An Approach to Automatically Estimate the Code Quality using an Objective Metric From an Empirical Study

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Abstract: Bugs in a project, at any stage of Software life cycle development are costly and difficult to find and fix. Moreover, the later a bug is found, the more expensive it is to fix. There are static analysis tools to ease the process of finding bugs, but their results are not easy to filter out critical errors and is time consuming to analyze. To solve this problem we used two steps: first to enhance the bugs severity and second is to estimate the code quality, by Weighted Error Code Density metric. Our experiment on 10 widely used open-source Java applications automatically shows their code quality estimated using our objective metric. We also enhance the error ranking of FindBugs, and provide a clear view on the critical errors to fix as well as low priority ones to potentially ignore.

1 Introduction

Generally, the software development process includes the development phase followed by testing phase. The software development lifecycle (SDLC) often goes through a number of iterations from the development to testing phase. In this case the interface offers opportunities to reduce time taken for entire SDLC to enhance the quality of software. Software quality is important as it leads to significant cost saving in SDLC (Boehm et al., 1976). Assessing the quality of software is largely subjective. In this paper, we explore the possibility to assess software quality by using an objective metric. Metric that can provide short interval feedback to improve a process is well known in the field of project management. It is highlighted in the software domain by T. DeMarco’s expression “You can’t control what you can’t measure” (Daniel, 2004). The quality metric presented in this paper enables developers and testers to introduce a feedback loop in the system. The advantage of their feedback loop is to reduce the time taken to develop a product and the cost of overall system development.

Code quality should be investigated carefully to uncover potential errors/bugs, before handing over software to testing teams. There are different static analysis approaches/tools like PMD, glint and FindBugs to ensure the quality of code. The goal of static analysis is to uncover and remove coding problems. These coding problems might produce run-time errors for example dereferencing a null pointer and array overflows (Ayewah and Pugh, 2009). However, due to many variations in coding styles and logic flows detecting code errors with 100% accuracy is not always possible. Here, we focus on bug report generated by FindBugs (FB). In such cases, reports produced by static code analysis tools (such as FB) might contain a large number of false positives (FP). The generated report needs to be further assessed manually by experienced developers (Shen et al., 2011).

The scope of this paper is use of an objective metric, ranking of FB reports and tailor them accordingly to company requirements. Code quality can be calculated automatically and is useful in providing feedback to developers and testers. It is advantageous to know the code quality prior to any performance evaluation. This metric can have applications in terms of comparing the code developed by individuals or particular teams. This approach will enable project managers to assemble teams that are known to produce good quality codes.

The research work mentioned in this paper primarily focuses on code quality estimation based on software bugs. Inefficient coding style and knowledge introduces bugs during the development process. Companies are trying to find and fix bugs in early phase of development.
SDLC, as bugs that are found late are difficult to fix.

1.1 Novel Approach

In this paper, we present the Code Quality Estimator (CQE), which is built on top of the FB technique. It offers more detailed error ranking strategy to automatically estimate the code quality for efficient decision making process. CQE approach is a three-step process, which consists of: a) surveying experienced developers with a large number of FB reports to create a knowledge base with a list of multi-categorized bugs. b) applying the knowledge base to enhance the FB report of a given JAR. c) calculating the quality metric to automatically estimate the code quality.

The final output of our approach is the measurement of “Error code density” (ECD) of given JAR. To estimate the code quality, project managers can then compare the value of ECD against their pre-defined thresholds. ECD can vary between different organizations or even different teams within the same organization. The contribution of our work is listed as following:

- Providing a clear breakdown of a list of bugs with more detailed categories than FB. It allows user to effectively identify the most and the least critical errors to reduce the bug fixing task.
- Automatically calculating the quality metric of a given JAR, using a static knowledge base on an initial survey process.
- Easing the decision making process to determine the code quality in a timely manner. It helps to avoid unnecessary time spent on selecting external JARs as well as analyzing the quality of internal JARs.

The structure of rest of paper is organized as follow: in Section 2 we present the background knowledge for the FB and its general issues. In Section 3 quality metrics are explained. In Section 4 the CQE methodology will be detailed. Section 5 will show our experiment results. In Section 6 a number of related works will be discussed and conclusion and future work will be drawn in Section 7.

2 BACKGROUND KNOWLEDGE OF FINDBUGS

FB is a static analysis tool used to obtain information about bug patterns. This bug patterns are possible errors in java code. The overwhelming number of 700,000 downloads (Shen et al., 2011) is an indicator of its popularity in industrial and research projects. It was also an essential analyzer in developing Java programs in Google (Ayewah et al., 2007). It uses different set of bug detectors for detecting bug patterns. There are seven categories and 400 bug patterns associated with these categories. Categories are: bad practice, correctness, malicious code vulnerability, multithreaded correctness, performance, security and dodgy code.

It generates report with the priority of errors as “High” and “Medium”. Priorities are hard-coded by tool developers. It is possible that high priority errors are of high FP rates, as the priority is set by developers according to their experiences (Kim and Ernst, 2007). The problem with FB report is that it does not provide information about the frequency of particular error categories as well as their patterns. It does not provide any statistical results. Statistical measure saves developer’s time to go through only those categories and their patterns which they want to fix with priority. Currently, FB does not provide any real quality metric or mechanism to quickly address these issues. Lack of quality estimation makes it difficult to be used to pre-justify code quality. It is quite hard to judge code quality by just looking at reports without any indication of the frequency of particular error report.

There is a need for an additional assistive system to enhance the reports generated by FB and provide quantitative measures. Some mechanisms need to be established where programmer can assign weights to different categories of errors in accordance to the requirements of their applications. Critical errors should be given higher ranks, as it is important to go through higher rank errors and improve the code by quality metric.

3 QUALITY METRICS

Quality is an important aspect of the software development process. Especially for software maintenance and management, where the availability of a quality metric could provide an important measurement to support high-level decision making. In the early stages of SDLC, quality metrics have been rarely used. Software quality metrics can help to measure the deviation of actual functionality (quality), time frame and budget planning for a prospective system development process. These metrics have been used for comparison between predicted and actual outcome of a systems quality (Daniel, 2004).

Software process quality metrics are classified as error density and severity. Different types of metrics...
are used to evaluate error density. Weight assignment on the basis of error severity helps to classify errors. A weighted metric could provide accurate evaluation of the error situation. It is obtained by multiplying the number of errors found in each severity class with the appropriate relative severity weight and then summing up all error weights. The Weighted Code Error Density (WCED) metric works as a better indicator of adverse error situations than a simple Code Error Density (CED) metric (Daniel, 2004).

In this paper, we are using an error density metric. CED is defined as:

$$CED = \frac{NCE}{KLOC}$$ (1)

where NCE = number of code errors, KLOC = thousands of lines of code

$$WCED = \sum WCE / KLOC$$ (2)

Equation (2) is a standard way to calculate WCED, calculated by the sum of weights given to code errors divided by KLOC, but it does not say how to give weights to errors according to specific needs. To provide a flexible method of calculating WCED, we propose the use of a non-linear function.

$$WCE_i = NCE_i \times W_i^\alpha$$ (3)

where $NCE_i$ is the number of code errors of specific rank, $W_i=(1,2,3,4,5)$ is the weight given to rank (R1-R5) assigned on the basis of severity of error, where R5 is the highest rank. $\alpha =$ exponent value, to show the importance of severe error.

This ranking system (1-5) has been used to extensively as a Mean Opinion Score to evaluate user perceived quality in both Voice and Video (Muntean et al., 2007).

From these metrics, the Code Quality Estimation (CQE) of a JAR can be calculated as:

$$CQE = \sum_{i=1}^{5} \frac{WCE_i}{KLOC}$$ (4)

Similarly FB quality (FBQ) is calculated by summing up weights of high and medium priority bugs divided by KLOC. $W_i=(3,5)$ where ($WCE_M i=3$, $WCE_H i=5$)

$$FBQ = \sum_{i=3,5} WCE_i / KLOC$$ (5)

Finally, in Equation (4) the CQE of a JAR is calculated by summing all error weights divided by its KLOC. For example, if one JAR has an error of R5 and another JAR has 5 errors of R1, NCE for both JARs comes out to be 5. This undermines the importance of critical error in the first JAR. However, the use of non-linear emphasizes the importance of error. Our metric will work for any exponent value $>1$. Equation (2) shows that if WCED is high, the quality of the JAR is not acceptable.

4 MODEL OF CQE

This paper presents an approach to enhance the error ranking of FB by a once-off survey and provides a mechanism to automatically estimate the code quality using CQE.

As part of our training process, a reasonable number of JARs has been used to cover various application domains in addition to the survey template. In our experiments, we have used open source JARs obtained from a repository for the training process. This approach requires a number of experienced developers to participate in our survey. The aim of our process is to make sure that reports generated based on such a training dataset will contain objective results for a list of ranked errors. This list has used as the knowledge base for further statistical calculations. Once the survey work has completed, the CQE model can be used to automatically estimate the code quality.

Our quality assessment model for better code quality is shown in Figure 1. A detailed description has also been given in subsequent sub-sections.

![Figure 1: CQE Model](image-url)

4.1 Survey

Reports generated by FB are stored in excel sheet and are given to developers.

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2http://search.maven.org/browse—47
Survey was conducted on 80 open source projects by giving ranks to the FB reports on excel sheet. Eight experienced developers gave ranks to reports from 1-5 based on their severity. All of them had experience of using FB. These ranks are described as follows:

- R5 is a rank given to “must fix” error.
- R4 is assigned to “should fix” errors.
- R3 is given to “have a look” error.
- R2 is assigned to “harmless” errors.
- R1 is given to “unreal bugs” or false error messages.

Analysis of error ranking gives a generalized view of critical errors of JARs. Table 1 shows a list of important categories of errors that are classified as R5.

Table 1: High rank errors.

<table>
<thead>
<tr>
<th>Error</th>
<th>Error description</th>
</tr>
</thead>
<tbody>
<tr>
<td>H C RV</td>
<td>new IllegalException not thrown</td>
</tr>
<tr>
<td>H C BIT</td>
<td>Bitwise add of signed byte value</td>
</tr>
<tr>
<td>H C FS</td>
<td>illegal format string</td>
</tr>
<tr>
<td>M V MS</td>
<td>Y should be package protected In Y</td>
</tr>
<tr>
<td>H C HE</td>
<td>Y doesn’t define a hashCode method</td>
</tr>
<tr>
<td>H C NP</td>
<td>Null passed for nonnull parameter</td>
</tr>
<tr>
<td>H C SA</td>
<td>Self assignment of field Y in Y</td>
</tr>
<tr>
<td>H C EC</td>
<td>Using pointer equality to compare</td>
</tr>
<tr>
<td>H C IL</td>
<td>There is an apparent infinite loop</td>
</tr>
<tr>
<td>H M Ru</td>
<td>Y explicitly invokes run on a thread</td>
</tr>
<tr>
<td>H M VO</td>
<td>Increment of volatile field Y in Y</td>
</tr>
<tr>
<td>H B ES</td>
<td>Comparison of String parameter</td>
</tr>
<tr>
<td>M B NP</td>
<td>Y may return null</td>
</tr>
<tr>
<td>H D ST</td>
<td>Write to static field Y from instance</td>
</tr>
</tbody>
</table>

Table 2: Test JARs.

<table>
<thead>
<tr>
<th>JAR</th>
<th>LOC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asm-4.0</td>
<td>13672</td>
</tr>
<tr>
<td>Aspectj-1.6.5</td>
<td>122321</td>
</tr>
<tr>
<td>Axis-10.3</td>
<td>133708</td>
</tr>
<tr>
<td>BCastle-1.4.6</td>
<td>161021</td>
</tr>
<tr>
<td>Cglib-2.2.2</td>
<td>19412</td>
</tr>
<tr>
<td>Derby-10.8.1.2</td>
<td>642704</td>
</tr>
<tr>
<td>JBoss-5.1</td>
<td>162431</td>
</tr>
<tr>
<td>Jline-2.7</td>
<td>8998</td>
</tr>
<tr>
<td>Jnpserver-5.0.5</td>
<td>7412</td>
</tr>
<tr>
<td>Tomcat-7.0.8</td>
<td>147179</td>
</tr>
</tbody>
</table>

This is because different categories of errors are important for different applications. A bug that is important to web frontend developer may not be important to backend developer. In survey more importance is given to the category and pattern of error message rather than the priority of error.

4.2 Database

After receiving feedback, we have created a simple database of errors based on five ranks by combining all error reports in an excel spreadsheet. The rank assigned to each error is calculated by taking average of similar reports. From the survey, the unique error patterns are obtained in the database. The database cover almost 40% of all possible FB error categories and their patterns.

On average, 80% of errors in test JARs are covered by database. Errors that are not covered by database are ranked by giving FB rank. We have given rank 3 for medium priority and rank 5 for high priority errors. The database created from our survey is a once-off process to capture domain expert knowledge of developers. To apply our CQE approach to different organizations or development environments survey should always be carried out.

4.3 Enhanced Error Ranking

The purpose of our research work is to enhance the performance of FB tool by focusing on two aspects to classify the most and least severe errors based on user’s designation and automatically assign new error ranks to FB reports by error matching with the survey database. Usability scenario of our approach is that a jar is used as an input file, and it will automatically rank FB report (of jar) by matching the errors with the database. After ranking it also calculate the CQE metric. User interface to access the quality of a jar is from command line.

4.4 Code Quality

Depending on the rank designation of errors, the CQE metric is calculated using Equation 4. The weight of an error is calculated by using Equation (3). If a project has less severe errors then overall weight of code errors will also be less and the code quality is acceptable and vice-versa. In (Binkley, 2007), there are different applications of source code analysis. In
our work, two of them (Schulmeyer and McManus, 1999) (Yang and Ward, 2003) have been used for the purpose of software quality assessment and program evaluation respectively.

From the outcome of CQE approach, developers can easily find to:

- Rank errors of their code.
- Decide higher priority errors to fix first.
- Extract information about priorities, categories and patterns of bugs along with the frequency of each rank of errors.

5 EXPERIMENTS AND RESULTS

In our work, 80 recent JARs have been randomly selected from maven repository. After having survey on those jars from experienced developers and creating database of ranked errors, we compare JAR report with the database to give ranks. Ranks are assigned automatically to the JAR errors by comparing it with rules/classification of ranks in database. Programmers can check severe errors with high ranks (R5, R4) and less important with low ranks (R3, R2). Test JARs and LOC are as shown in Table 2.

5.1 Error Enhancing

When test JARs are processed by FB, reports only give high and medium priority of errors. They do not provide much information. While checking the quality of code by FB, the tester has to go through all error messages to see the critical errors of the application, which is time consuming.

Figure 2 shows detailed classification of errors (H and M) of all ranks (R1-R5) for each JAR report. As shown in Figure 2, there are high number of medium errors in our ranking and only a small number of high rank error. For example in Axis JAR has 15 R2M and 1 R2H, similarly 63 R3M and only 3 R3H, where as R5H are 15 and 7 errors of R5M. Similarly for most of jars number of RM (medium rank) is higher than RH (high rank). Hence CQE shows a clear and more detailed picture of error ranking. It will be quite convenient for programmers to fix only high ranked errors and improve their code quality quickly.

From the survey, 152 unique error patterns are obtained in the database, which covers around 40% of FB error categories and patterns. The number of errors belong to R5 are 24, R4 are 52, R3 are 46, R2 are 23 and R1 are 9. Important features of the CQE are as follows:

- It can automatically rank the errors according to the knowledge base.
- It highlights critical errors to be fixed at first priority.
- It saves time for developers to only go through high rank errors.

5.2 CQE Calculation

The code quality of JAR is estimated by CQE metric. Results are shown in Table 3.

Table 3 shows the contributions of different weights (W1-W5) of errors. For FB, high priority weight is denoted by WH and medium priority weight is WM. To compare the W, for FB and CQE metric, we took a worst case scenario and mapped FB’s high priority to a rank of 5 and 3 for medium. Weights are calculated from Equation (3) assigned on the basis of error ranking and exponent value of 1.5, this value is empirically investigated and is optimal for our jars. To find a suitable value for the exponent, we have seen in our survey that sometimes developers overestimate or underestimate the importance of a bug. We observed some positive and some negative differences between the values calculated for FBQ and CQE for different exponent values. From empirical investigation exponent value of 1.5 is used as final as it shows optimized results comparable with FB. Our experiments shows that an error of R5 is 11 times more severe than R1, which seems reasonable.

Table 3 shows that R3 and R4 errors contribute most to the overall quality depredation. This is to be expected as there are many more errors ranked R3 and R4 as compare to R5 as shown in Figure 2. The CQE and FBQ is calculated from Eq. 4 using their weights.

Results in the Table 3 shows Derby is the best quality JAR with a small number of errors, and high KLOC. JBoss is a next good quality JAR with large KLOC. Jline and Jnpserver have high CQE, as they have less LOC, hence have a higher error density. WH of Aspectj is 88 where as W5 is 22.36 which shows that the CQE approach highlights a smaller number of critical bugs. Similarly WH of BC is 254.31 where as W5 is only 122.98. So in this case we should only give importance to W5 as compare to WH. Therefore from Table 3 CQE based method gives better and clear picture of error ranking instead of just having only two priorities of errors. In Table 3 the overall quality is presented using an approach (CQE) and the FB report categorization (FBQ).

In Figure 3, JAR with higher CQE value, have lower quality code. A project manager can define a threshold for good quality code in terms of having no
5.3 Discussion

Our approach could be used on any static analysis tools like PMD and jlint output, by making the output more precise and easy to understand to save time for developers and managers for improved code quality.

FBQ metric could also be used to access the quality of code but there are some limitations: firstly, the categorization is based on the opinions of the developers surveyed by the people who developed FB this means they are in some way general and you have no mechanism to tailor the FBQ metric to the requirements of your own company’s opinions Secondly, the CQE technique also gives a ranked list of the bugs with a higher granularity than the raw FB list. This allows the development team to priorities the bug fixing process.

Our methodology could also be used for checking:

- Team quality: Within a team of developers, we should see a higher correlation between the team members in ranking of errors. This could be used to appraise the output of individual developers or different groups. For example when developer A works with B they tend to produce high quality code. When A works with C, they tend to produce poor quality code. So when a manager is organizing a team, he/she will know what combinations work best.

- Education: An individual can rank the bugs. It can also be used to monitor the code that they write through out their studies, the quality will improve over time. It also allows them to compare other people code to what they personally consider to be good code.

5.4 Threats to Validity

Survey is a knowledge base; it is subjective and is mandatory. Survey is specific to a company and a project. If we don’t have a good number of surveys and
Table 3: Enhanced error ranking with CQE and FBQ.

<table>
<thead>
<tr>
<th>Test JARs</th>
<th>W1</th>
<th>W2</th>
<th>W3</th>
<th>W4</th>
<th>W5</th>
<th>CQE</th>
<th>WM</th>
<th>WH</th>
<th>FBQ</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asm</td>
<td>0</td>
<td>2.83</td>
<td>20.78</td>
<td>40</td>
<td>11.18</td>
<td>5.47</td>
<td>46.77</td>
<td>22.36</td>
<td>5.06</td>
</tr>
<tr>
<td>Aspectj</td>
<td>1</td>
<td>16.97</td>
<td>155.88</td>
<td>144</td>
<td>22.36</td>
<td>2.78</td>
<td>254.31</td>
<td>88</td>
<td>2.80</td>
</tr>
<tr>
<td>Axis</td>
<td>3</td>
<td>45.25</td>
<td>342.95</td>
<td>336</td>
<td>234.79</td>
<td>7.19</td>
<td>576.09</td>
<td>407</td>
<td>7.35</td>
</tr>
<tr>
<td>BC</td>
<td>1</td>
<td>33.94</td>
<td>135.10</td>
<td>112</td>
<td>122.98</td>
<td>2.51</td>
<td>254.31</td>
<td>165</td>
<td>2.60</td>
</tr>
<tr>
<td>Cglib</td>
<td>0</td>
<td>5.66</td>
<td>62.35</td>
<td>32</td>
<td>11.18</td>
<td>5.73</td>
<td>83.04</td>
<td>33</td>
<td>5.98</td>
</tr>
<tr>
<td>Derby</td>
<td>2</td>
<td>8.49</td>
<td>31.18</td>
<td>104</td>
<td>33.54</td>
<td>0.28</td>
<td>114.18</td>
<td>55</td>
<td>0.26</td>
</tr>
<tr>
<td>Jboss</td>
<td>1</td>
<td>36.77</td>
<td>124.71</td>
<td>80</td>
<td>100.62</td>
<td>2.11</td>
<td>243.93</td>
<td>110</td>
<td>2.40</td>
</tr>
<tr>
<td>Jline</td>
<td>0</td>
<td>5.66</td>
<td>31.18</td>
<td>96</td>
<td>33.54</td>
<td>18.49</td>
<td>83.04</td>
<td>77</td>
<td>17.79</td>
</tr>
<tr>
<td>Jnpserver</td>
<td>0</td>
<td>8.49</td>
<td>31.18</td>
<td>56</td>
<td>11.18</td>
<td>14.41</td>
<td>72.66</td>
<td>33</td>
<td>14.26</td>
</tr>
<tr>
<td>Tomcat</td>
<td>0</td>
<td>28.28</td>
<td>124.71</td>
<td>280</td>
<td>167.71</td>
<td>4.08</td>
<td>337.35</td>
<td>209</td>
<td>3.71</td>
</tr>
</tbody>
</table>

experienced developers its a threat to validity. As the the given ranking is important for calculating CQE, if ranking is not given carefully there will be problem to estimate the code quality. Our ranking may not be generalize for other projects as all projects have different functionalities/requirements.

6 RELATED WORK

In this section we discuss some related work in the area of improving code quality by enhancing error ranking of static analysis tools.

Error ranking of only correctness category was improved by (Shen et al., 2011). Shen et al. ranked error reports by user designation and then gave ranking on defect likelihood of bugs patterns to be an error or FP. The comparison of results illustrated that Effective FB is an effective tool for error ranking in large Java applications. But limited patterns of errors were discovered in their approach.

Ayewah et al. (Ayewah et al., 2008) and (Ayewah et al., 2007) evaluated bug warnings on production software like Google, IBM web sphere, JBoss and Oracle containers for java. They analyzed error reports of FB, and classified each issue as impossible, trivial or a defect. Google deployed FB as a part of their project. They addressed and improved real defects in code by analyzing static errors, but only checked the correctness warnings.

In (Ayewah and Pugh, 2009) did a user study to check the list of important errors. They checked their user study with expert participants, and found strong responses for real bugs and weak responses for fake warnings. Different user studies were conducted to review the static analysis warnings of FB but different users have a different understanding for looking at the bug reports. They got more responses reported for Null pointer checking than Redundant checking for null.

(Kim and Ernst, 2007) used the History Warning Prioritization algorithm for checking the severe bugs as important ones. They classified important bugs as those, that are fixed in their next release by mining the change history of project are considered to be real errors. They applied their warning ranking method on FB, jlint and PMD. But their algorithm will not work if new project is tested. A new version of software will have new features and new errors will be detected that are not present in their real errors list.

Coding standards also play an important role in maintaining good quality of code (Fang, 2001). But for that purpose programmers should be an expert to maintain coding standards. Furthermore it is difficult to maintain the coding standards because of the deadlines of projects.

Software quality factors were mapped by static analysis tools like FB, PMD and Metrics. The most covered quality factor from these tools was reliability. Chirila et al. (Chirila et al., ) assessed the quality model based on the mapping of quality factors of project with the tools coverage. But static analyzers have a high number of false positives, so it is difficult to assign the actual quality of a project.

Static analysis tools were used as early indicators of pre release defect density. In (Nagappan and Ball, 2005) Nagappan used PREfix and PREfast tools for checking the pre-release defect density of Windows Server 2003. They found the defect density correlated with other pre-release defects extracted from testing, integration, build results etc. Again sorting out of important errors of static tools is manual and time consuming. So static analysis is helpful in identifying fault and not fault prone components of system.

These studies have used different methods to identify errors by static tools. Our approach is different and novel as we identify important errors of a system in an efficient and automatic way to assess code quality by the CQE approach.
7 CONCLUSIONS AND FUTURE WORK

In this paper, we presented our approach – CQE to support efficient code quality estimation by enhancing the current FB tool. The CQE is a three-step approach that make use of FB, surveying developers, and calculating quality metrics. During the experiment, we have used 80 JARs to train our knowledge base after assessing FB reports with 8 experienced developers. The survey template contains 3 more severity categories than what FB provides (2 priorities: M, H) in the bug report. By evaluating 10 testing JARs, we have seen that these extra severity categories can cause the code quality metric to slightly vary comparing to FB. CQE approach provides an automatic and efficient way to estimate and improve code quality with the help of statistics (classification) of errors provided by our approach. Furthermore by maintaining a knowledge base obtained from initial surveys, the subsequent code quality estimation processes can be fully automated. This automatic process will support project managers with efficient decision making.

In future we will use other quality metrics like Weighted Code Errors per Function point (WCEF) to identify quality factors other than weighted error density. We also like to focus on specific application (like web based or database) based severe errors. We also like to integrate our approach into FB to give clear picture of severity of error and code quality estimated by CQE metric.

In summary, our approach is useful for checking the quality at different levels like:

- Global Quality: Expert knowledge could be taken from a wide range of developers. This would create a huge sample size, as large variation in opinions would be expected.
- Corporate Quality: Use experts across company and use that knowledge to estimate the code quality according to corporate norms. This could be useful to assess in house teams or the quality of software that comes from outsourced third parties. Third parties could use this tool to assess the client’s code quality.

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