement in Multi-Cloud. In 2024 16th International Conference on COMmunication Systems & NETworkS (COMSNETS), pages 285–287.
- Sahu, P., Roy, S., Gharote, M., Mondal, S., and Lodha, S. (2022). Cloud Storage and Processing Service Selection considering Tiered Pricing and Data Regulations. In 2022 IEEE/ACM 15th International Conference on Utility and Cloud Computing (UCC), pages 92–101.
- Schulman, J., Wolski, F., Dhariwal, P., Radford, A., and

Klimov, O. (2017). Proximal Policy Optimization Algorithms.

- Sfondrini, N., Motta, G., and Longo, A. (2018). Public Cloud Adoption in Multinational Companies: A Survey. In 2018 IEEE International Conference on Services Computing (SCC), pages 177–184.
- Shi, T., Ma, H., Chen, G., and Hartmann, S. (2020). Location-Aware and Budget-Constrained Service Deployment for Composite Applications in Multi-Cloud Environment. *IEEE Transactions on Parallel and Distributed Systems*, 31(8):1954–1969.
- Sutton, R. S., McAllester, D., Singh, S., and Mansour, Y. (1999). Policy Gradient Methods for Reinforcement Learning with Function Approximation. In Advances in Neural Information Processing Systems, volume 12. MIT Press.
- Tavakoli, A., Pardo, F., and Kormushev, P. (2018). Action branching architectures for deep reinforcement learning. *Proceedings of the AAAI Conference on Artificial Intelligence*, 32(1).
- Towers, M., Kwiatkowski, A., Terry, J., Balis, J. U., De Cola, G., Deleu, T., Goulão, M., Kallinteris, A., Krimmel, M., KG, A., Perez-Vicente, R., Pierré, A., Schulhoff, S., Tai, J. J., Tan, H., and Younis, O. G. (2024). Gymnasium: A Standard Interface for Reinforcement Learning Environments.
- Triantaphyllou, E. (2000). Multi-Criteria Decision Making Methods. In Triantaphyllou, E., editor, *Multi-Criteria Decision Making Methods: A Comparative Study*, pages 5–21. Springer US, Boston, MA.
- Venkatraman, A. and Arend, C. (2022). A Resilient, Efficient, and Adaptive Hybrid Cloud Fit for a Dynamic Digital Business. Technical Report IDC #EUR149741222, International Data Corporation.
- Wang, X., Wang, S., Liang, X., Zhao, D., Huang, J., Xu, X., Dai, B., and Miao, Q. (2024). Deep Reinforcement Learning: A Survey. *IEEE Transactions on Neural Networks and Learning Systems*, 35(4):5064–5078.
- Watkins, C. J. C. H. and Dayan, P. (1992). Q-learning. *Machine Learning*, 8(3):279–292.
- Weinman, J. (2016). Hybrid cloud economics. *IEEE Cloud Computing*, 3(1):18–22.
- Ying, H., Song, M., Tang, Y., Xiao, S., and Xiao, Z. (2024). Enhancing deep neural network training efficiency and performance through linear prediction. *Scientific Reports*, 14(1):15197.
- Zhang, B., Rajan, R., Pineda, L., Lambert, N., Biedenkapp, A., Chua, K., Hutter, F., and Calandra, R. (2021). On the importance of hyperparameter optimization for model-based reinforcement learning. In Banerjee, A. and Fukumizu, K., editors, *Proceedings of The 24th International Conference on Artificial Intelligence and Statistics*, volume 130 of *Proceedings of Machine Learning Research*. PMLR.
- Zhu, J., Wu, F., and Zhao, J. (2022). An Overview of the Action Space for Deep Reinforcement Learning. In Proceedings of the 2021 4th International Conference on Algorithms, Computing and Artificial Intelligence, ACAI '21, New York, NY, USA. Association for Computing Machinery.