Keywords: Spreadsheets, Debugging, Artificial Intelligence, Software Risk.

Abstract: Spreadsheet applications can nowadays be found nearly everywhere in companies and are used for a variety of purposes. Because of the high risk that arises when business decisions are based on faulty spreadsheets, in recent years new approaches for spreadsheet quality assurance have been proposed. Among them are techniques that allow for more intelligent tool support during the spreadsheet test and debugging process. The design and evaluation of such new methods and tools, which are for example based on model-based techniques, is however challenging. On the one hand, real-world spreadsheets can be large and complex, thus requiring highly efficient and scalable error-location algorithms. On the other hand, as spreadsheets are usually developed by non-programmers, special care has to be taken when designing the debugging user interface.

In this paper, we discuss these challenges and present the design and architecture of an integrated framework for spreadsheet debugging called EXQUISITE. Furthermore, we report details and first experimental results of a constraint-based debugging approach implemented in the framework, which supports the automated identification of possible spreadsheet errors based on user-provided test cases and model-based diagnosis techniques.

1 INTRODUCTION

According to a recent meta-survey, spreadsheets are used in more or less all levels of a company for a variety of purposes and in particular for financial accounting (Panko and Port, 2012). Like any other type of software (SW), spreadsheets are prone to error and in some studies, at least one fault was found in every analyzed spreadsheet, see e.g. (Panko, 1998). This might be caused by the fact that spreadsheets are often developed by non-programmers and are not subject to formal QA procedures.

Therefore, over the years, a number of proposals have been made which aimed to support the user to improve the quality of spreadsheets and to minimize the corresponding risks of faulty spreadsheets. These proposals try to address the problem in different ways. Some of the problems of poor spreadsheet quality can be found in a lack of formal training or missing formal Q&A procedures, see, e.g., (Pemberton and Robson, 2000). In this work, however, we will focus on approaches that try to automate parts of the development process or support the user in the construction and debugging of the spreadsheet. Examples of such approaches include methods for automated test-case generation and mutation-testing (Abraham and Erwig, 2006, 2009), program-slicing for spreadsheets (Reichwein et al., 1999), constraint-based declarative debugging (Abreu et al., 2012; Jannach and Engler, 2010), goal-oriented repair suggestions (Abraham and Erwig, 2007) or visualization-based approaches (Chadwick et al., 2001).

The evaluation of such advanced approaches for spreadsheet testing and debugging is a challenging task and often accomplished through offline experimental designs using existing spreadsheet corpora or with the help of user studies. One particular issue in spreadsheet testing and debugging is the fact that the developer often has no profound technical expertise in SW development. Therefore, special care has to be taken when designing the user interaction. The usual spreadsheet development paradigm does not, for example, include the concept of a “test case” or a “watch point”. As most of the above-mentioned techniques require the user to provide further input during the process, mechanisms have to be designed that allow the spreadsheet developer to specify such inputs in an intuitive way.

In this paper, we describe the design of the EXQUISITE framework, which aims to provide new algorithms and an integrated system for interactive, declarative debugging of spreadsheets. The technical
foundation of our work consists of Reiter’s model-based diagnosis framework (Reiter, 1987) and our work thus continues the line of research of Jannach and Engler (2010) or Abreu et al. (2012), who explored the general feasibility of model-based and constraint-based debugging. The EXQUISITE framework goes beyond these efforts and aims to provide a comprehensive debugging infrastructure, which is fully integrated in a real spreadsheet environment and supports interactive debugging.

2 PREVIOUS WORKS

The literature on debugging of traditional SW artefacts is huge and comprises techniques such as slicing, spectrum-based fault localization (SFL), algorithmic and genetic debugging, “code smells”, or hybrids thereof. We plan to investigate the applicability of adapted versions of such techniques for spreadsheet debugging in the future, as done for example in (Hermans et al., 2012) or (Hofer et al., 2013). Here, however, we focus on methods that were explicitly designed for spreadsheets as well as on declarative, model-based debugging approaches.

Model-based Diagnosis and Debugging. Declarative, knowledge-based systems as well as spreadsheets are different from traditional programs as they do not consist of sequences of instructions including conditional branchings, loops or recursion. Instead, they consist of individual “statements” that describe, e.g., inference rules or constraints in a declarative or functional way. Thus, there exists no program flow or execution trace that can be used for error localization as done in traditional debugging approaches.

Model-based diagnosis (MBD) is a systematic approach from the field of AI, which was originally applied to compute possible reasons for an unexpected behavior of hardware artefacts, e.g., electronic circuits. In that context, “diagnoses” correspond to subsets of the components of a system, which, if assumed to be faulty, explain the unexpected behavior. The computation of such diagnosis is based on the concept of “conflicts”, which are, roughly speaking, subsets of the components, that cannot be assumed to behave correctly at the same time given the observations. Diagnoses can be inferred from these conflicts using, e.g., Reiter’s Hitting Set (Reiter, 1987) algorithm. The generic nature of the approach made it possible to apply it to other types of systems, in particular to software-based ones. MBD techniques have, for example, been applied to find errors in logical programs, VHDL specifications, complex knowledge bases or ontologies and even imperative languages (Console et al., 1993; Friedrich et al., 1999; Feldmann et al., 2004; Mateis et al., 2000). Recently, approaches toward applying MBD to spreadsheets based on a translation of the spreadsheet to a constraint satisfaction problem have been reported in (Jannach and Engler, 2010) and (Abreu et al., 2012).

Our work continues this line of research. However, besides planned algorithmic improvements (e.g., based on constraint graph analysis), our goal is to evaluate the practical applicability through a more realistic evaluation. The mentioned previous works are mainly based on an “offline” analysis without any real user interaction or integration into a real spreadsheet system. Thus, it remains unclear whether or not users will be able to interpret the debugging hints by the diagnosis engine or discriminate between different alternatives. Furthermore, questions related to methods for test case specification remain open.

Spreadsheet-specific Methods. GOALDEBUG is a user-oriented spreadsheet debugging method, which calculates “repair” proposals for faulty spreadsheets (Abraham and Erwig, 2007) based on user-provided expected values for certain cells. The ranking of possible repairs that lead to the desired result is based on domain-specific heuristics. The evaluation was based on the mutation of real-world spreadsheets through the injection of artificial errors using spreadsheet-specific mutation operators (Abraham and Erwig, 2009). As evaluation metrics both the percentage of identified correct repairs as well as the ranking of the correct repair within a set of alternatives were used.

Similar to the above mentioned MBD-approaches, GOALDEBUG uses a constraint representation of the spreadsheet on which the internal inferences are based. The proposed change inference rules are however spreadsheet-specific and GOALDEBUG’s effectiveness thus depends on the quality of these rules. Our work is similar to GOALDEBUG in that we aim to develop a system which is integrated into a real spreadsheet environment, which shall allow us to conduct studies with real users as described later on. Furthermore, the EXQUISITE frameworks will rely on a similar experimental protocol for offline analysis based on automatically generated program mutants using spreadsheet specific operators. In contrast to GOALDEBUG, our framework will focus on the error localization process and not on repair.

Software testing and debugging are closely related. Spreadsheet-specific methods for testing have been proposed, e.g., in (Abraham and Erwig, 2006), (Rothermel et al., 1998), or (Burnett et al., 2002). These approaches for example include techniques for automatic test case generation or a visual (“What you see is what you test”) method for end users.
(WYSIWYT), which allows users to interactively test a spreadsheet. Test cases play a crucial role for model-based diagnoses and the EXQUISITE framework, which comprises tools for test case management. Similar to the WYSIWYT approach, our framework allows the user to specify that a certain value is correct. This information is then used to narrow down the set of possible error candidates. With respect to test case generation as proposed in (Abraham and Erwig, 2006), EXQUISITE does not comprise such a functionality so far. However, we believe that this will be a valuable functionality to include as one of our next steps to support the end user in the specification of test cases in particular for large spreadsheets.

**Evaluation Aspects and User Studies.** One major design goal of EXQUISITE is its suitability for user studies serving two purposes. First, we aim to evaluate the suitability of algorithmic debugging as well as corresponding visualizations within spreadsheet environments, which was not done to a large extent in previous works. Second, user studies should help us to better understand how users develop spreadsheets and which types of errors they make. Given such observations, we hope to be able to derive better heuristics or error probabilities to focus the error localization process. The work by Galletta et al. (1993) represents an early example of an experimental study with users. Their goal was to understand the role of domain and spreadsheet expertise on the error-finding performance of spreadsheet users. The exercise consisted in letting users find manually-injected errors in spreadsheets and it turned out that domain experts usually find more errors than non-experts. Still, even the experts did not detect all errors. Similar code-inspection experiments also showed the limitations of manual error localization procedures, see (Panko, 1998). Overall, the number of such studies is relatively low as mentioned by Powell et al. (2008). EXQUISITE is therefore designed in a way that allows us to perform such studies based on insights, experimental protocols and methodological advices from the literature, see, e.g., (Brown and Gould, 1987).

**3 DECLARATIVE SPREADSHEET DEBUGGING**

The basis of our approach is the theory of diagnosis developed in (Reiter, 1987). There, a diagnosable system is described as a pair (SD, COMPONENTS) where SD is a system description (a set of logical sentences) and COMPONENTS, which represents the system’s components. When diagnosing, e.g., an electronic circuit, COMPONENTS are the different elements of the circuit and SD describes the connections between them and their normal behavior, which can be described using a distinguished (usually negated) unary predicate $\text{AB}(\cdot)$, meaning “abnormal”.

A diagnosis problem arises when some observation OBS of the system’s behavior deviates from the expected behavior. Given a diagnosis problem (SD, COMPONENTS, OBS), a diagnosis is a minimal set $\Delta \subseteq$ COMPONENTS s.t.

$$\text{SD} \cup \text{OBS} \cup \{ \neg \text{AB}(c) \mid c \in \Delta \} \cup \{ \neg \text{AB}(c) \mid c \in \text{COMPONENTS} - \Delta \} \text{ is consistent.}$$

In other words, a diagnosis is a subset of the system’s components, which, if assumed to be faulty (and thus behave abnormally) explain the system’s behavior, i.e., are consistent with the observations. Usually, we are only interested in minimal diagnosis and not in supersets of diagnosis.

Finding all minimal diagnoses can be efficiently done based on the concept of conflicts. A conflict for (SD, COMPONENTS, OBS) is a set $\{c_1, ..., c_k\} \subseteq \text{COMPONENTS}$ such that $\text{SD} \cup \text{OBS} \cup \{ \neg \text{AB}(c_1), ..., \neg \text{AB}(c_k) \}$ is inconsistent. A (minimal) conflict thus corresponds to a (minimal) subset of the components, which, if assumed to behave normally, are not consistent with the observations. The set of minimal diagnosis for (SD, COMPONENTS, OBS) can be determined by calculating the hitting sets (HS) of the set of conflicts for (SD, COMPONENTS, OBS) using a breadth-first search procedure, see (Reiter, 1987).

**MBD-based Spreadsheet Debugging.** The applicability of the MBD principle to spreadsheet debugging through a translation of the spreadsheet into a Constraint Satisfaction Problem (CSP) was demonstrated by Jannach and Engler (2010) and Abreu et al. (2012). Consider the example shown in Figure 1.

![Figure 1: MBD example, cf. (Jannach and Engler, 2010).](image)

The error in the example is that the user has mistakenly used a plus in cell C1 instead of a multiplication. During a test with the input values A1=1 and A2=6, the user thus observes C1=36 as an unexpected output (instead of C1=20). The user might now mark the test case with the given inputs and the wrong output in cell C1 as a failed test case. When applying the MBD paradigm to the spreadsheet problem, the set of
components that can be faulty correspond to the set of spreadsheet cells with formulas \{B1, B2, C1\}, assuming that the input values are correct. Assuming that only integer values are allowed, a closer inspection of the problem reveals that given A2=6 and C1=36, the formulas in B2 and C1 cannot be correct at the same time; \{B1,C1\} therefore represents a minimal conflict. Thus, the set of possible diagnoses given the example is therefore \{\{B1\},\{C1\}\}, which actually includes the cell with the true error.

The computation of conflicts in the CSP-encoded spreadsheet can be computationally complex. Depending on the given problem, the underlying constraint solver has to determine at least one solution to the relaxed constraint problem, that is currently being checked for consistency. To speed up this process, Jannach and Engler (2010) rely on the domain-independent QuickXPlain algorithm (Junker, 2004) to efficiently find minimal conflicts.

**Challenges of MBD-based Debugging.** While the above-mentioned approaches demonstrate the general feasibility of the MBD-based spreadsheet debugging, some open issues remain. We will sketch three major ones in the following paragraphs.

**Scalability to large problems.** Real-world spreadsheets can be large and complex and contain hundreds or in some cases even thousands of formulas. Our own experiments and results reported in the literature indicate that there are limits with respect to the size of spreadsheets that can be handled by plain MBD-approaches within limited time frames. Furthermore, the observed running times can depend on the domain sizes for variables in the generated CSP. Finally, the treatment of real-valued variables has not been previously discussed in the literature in sufficient depth.

**Ranking and discriminating diagnoses.** Depending on the problem and the test cases, the number of possible diagnoses (called candidates) returned by the MBD-engine can be large. It might therefore be challenging or impossible for an end user to inspect all the possible causes. Therefore, techniques or heuristics are required to rank the candidates in some form or to interactively narrow down the number of candidates and to pinpoint the real cause of the problem.

**User interaction design.** The debugger interfaces of integrated SW development environments (IDEs) like Eclipse can be fairly complex. As the users of spreadsheets are usually non-programmers and can be heterogeneous with respect to their experience, particular care has to be taken with respect to visual UI design, its general complexity and the used metaphors. Previous approaches such as G0AL.DEBUG or AUTO TEST (Abraham and Erwig, 2006) for example try to stay within the interactive paradigm of spreadsheets. Existing MBD-based debugging approaches have not addressed user interaction issues so far.

### 4 THE EXQUISITE FRAMEWORK

Next, we will give an overview of the EXQUISITE framework, sketch the main architecture, discuss design considerations and report first experimental results regarding the efficiency of our new implementation of MBD-based spreadsheet debugging.

#### 4.1 Architecture Overview

**End User View.** During the whole process, the spreadsheet developer works in his usual environment, in this case MS Excel. When encountering a problem, he can switch to the debugging view (the “workbench”), in which he can specify test cases, provide additional information for the debugging process, or inspect the error candidates as computed by the diagnosis algorithm. Technically, the workbench is implemented as an Excel plug-in so that a consistent look-and-feel for the end user is guaranteed.

![Figure 2: Exquisite architecture.](image)

**Diagnosis Engine.** The EXQUISITE service is the other major component of the framework providing algorithmic debugging functionality. Currently, the only supported approach is based on MBD as de-
4.2 The EXQUISITE Workbench

Figure 3 shows the main functionalities of the end user view of the debugging environment. For demonstration purposes, we have reconstructed the example spreadsheet from Jannach and Engler (2010), which we also used for performance experiments.

The Debugging View. Users can start the debugging view shown in Figure 3 from the EXQUISITE ribbon. One of the major UI design goals was to leave the user in his known environment. The original spreadsheet therefore remains visible all the time. We however change the background colors of the cells depending on whether they are input cells (green), intermediate cells (yellow) or output cells (orange). This way, the user gets a better overview of the spreadsheet structure, and at the same time strong visual feedback that he is now in a certain “debug mode”. In addition, error types like wrong cell references may already become visible through the visualization.

Test Case Management. In the debug mode, the user can now specify test cases for the diagnostic reasoning process. A test case in that context is different, e.g., from individual unit tests in standard SW development and corresponds to what is termed positive and negative examples in Felfernig et al. (2004). A “positive test case” means a combination of input and output cell values which is assumed to be correct. A “negative test case” is a situation, which is considered to be wrong by the spreadsheet developer. When observing the outputs of the calculations as shown in Figure 1, the user could mark the combination of inputs (A1=1, A2=6) and outputs (C1=36) as wrong. If possible, he could also provide an expected value for C1, which, together with the inputs, would represent a positive test case. Note that the provided test cases do not have to be complete in a sense that values for all input and output cells must be provided.

In addition to the test cases, the user can mark individual cell values to be correct or state that certain formulas are definitely correct independent of a test case and should thus not be considered in the diagnostic process (right panel in Figure 3).

Cell Types and Value Ranges. When translating the spreadsheet into a CSP, one has to decide on appropriate domain sizes for the problem variables, which in turn can have an effect on the diagnosis running times. Therefore, EXQUISITE encourages the user to provide additional type and range information for the cells in particular as spreadsheet systems often do not ask for explicit types and use their own type inference heuristics. The progress indicators shown in the right lower corner of the screen shall help to give the user feedback on how complete the provided information is. The list of under-specified cells and other problems are shown in the “Problems” list in the left lower corner of the screen. If no information about cell types is provided, diagnostic reasoning is still possible based on heuristically determined default ranges and types.

Feedback and Results. Besides feedback on open problems, the information area in the lower left corner is also used to display the ranked list of possible error locations in the spreadsheets (diagnoses). When the user selects one of the entries, we visualize the corresponding cells in the spreadsheet and also show the cells on which the potentially faulty cell is depending.

Fixing Errors. Once the user has identified a bug in the spreadsheet, he will leave the debug mode and return to the original spreadsheet view. As usual also in standard IDEs and debugging environments, the user cannot change the program during debugging. Once the user has made the changes, he can switch back to the debugging view and run all previously specified test cases again to check if still some problems exist. Thus, the EXQUISITE workbench also takes the role of a (regression) test environment.

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1 The framework is however open for the inclusion of other techniques for spreadsheet debugging including hybrids as proposed recently in Hofer et al. (2013).
4.3 First Evaluation and Discussion

Next, we will discuss the EXQUISITE framework with respect to the above-mentioned challenges and report the results of an initial experimental evaluation.

**Performance and Scalability.** In order to compare our work with previous results, we have reconstructed the parameterizable evaluation setting from Jannach and Engler (2010). The spreadsheet represents a typical sales calculation with incrementally aggregated numbers. To measure the efficiency for different problem sizes, the number of “products” (lines in the spreadsheet) can be increased which leads to an increase in inputs, problem variables and constraints in the underlying CSP.

The resulting running times are shown in Figure 4. Similar to the measurement in (Jannach and Engler, 2010), we ran experiments in which we injected one single fault. In order to avoid effects related to a particular choice of the injected error we used a slightly different evaluation procedure. Similar to previous works on spreadsheet debugging, we used a set of mutation operators (e.g., exchanging a plus by a multiplication symbol) and mutated one or two of the spreadsheet formulas. Like in (Jannach and Engler, 2010) we created a single positive test case for each problem to be diagnosed. The process was repeated 100 times for each problem size. In addition, we shuffled the order of the constraints before the diagnosis process in each iteration as QuickXplain’s running times can depend on the position of the conflict.

In the tables we report average running times using a current laptop computer (Intel core i7, 2.3 GHz, 8 GB RAM). Furthermore, we report the resulting problem sizes in terms of variables and constraints as well as the average number of constraint propagations and solution searches. Given the completeness of the MBD procedure and the given test cases, all injected errors were found in each problem setting.

The results indicate that the MBD debugging approach is tractable at least for small to medium sized problems. The absolute running times are significantly lower than those reported in (Jannach and Engler, 2010). In order to validate which fraction of the obtained improvements is due to newer hardware or later versions of external software libraries, we re-
repeated their experiments using their original implementation on the same test machine and with the latest versions of any external software libraries each implementation used in common (in particular Choco).

While the absolute running times using the original implementation are also smaller on newer hardware and updated software libraries, see Figure 4, we can also see our new implementation is, e.g. for the 10-row test case, up to 10 times faster due to a better problem encoding and branching heuristic, more efficient data structures and other engineering efforts.

Figure 4: Running times for different problem sizes in ms. (single fault and double fault case). **Numbers obtained using the implementation of Jannach and Engler (2010) with newer hardware and software libraries.

Besides the tests on this artificial spreadsheet, we also ran experiments for a small set of other real-world spreadsheets. Figure 5 shows the running times for such a spreadsheet which can be publicly obtained from the Web.

![Figure 5: Running times for real-world spreadsheet in ms (367 vars, 143 constraints). * Single fault in intermediate formula. ** Single fault with error in final output formula.](http://www.score.org/sites/default/files/Sales_Forecast_1yr_0.xls)

The reported running times in (Jannach and Engler, 2010) suggest that the number of variables and constraints mainly influences the required running times. However, when comparing the elapsed times of the real world and artificially created examples it becomes obvious that the complexity of the faulty formula – in terms of its number of referenced cells – as well as its position in the spreadsheet can be even more important.

Overall, while we see the results as a further indicator for the applicability MBD-based spreadsheet debugging, further work is required to improve the scalability of the approach to very complex spreadsheets. Our current work therefore includes the integration of parallelized search and the use of alternative hitting set algorithms.

As for the support of real-valued numbers, the EXQUISITE framework uses the capabilities of the Choco constraint engine as an underlying reasoner. While Choco also has some limitations, the framework’s design allows us to exchange the solver component and rely on commercial tools with advanced capabilities. For the determination of appropriate domain sizes, we currently rely on the participation and feedback from the end user. We however also work on better heuristics to estimate appropriate domain sizes.

### Ranking of Candidates

Currently, EXQUISITE ranks the diagnosis in increasing order of their cardinality. According to the principle of parsimony, diagnoses that can explain the unexpected program behavior using less assumedly wrong formulas are therefore listed first. However, more work is required in that context. Our current goals therefore include the exploration of other ranking heuristics based on formula complexity or on error rate statistics from the literature.

As part of our future work, we plan to design more interactive strategies, in which the user is queried by the system to provide more inputs about the correctness of individual values or formulas. Technically, we
plan to investigate if the interactive strategy proposed in (Shchekotykhin et al., 2012) for ontology debugging can be applied to the spreadsheet domain.

**User Interaction.** The design goals in particular included the provision of a user interface, in which the spreadsheet developer can stay within the interaction patterns and paradigms of a spreadsheet program. This way, we hope to keep the required cognitive load for the end user at an acceptable level. So far, we however have only anecdotal evidence and feedback from individual pilot users regarding the usability of the system. Therefore, we are currently designing laboratory studies with real users to evaluate the practicability of the current approach and to get feedback on possible improvements to the UI.

### 5 SUMMARY

Spreadsheet applications can be found everywhere in organizations and often serve as a basis for business-critical decisions. Still, the support for the end user when trying to find errors in large and complex spreadsheets is still very limited. In this paper, we have presented the design of the EXQUISITE framework for declarative spreadsheet debugging. The framework is based on model-based diagnosis techniques as well as a user interface design that should be usable also by end users who are not IT experts.

A first experimental evaluation regarding the scalability of the implemented MBD technique showed the general applicability of the approach for small- to medium sized problems. A systematic evaluation of the current as well as alternative approaches for ranking diagnosis candidates and for interacting with the user remain as a part of the ongoing development of the framework.

### REFERENCES


