Community-governed Services on the Edge

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Abstract: The popularization of resource-rich smartphones has enabled a wide range of new applications to emerge. Typically, these applications use a remote cloud to process data. In many cases, the data processed (or part of it) is collected by the users' devices and sent to the cloud. In this architecture, the external cloud provider is the sole responsible for defining the governance of the application and all its data. This is not satisfactory from the privacy viewpoint, and may not be feasible in the long run. We propose an architecture in which the service is governed by the users of a community who have a common problem to solve. To make it possible, we use the concepts of Participatory Sensing, Mobile Social Networks (MSN) and Edge Computing, which enable data processing closer to the data sources (i.e. the users' devices). We describe the proposed architecture and a case study to assess the feasibility and quality of our solution compared with other solutions already in place. Our case study uses simulation experiments fed with real data from the public transport system of Curitiba, a city in the South of Brazil with a population of approximately 2 million people. The results show that our approach is feasible and can potentially deliver quality of service (QoS) similar or close to the QoS delivered by current approaches that require the existence of a central server.

1 INTRODUCTION

In the last years we reached the statistics of having more mobile phones than toothbrushes on Earth. Being connected all the time is the new order. A mobile phone is a processing and communication gadget used to inform, guide, entertain and, sometimes, make phone calls. Mobile phones are smart, equipped with all the capabilities of a small personal computer. Moreover, a smart phone is a mobile asset of sensors, such as GPS (Global Positioning System), ambient light sensors and microphones, just to mention a few of the commonly available sensors. With these small computers around and online all the time, there is a great variety of applications already in place, leveraging their capabilities.

In 2006 the concept of participatory sensing has arisen (Burke et al., 2006). Years later, this concept took a new dimension, when the sensing capabilities worked in association with Mobile Social Networks (MSN) (Guo et al., 2014). This new way of developing software exploits the mobile devices (not limited to mobile smartphones) to gather, analyze and share local knowledge. In particular, participatory sensing and crowd sensing can be performed by the final users to achieve a common goal. For example, GreenGPS, relies on participatory sensing data to map fuel consumption on city streets, allowing drivers to find the most fuel efficient routes for their vehicles between arbitrary end-points (Ganti et al., 2010). Many applications like that came to live (Reddy et al., 2010; Ludwig et al., 2015; Predić et al., 2013), all of them exploiting the participatory and opportunistic sensing capabilities of mobile devices.

All of these applications have more in common than the collaborative data gathering. The participants that feed the system with data are engaged by a common goal which is achieved by collaboration. Applications are built, advertised and, after that, interested users join them, gathering data in a collaborative way and, eventually, using the applications to fulfill their own needs. Moreover, these applications are hosted in cloud infrastructures, and, thus, require some sort of sponsorship, management and technical support to operate them.

In the last decade we have also seen the emergence of machine learning and other artificial intelligence (AI) techniques to extract useful predictions/answers from raw data. When these techniques are used by mobile applications, data is collected collaboratively, and sent to a central server where the machine learning models are trained. Again, there is a need for sponsorship and technical support, since the global model is hosted in the cloud.

498

Mafra, J., Brasileiro, F. and Lopes, R. Community-governed Services on the Edge. DOI: 10.5220/0009765804980505 In Proceedings of the 10th International Conference on Cloud Computing and Services Science (CLOSER 2020), pages 498-505 ISBN: 978-989-758-424-4 Copyright © 2020 by SCITEPRESS – Science and Technology Publications, Lda. All rights reserved Quite often, the data collected by mobile applications is sensitive, thus, leading to privacy issues. Federated learning (Bonawitz et al., 2019) has been proposed as a new architecture to build machine learning models and address the privacy concerns of users. By using the federated learning techniques, AI models are built independently in the users' devices and then merged with the global model that is located in the cloud.

In summary, participatory sensing, mobile social networks and federated learning are useful frameworks that allow shared knowledge to be built on top of raw data that is collaboratively gathered. However, all of them need a (logically) centralized hosting server where the back-end application runs (usually in the cloud). The client-server architecture brings to this scenario a single point of failure. Notice that we are not concerned with hardware and software failures that can be, with relative ease, addressed by employing a number of mature replication strategies. Here our focus is on issues such as a provider running out of business or simply deciding to stop supporting the service, unilateral changes on usage policies, etc. Moreover, the fact that all data is held by this single entity may raise issues on privacy, and data misuse. Hereafter, we refer to all these issues as the need for external governance.

External governance takes from the community the right of deciding how the data is shared, where it is stored, and when and by whom it is used. Also, it requires extra resources and some sort of technical support (and associated cost) to manage the backend application located in the cloud. In this paper we present *community-governed services*, which is an alternative way to provide data analytic services to a community of users with common goals.

In a community-governed service individuals are in need for a specific service whose quality will be better if they share data. Users are connected by a Mobile Social Network (MSN) in which individuals have similar interests. Driven by their shared interest, they exchange data among themselves so they can make better decisions. For example, neighbors can share data from the neighborhood gathered by their mobile in order to have an updated report about the air of the neighborhood where their beloved ones live. Users in a large and enclosed environment, such as a shopping center, may be interested in places with less noise pollution, and can resort to data collectively gathered to spot those places (Ruge et al., 2013).

Community-governed services exploit the participatory sensing idea, however limiting the data exchange to the trusted partners in the social network, and excluding third party services such as cloud providers. In order to do that, community-governed services follow a peer-to-peer (P2P) architecture: data is generated and processed at the edge of the network without the need to be transferred to the cloud to be processed. The community-governed services use the processing power of the edge devices themselves to gather, process and store the shared data. Of course, these devices are limited in terms of processing, storage and energy consumption, and some applications cannot be built that way, as we discuss in Section 3.2.

Edge computing (Shi et al., 2016) is in the core of the community-governed services. By edge computing we mean that the same devices that are collecting the data are also processing and analyzing it. This avoids data flooding in the cloud, saves bandwidth and reduces applications' latency, providing better user experience. Our vision of community-governed services is build on top of pure edge computing technology; it does not include fog servers, mobile edge computing servers (Mao et al., 2017) nor VM-based cloudlets (Satyanarayanan et al., 2009). It is a pure P2P application build to unite the sensing and computing power of edge computing devices.

The rest of this paper discusses this new service approach, including application requirements, operation flow, limitations and a use case analyzed through simulation experiments fed with real data. The paper is structured as follows. Section 2 reviews related work. Section 3 describes how we model communitygoverned services. Section 4 presents a case study in the public transportation area. Section 5 describes materials and methods used in experiments, followed by results and discussion in Section 6. Finally, conclusions are presented in Section 7.

2 RELATED WORK

Community-governed services take advantage of mobile phone sensor capabilities to collect data from the environment and use it for some purpose in the future. This feature is known as participatory sensing, and its seminal idea is well described by Burke et al. (2006). Mobile crowd sensing is an extension of participatory sensing, which in addition to using data collected from users' devices, also uses data made available by other users from MSN services (Guo et al., 2014).

A wide variety of applications can be built by taking advantage of the features described above (Ganti et al., 2010; Reddy et al., 2010; Ludwig et al., 2015; Predić et al., 2013; Zhou et al., 2014). All of these applications provide a service for the good of a community of users who share a common goal, which is another important pillar of our idea. However, in currently available applications, all data gathered by users and used to provide the service for the community of users is sent to a remote cloud infrastructure to be processed. Our solution aims at giving the complete power to the users who collect, process and, most importantly, govern their data and applications without the need for relying on a single service provider entity, typically hosting the service in a cloud provider.

The works by Bonomi et al. (2012) and Shi et al. (2016) address a new paradigm named Edge Computing. It extends the cloud paradigm by considering resources that reside between end users and the central cloud, and that provide compute and network services close to users. VM-based cloudlets (Satyanarayanan et al., 2009), smart gateways (Aazam and Huh, 2014) and servers installed in shopping centers and bus stations (Luan et al., 2015) are some examples of technologies, cited in the literature, deployed closer to data sources to perform computational tasks. Our proposed service uses a completely distributed version of the edge computing paradigm, in which processing is done on the devices themselves, which also act as data sources, with no centralized component.

Community-governed services assume users can meet and share data with whom they trust, thus forming an MSN (Miluzzo et al., 2008), coupled with a P2P architecture that allows users' devices to be both data consumers (clients) and data providers (servers) (Tsai et al., 2009).

The idea proposed by Bellavista et al. (2018) combines some of the characteristics mentioned above, like crowd sensing and edge computing paradigm, but it focuses on forming an *ad hoc* network with the devices of users of a community in an opportunistic way. The application monitors regions and detects points whose concentration of people is sufficient to form a network. However, it does not investigate the feasibility of building the type of services that we propose in this paper.

Kuendig et al. (2019) suggest a community-driven architecture that gets together devices within a zone of local proximity to form a collaborative edge computing environment in a dynamic mesh topology. Our proposal, in addition to using community users' devices to process tasks, also addresses the collection and sharing of data among these users, who have some common goal to be achieved.

In order to check the feasibility and efficacy of the community-governed services on the edge, we carried out a simulation-based case study fed with real data. This application aims at estimating the actual departure times of urban buses using past data collected by users. A similar application can be seen in the work by Zhou et al. (2014), where users of a community have a common goal of anticipating the bus arrival time. For this purpose they use their mobiles phones to collect information while on the move, and thus help in performing predictions. In addition to past information, they also use real-time information. However, the application defined in that work uses a remote cloud as the back-end, while our proposal is based purely upon edge computing principles.

3 COMMUNITY-GOVERNED SERVICES MODEL

A community of users has a common goal and will harness the power of its own edge devices to collect and process the data collected. Between data collection and processing, users can share the data collected with trusted users in the same community.

Since everything is done at the edge of the network, the need for a third party (logically) centralized server running at a cloud provider is obviated. It increases the robustness of the service by removing the centralized single point of failure represented by the server running in the cloud, eliminates the bottleneck in the communication with the centralized server, and most importantly, allows the community of users to jointly define and manage the governance of the service, which among other things mitigates privacy issues.

3.1 System Model

The system is composed by a number of personal devices running the community-governed service. The users utilize the service agent running in their devices to both collect and share data in a participatory sensing way, and query the service. The service agent that runs at each personal device is illustrated in Figure 1. It consists of six modules: participatory sensor, community sensor, community data collector, community data filter, model builder and query dispatcher.

The participatory sensor component is responsible for collecting data in the vicinity of the device. The community sensor component takes care of discovering other members of the community. The community data collector contacts other members of the community in order to increase the amount of data that is available locally. The community data filter component regulates which data should be shared with other members of the community, in both directions, i.e. to whom local collected data can be shared, and from whom data should be requested. The model builder component is in charge of creating the service model from all the data collected. Finally, the *query dispatcher* provides the interface to the service.



Figure 1: Components of agent.

When a new request is received by the query dispatcher component, it uses the model generated by the model builder component in order to answer the request. Whenever a new data item is made available (either by the participatory sensor or the community data collector), the model builder assesses if a new model needs to be created. If this is the case, it uses all the data available to train the new model.

Periodically, the community sensor tries to identify members that are online. This information is passed to the community data filter that, in turn, decides to which members local data could be shared (upon request), and from which other members data could be requested. The community data collector contacts other community data collectors obeying the community data filter decision. Periodically, or upon the detection of an event of interest, the community data collector tries to collect data from the accepted members that are online. When contacted by an external member, the community data collector decides whether it should provide the data locally stored to the contacting member.

3.2 Application Requirements

Personal devices of users are able to collect data in a passive or active way. Besides, these devices connect to each other at some point in time. This connection can be through a common local area network, or even through an Internet connection.

These users share common service interests and form a community. The creation of the community allows the users to share the collected data among the trusted peers (participatory sensing). The services we are talking about involve data analysis through analytical and/or machine learning models. We expect the quality of answers provided by the models to be proportional to the quantity and diversity of the data gathered. Thus, the more data is available to users, the more benefits they can get from the service.

The use of the edge devices to run the community-

governed service, as well as to execute the sensing to collect data, limits these activities. In other words, the execution of the service, as well as the sensing activity must be lightweight, and ideally the battery consumption due to these activities should be acceptable to the user. Moreover, data storage consumption should also be low. There are a number of ways to mitigate the impact of these limitations. For instance, training machine-learning models tend to be a compute-intensive procedure. This could be executed only when the device is fully charged, and connected to the charger. Alternatively, simpler statistical models can be used to reduce the computation demand (in our case study we describe one example). Regarding data storage, in many cases a sliding-window approach can be used to throw out data that is old enough not to be useful.

4 CASE STUDY

In order to shed some light on the feasibility of our community-governed service model we have conducted a simulation-based case study in the area of public transportation. The choice of the application was based on the fact that it fits the characteristics discussed above, and the availability of real data to feed our simulation model.

In many cities, urban bus schedules are made public and followed in a very strict way. In cities that use technology in an intensive way, buses can be equipped with sensors and tracked in real-time using a cloud-based service, or even using 5G-based solutions (Lohmar et al., 2019), so that unanticipated delays can be spotted, and alternative bus routes can be chosen. Nevertheless, in many places, especially in large cities of developing countries, knowing the actual time that a bus will leave a bus stop can be difficult. In these places, the timetables provided by the bus companies are rarely followed, due to many reasons, including traffic jams, unanticipated maintenance, etc. Not knowing the actual bus departure time can increase wait time at the bus stop, leading to wasted time and, in more serious situations, can make passengers susceptible to urban violence. Our case study is focused on the latter scenario, and on a particular community of users: students in a big university campus.

A large number of college students use public transportation every week day, to get from home to the university and back. These students share a common interest regarding the bus transportation schedule. By forming a community, they can take advantage of their collective mobility pattern, which can be exploited by a community-governed service. Whenever they leave the university in a bus, they can collect information about which bus line was used, and what time the bus departed from the university. When students get back to the university, all the information they have previously collected is available in their devices. Thus, in this scenario, students that are online at the campus at the same time are able to share their collected data following the model described in Section 3.1. This data collected and shared is then processed and analyzed to satisfy common demands of this community.

With that in mind, the users' common goal in our case study is to estimate the departure time of buses in a bus line at a university campus, using only past travel data collected by the university community that uses this means of transportation, and evaluate how our proposed community-governed service behaves compared to other scenarios, like a typical cloud-based service.

5 MATERIALS AND METHODS

5.1 Dataset

We have used public transportation data from Curitiba city to execute our case study. A brief characterization of the data and how it is collected can be seen in the work by Braz de Oliveira Filho (2019). He used bus schedule data, raw GPS and smart card records to reconstruct trips at the passenger-level from the original data provided by Curitiba's Public Transport Department. In the trace rebuilt by Braz, each record represents a bus travel made by a user. From it, we can get the bus stop that the bus departed, the time of departure, and the bus line associated to the bus. An example of an event in the trace might be a user whose id is 123456, who left a bus stop near the campus at 8:00 a.m on May 12 using line 500¹.

From the city map, we have selected the bus stops that are in the vicinity of our target university campus, in our case the UTFPR, and consider only the trips that left or arrived from these bus stops. These trips, representing a set of arrival and departure events, were then arranged in chronological order.

Some adaptations to the trace and assumptions had to be made, so that we could somehow established the periods of time when a user was at the campus. These are signaled by both arrival and departure events in the trace. For each day and each user in the trace, there may be zero or more of such events. When an arrival event is followed by a departure event at the same day, then we assume that the user stayed at the campus for the period comprised between the arrival time and the departure time. However, if only a departure event is present, without an earlier arrival event at the same day, then we arbitrated that the user had arrived one hour before the time of the departure event. Similarly, if an arrival event is present with no later departure event, then we arbitrate that the user stayed at the campus for one hour since its arrival.

Our adapted trace has information about 74,907 trips leaving (45,346) or arriving (29,561) at bus stops near the university campus, between May 2017 and July 2017, from 18,662 different users.

5.2 Simulation Model

Every departure from the campus that appears in the trace considered generates a request to the service. Let t_d be the time of a departure logged in the trace. We assume that at some time t_r , prior to t_d , the user wants to know the estimated time he/she should leave the campus, if he/she prefers to take a particular bus line b. In other words, before leaving the campus at t_r , the user asks the service: "at what time should I go to the bus stop to get the next line b bus leaving the campus, so that I wait as little as possible at the bus stop?" We arbitrate the time t_r when the request is issued to the service as a time that is draw from a time interval that starts at most one hour before the actual time of the departure t_d , following a uniform distribution. This interval can be smaller than one hour if the last arrival event of the same user, say t_a , happened less than one hour before the departure time.

$$t_r = U(max(t_a, t_d - 1h), t_d)$$

A request that is made at time t_r asking the estimated time (t_e) to go to the bus stop in the vicinity of the campus in order to get the next bus of line *b* is denoted by $R_{t_e}^b$.

Since t_d is not known to the service, given a request $R_{t_r}^b$, we use a prediction algorithm that is fed with the past data available to estimate the most appropriate time for the user to go to the bus stop to take a bus from line *b*. The objective of the prediction algorithm is to minimize the wait time at the bus stop. Since the goal of this paper is not to provide the best solution for this problem, but rather to understand how the amount of available information impact the performance of a particular solution, we have chosen a quite simple algorithm, which is in line with the small footprint required for the service, as discussed in Section 3.2. We consider an algorithm that simply

¹There are more attributes in the original data, but we just cite the data we use in our model.

recommends the smallest departure time contained in the past data available (for any previous day) between time t_r , when the request was issued, and the next hour. So, if a user makes a request at 8:05 a.m, the algorithm will get from available historical data all trips between 8:05 a.m and 9:05 a.m, and recommends the earliest departure time as the most appropriate one. (To simplify, we do not take into account the time that the user needs to walk to the bus stop.)

5.3 Experimental Design

The amount of historical data available to the prediction algorithm depends on how users are assumed to behave. We consider different configurations for that. In particular, we consider cases where users do not share data, neither among themselves, nor with centralized servers, cases where data is made available to centralized servers at different points in time, and cases where data is exchanged among users that are in the campus at the same time. We present below the data sharing configurations evaluated in this proof of concept study:

- **Baseline.** The baseline configuration is as naive as possible. It does not use any historical data to estimate the time to go to the bus stop; it simply suggests the request time (t_r) as such time.
- **Offline.** In this configuration, the model is built using only trips collected by the user making the request; it represents the situation in which users never share their data with other members of the community.
- **Cloud.** Here all the collected data is made available at the very time the data is collected, since in this case the data is sent to a central cloud; all data available in the server can be considered by the prediction algorithm used to answer users' requests.
- **Cloudlet.** In this configuration we consider the existence of a local server in the university campus that is accessible only when the user is at the campus; data is made available to this server whenever a user arrives at the campus (and not at the time the data was collected, as in the previous configuration).
- **Community.** In this case, a user *u* that is at the campus at time *t* will share its data with a user *u'*, provided that *u'* is also at the campus at time *t*, *u* is willing to share data with *u'*, and *u'* trusts *u* as a data provider; in this case, all data that *u* has collected until that point in time (directly or indirectly) will be made available to *u'*; all data

available at a user's device can be considered by the prediction algorithm used to answer queries.

Clearly, the amount of data used when processing a particular request in the offline configuration, except from unusual corner cases, is less than that used in the community configuration, which is, in turn, less than the amount used in the cloudlet configuration, which is less than what is used in the cloud configuration. The focus is to evaluate how feasible is to use just the data available for the community configuration, and also to compare the accuracy of the estimations done using these different levels of information available.

Due to lack of space, the only factor of reported experiments is the data sharing configuration previously described and we assume that all users trust each other in community configuration.

5.4 Evaluation Metrics

Our evaluation consists of measuring (i) the quantity of data available to make the predictions in each scenario evaluated, and (ii) the quality of the predictions themselves. In order to do that we collect data from our simulation experiments to compute the following metrics:

- Proportion of Requests R^b_{tr} that Can be Predicted using Past Data (PP). As described earlier, the prediction algorithm uses data from past trips to infer when the next bus of line b will leave the bus stop. However, there are cases in which no data is available for the time interval associated with the request ([t_r 1h, t_r]) in this case, the baseline strategy is used, instead. This metric aims at measuring the proportion of requests whose predictions are done based on past data, and not on the baseline strategy.
- Data Amount Used to Perform Prediction (DA). This metric indicates how many past trips were used to answer a given request. It is measured in number of trips.
- Wait Time at the Bus Stop (WT). This metric measures the amount of time that the user waits in the bus stop, until the next bus arrives. We note that this bus does not need to be the same whose departure (at t_a), registered in the trace, triggered the request in the first place. This is because the time the user gets to the bus stop (t_e , estimated by the prediction algorithm) can be both earlier than t_a in which case the user might get another bus from the same line *b* that left the bus stop after t_e and before t_a —, or later than t_a in which case it is not even guaranteed that there will be a bus from line *b* departing at a time later than t_a .

To avoid having the user waiting indefinitely, we assume that if the bus does not arrive in as much as one hour after t_e , then the user gives up waiting, and we register the wait time as 1 hour.

• Missing Rate (MR). This metric indicates the percentage of requests for which users could not catch a bus. In other words, the percentage of requests $R_{t_r}^b$, such that there is no bus of line *b* departing at a time t_d , $t_e \le t_d \le t_e + 1h$.

The *DA* metric is reported as the mean value for all the requests processed in simulations. The WT metric is reported similarly, but using the median, instead of the mean. We use the median as the statistic to assess WT because its distribution is not symmetric, and the mean may be affected by extreme values.

6 RESULTS AND DISCUSSION

Table 1: Summary of all metrics.

Configuration	DA	PP	MR	WT
Baseline	0.0	0.0%	0.008%	5.48 min
Offline	1.3	39.8%	0.366%	5.13 min
Community	51.9	92.6%	0.602%	3.65 min
Cloudlet	53.7	96.0%	0.965%	3.35 min
Cloud	57.1	97.7%	0.882%	3.30 min

Table 1 shows results for DA, PP, MR and WT for each configuration. In general, the more data is available (*DA*), the better the prediction algorithm performs (*WT*). Also, the missing rate for all scenarios simulated is very small, peaking at 0.96% in cloudlet configuration. Only 40% of requests are answered based on the past data collected by the user (*PP*) with offline configuration. The other 60% of requests resort to the baseline strategy due to lack of data. This is because half of users make only one request, and there is no past data collected by them.

These results indicate that the community network that is formed by the online users is, in general, as good as the case in which there is a central server to aggregate all the collected data.

We also measured the difference between the baseline and all the other configurations. To measure this difference we pair the same requests in each configuration. Table 2 shows the proportion of requests in which the wait time was better (i.e. shorter), worse (i.e. greater) and equal to the baseline configuration.

In configurations with more data available for prediction, the proportion of requests in which the result was better than the baseline increases. As said before, the baseline strategy is used in 60% of the requests of the offline configuration. This means that

Configuration	Better	Worse	Equals
Offline	23.4%	16.4%	60.2%
Community	77.7%	13.7%	8.6%
Cloudlet	81.0%	13.8%	5.2%
Cloud	83.8%	12.6%	3.6%

for these cases, the offline configuration results are the same as the baseline. In only 23% of cases we see better results for the offline configuration. The community configuration had shorter wait times for more than 77% of the requests. Cloudlet and cloud configurations are better than the baseline in more than 80% of the cases.

7 CONCLUSIONS

In this paper, we have proposed an architecture in which individuals from a community come together to provide some service for themselves by using principles of Participatory sensing, Mobile Social Networks and Edge Computing. The idea is that members of the community will use their devices' capabilities to gather data, share it with other members and then process it without having to send it to a remote cloud. This obviates the need for external governance for both data and application, as well as provides more control over who has direct access to the data collected.

We created a case study in which community members want to know the departure time of the first bus of a particular bus line in a 1-hour time frame. We performed simulations, fed with data from the Curitiba city public transportation system, to evaluate the feasibility of the proposed community-governed model. The results show that the extra data that can be obtained from the community is enough to provide a better service when compared with the case that data is not shared. When privacy is not a concern, the community-governed service performs as well as one based on a centralized server, without facing the risks associated with the need for external governance.

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