A Comparison of Methods for Web Document Classification

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Abstract. WebDoc is an automated classification system that assigns Web documents to appropriate Library of Congress subject headings based upon the text in the documents. We have used different classification methods in different versions of WebDoc. One classification method is a statistical approach that counts the number of occurrences of a given noun phrase in documents assigned to a particular subject heading as the basis for determining the weights to be assigned to the candidate indexes. The second classification method uses a naïve Bayes approach. In this case, we experimented with the use of smoothing to dampen the effect of having a large number of 0s in our feature vectors. The third classification method is a k-nearest neighbors approach. With this approach, we tested two different ways of determining the similarity of feature vectors. In this paper, we report the performance of each of the versions of WebDoc in terms of recall, precision, and F-measures.

1 Introduction

The problem of automated document understanding has been addressed from several different viewpoints. Some researchers are interested in the generation of summaries of documents [2, 7]. Others are interested in the extraction of key phrases from the documents [18]. A number of researchers are concerned with the ability to find specific information in a document, such as the name of a terrorist group responsible for an attack. Many of these efforts have been reported at the Message Understanding Conferences (MUCs) [10] and TREC competitions sponsored by ARPA and NIST. Another aspect of the document understanding problem in which a number of researchers are interested, and the one addressed in this paper, is the automated classification of Web documents [9]. The system described in this paper, WebDoc, automatically classifies Web documents according to the Library of Congress subject headings.

The available directories for Web documents generally rely on humans to classify the documents. For example, according to the report on Directory Sizes available from Search Engine Watch (http://searchenginewatch.com/reports/directories.html accessed on September 3, 2002), Open Directory employs 36,000 editors to provide 2,600,000 links to documents. The popular Yahoo! employs over 100 editors to provide links to between 1,500,000 and 1,800,000 documents. According to [12], the
bottleneck in directory systems is the ‘manual classification of newly collected documents.’

In our research, we chose to classify Web documents using the Library of Congress classification system, a comprehensive and widely used classification system that has a hierarchy of subject headings (categories) in which any major domain within the hierarchy may have thousands of subject headings. We have used the traditional information retrieval measures of precision and recall to assess the performance of our classification system.

In this paper, we report the results of using different approaches to the implementation of the classification component of WebDoc. We begin with an overview of the WebDoc classification system. This includes a description of the knowledge base used by our system, the three different classification methods that we used (a statistical approach, a naïve Bayesian approach, and a k-nearest neighbors approach). It also describes the different methods we used for determining if two feature vectors are similar and for feature extraction. Finally, we discuss our experimental results and compare the different approaches used. The experimental results reported here represent a continuation of experiments reported in [19].

![Diagram of WebDoc system](image)

**Fig. 1.** Architecture of the WebDoc system
2 System Description

Our system, WebDoc, automatically classifies Web documents according to the Library of Congress Classification (LCC) scheme. It evolved from one of our earlier research projects, Assisted Indexing at Mississippi State (AIMS), which was an automated system that aids human document analysts in the assignment of indexes to physical chemistry journals [6].

We have implemented three different versions of WebDoc based on three different approaches to the classification problem: one that uses a statistical algorithm for determining the appropriate classifications for a given document, one that uses a Bayesian approach, and one that uses the k-nearest neighbors (kNN) method. Each version of WebDoc consists of three major components – the natural language processing (NLP) component, the knowledge base construction component, and the index generation component, as shown in Figure 1. The NLP component tags the Web document with syntactic and semantic tags (e.g., noun and astronomy) and parses the document so that various sentential components such as noun phrases may be identified. The knowledge base construction component builds a knowledge base of information that includes the LCC subject headings and their interrelationships as well as other information used during classification. The index generation component generates a set of candidate indexes for each document in a test set of documents. (In this paper, we use the terms subject headings and indexes to mean the same thing.)

2.1 Knowledge Base

The knowledge base, which was implemented using the ObjectStore object-oriented database management system, consists of three sections: the thesaurus section, the index section, and the statistical section. The thesaurus section consists of all the LCC subject headings and their interrelationships. The index section contains the indexes that were assigned to each document in the training set by our human expert document classification librarian. When assessing the performance of WebDoc in assigning indexes (or subject headings) to the documents in the test set, the indexes assigned by the human expert are considered to be the correct indexes.

The information stored in the statistical section of the knowledge base varies depending on which version of WebDoc this knowledge base is associated. The statistical section for the statistical version of WebDoc stores information that provides mappings between noun phrases that occur in the documents and the Library of Congress subject headings. Given a set of documents to which the appropriate subject headings have been assigned by our human expert, WebDoc accumulates information about the number of times that each noun phrase appears in the documents assigned to a particular subject heading. From this, WebDoc computes the frequency with which the appearance of a given noun phrase correctly indicates that a document should be assigned to a given subject heading (true_positives) and the frequency with which the appearance of a given noun phrase incorrectly indicates that a document should be indexed by a given subject heading (false_positives). WebDoc then uses these measures to assign weights to the various noun phrases to represent how likely it is that a given phrase is a reliable indicator that a document should be
assigned to a given subject heading. The statistical section for the naïve Bayes version and the kNN version includes information about the feature vectors that were constructed for the training documents. This is discussed in greater detail in the section describing these versions.

2.2 Feature Vectors

Both the naïve Bayes version and the k-nearest neighbors (kNN) version of WebDoc used the vector space model to represent the documents. Three aspects, probability smoothing, vector similarity, and feature selection are studied.

In general, smoothing is done to remove noise from the data [3]. In our application, we generally have feature vectors in which a large number of the feature values are 0 due to the infrequent occurrence of many of the noun phrases. This is problematic for a probabilistic approach such as the naïve Bayes method. A class of smoothing methods called the Good-Turing methods ‘provide a simple estimate of the total probability of the objects not seen’ as well as estimates of ‘probabilities for observed objects that are consistent with the probability assigned to the unseen objects’ [1]. We used a Good-Turing method called the Linear Good-Turing method to compute the probabilities needed for the naïve Bayes version of WebDoc. This process is described in the section that describes the Bayesian version.

We experimented with two different methods for determining the similarity of two feature vectors in the kNN version: count of common feature values and cosine coefficient. For the count of common feature values, we simply determine the number of features in two feature vectors that have similar values. That is, we compare the occurrence frequencies for a given feature. We consider a given feature to have occurred a similar number of times in the two different feature vectors if the difference in their frequencies is less than some value $\Delta$. If the number of common feature values is greater than some predefined threshold, then the two vectors are considered to be the same. The cosine coefficient method computes the normalized inner product of the two vectors [14].

Feature selection is an important part of any classification method that uses feature vectors because of the possibility that the feature vectors may be extremely long. Many researchers have addressed the problem of feature selection [15, 21]. In the naïve Bayes method, extremely long feature vectors may result in an extremely high cost for the computation of the values of $P(C|X)$ and $P(X)$. On the other hand, feature vectors that are too short are unable to distinguish among the documents.

Currently the features in our feature vectors are the noun phrases that occur in our training documents. I.e., (the stem form of) each unique noun phrase is a feature. For a given document, the feature vector representation gives the frequency with which each noun phrase occurred in that document. Our feature vector has more than a thousand features. Some of the features are quite useful in distinguishing among the documents, but others are not. The goal of feature selection is to remove those features that are not informative, thus reducing the length of the feature vector [21]. In our experiments, we used four different feature selection methods in the naïve Bayes and kNN versions: inverse document frequency, information gain, mutual information, and $\chi^2$. A detailed introduction about these methods is provided in [21].
2.3 Statistical Version

The statistical version of WebDoc uses a classification algorithm that was used successfully in AIMS [6] as well as its predecessor, KUDZU [5]. From a set of documents that have been indexed by our human expert, WebDoc counts the number of times that each noun phrase appears in documents assigned to a particular subject heading. It uses that information to compute the frequency with which the appearance of a given noun phrase correctly or incorrectly indicates that a document should be indexed by a given subject heading. The good hits are the number of occurrences of a given noun phrase in documents indexed by a particular index. The bad hits are the number of occurrences of a given noun phrase in documents not indexed by a particular index. Given a test document, WebDoc computes a weight to be assigned to each index based on the noun phrases that occur in that document. The weight assigned to a given index based on the occurrence of a particular noun phrase is given by the formula:

$$weight(N, I) = \frac{\text{good \_hits}(N, I)}{\text{good \_hits}(N, I) + \text{bad \_hits}(N, I)}$$

where N represent a noun phrase and I represent an index or subject heading.

2.4 Naïve Bayes Version

The naïve Bayes version of WebDoc is based upon Bayes' theorem for computing the probability of a particular conclusion $C$ given certain evidence $E$:

$$P(C|E) = \frac{P(E|C) * P(C)}{P(E)}$$

This theorem allows the probability of a conclusion $C$ given evidence $E$ to be computed in terms of the prior probability of the conclusion $C$, the prior probability of the evidence $E$, and the probability of the evidence $E$ given the conclusion $C$. A Bayesian approach to classification has been used successfully in a number of systems reported in the literature [13]. An assumption made in this approach to text classification is that, for a given subject heading, the probabilities of phrases occurring in a document are independent.

During the training of the WebDoc system, the feature vector for each document in the training set is generated and stored in the knowledge base. The prior probability of a given subject heading $C_i$ is calculated using the formula:

$$P(C_i) = \frac{\text{the number of documents with } C_i \text{ as the subject heading}}{\text{the total number of indexes generated for all documents}}$$

During the testing phase, WebDoc generates the feature vector $X$ for a test document. Using information available in the knowledge base, WebDoc then calculates the value of $P(X|C)$ for that document.

In some of our experiments, we applied the Linear Good-Turing smoothing method to remove the noise caused by a large number of 0s in our feature vectors [1]. In this method, the probability of a given feature occurring is replaced with a smaller probability. The sum of the smaller probabilities is subtracted from 1.0, with the difference being distributed evenly among the unseen features (i.e., those whose
feature values were 0). The detailed formula of Linear Good-Turing smoothing method is provided in [1].

Using Bayes theorem, the probability of a given feature vector \( X = (A_1, A_2, \ldots, A_n) \) given a subject heading \( C_j \) is:

\[
P(X|C_j) = P(A_1|C_j) \times P(A_2|C_j) \times \cdots \times P(A_n|C_j)
\]

and the unconditional probability of the feature vector \( X \) is:

\[
P(X) = P(A_1) \times P(A_2) \times \cdots \times P(A_n)
\]

Let \( x_i \) represent the frequency of feature \( A_i \). Using logarithms in the calculations and including the frequencies of the features as weights, we have:

\[
\log P(X|C_j) = (x_1/N) \log P(A_1|C_j) + (x_2/N) \log P(A_2|C_j) + \cdots + (x_n/N) \log P(A_n|C_j)
\]

In our experiments, we normalized the weights to fall into the range from 0 to 1.

2.5 K-Nearest Neighbors Version

The simplicity of the k-nearest neighbors (kNN) approach has resulted in its use in a number of document classification systems [4, 11, 20]. During training, a feature vector is generated for each training document and stored in the knowledge base. During testing, the feature vector for each test document is generated and compared with the feature vector for each training document. The k documents found to be most similar to the test document are chosen as the k-nearest neighbors. The indexes for those documents are the candidate indexes for the test document. In earlier experiments, we tried different values for \( k \) (i.e., 15, 30, and 50), with \( k=30 \) giving us the best results. That is the value that we used for \( k \) in the results reported in the next section.

The methods that we used for comparing feature vectors were described in the earlier section on Feature Vectors. The value of \( \Delta \) used in the experiments described here was 0.0. That is, two features were considered similar only if they occurrence frequencies were equal.

3 Experimental Results

To evaluate the performance of the different versions of WebDoc, we used familiar metrics from information retrieval: precision, recall, and the F-measure. Precision is the proportion of the indexes generated by WebDoc that are correct, whereas recall is the proportion of the correct indexes that are generated by WebDoc.

\[
\text{precision} = \frac{\text{number of correct indexes generated}}{\text{total number of correct indexes}}
\]

\[
\text{recall} = \frac{\text{number of correct indexes generated}}{\text{total number of indexes generated}}
\]

The F-measure combines precision and recall by the formula:

\[
F_\beta = \frac{(\beta + 1) \times \text{precision} \times \text{recall}}{\beta^2 \times \text{precision} + \text{recall}}
\]
When $\beta$ is 0, the F-measure is the same as the precision rate. When $\beta = +\infty$, the F-measure is the same as the recall rate. Typically $\beta$ is assigned a value of 1 to allow balance between (i.e., place equal weight on) the recall and precision rates. This is the F-measure that we use. Note that the F-measure will never exceed the average of the precision and recall rates.

For our experiments, we had a total of 722 documents that had been downloaded from the Web and assigned LCC subject headings by our expert classification librarian. The documents contained a total of 737,629 noun phrases, with 107,801 unique stem forms of these phrases. There were a total of 2,047 correct indexes assigned to these documents. On average, each document had about 1,022 noun phrases, 149 unique stem forms of the phrases, and 3 indexes. Because of the relatively small number of correctly indexed documents available to us, we restricted the classifications to the highest-level subject headings under Astronomy in the LCC subject headings hierarchy. Thus we had a total of 39 different classes (indexes) to which the documents could be assigned. Only 21 of these 39 indexes actually appeared in our document collection.

We used 5-fold cross-validation to divide the documents into a training set and a test set. For each experiment that we conducted, we divided the entire collection of documents into five partitions. Each experiment was done a total of five times, with a different one of the five partitions used as the test set each time and the remaining partitions making up the training set. We averaged the results on each of the five runs for a given experiment to get the final results for that experiment.

<table>
<thead>
<tr>
<th>Row</th>
<th>Classification Method</th>
<th>Feature Vector Similarity</th>
<th>Feature Selection</th>
<th>Smoothing</th>
<th>Threshold</th>
<th>Precision</th>
<th>Recall</th>
<th>F-Measure</th>
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<td>1</td>
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<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
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<td>75.09%</td>
<td>67.51%</td>
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<td>71.32%</td>
<td>65.75%</td>
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<td>79.22%</td>
<td>67.19%</td>
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<tr>
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<td>77.54%</td>
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<tr>
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<td>MI</td>
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<td>0.40</td>
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<td>71.62%</td>
<td>65.80%</td>
</tr>
<tr>
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<td>$\chi^2$</td>
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<td>71.92%</td>
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<tr>
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<td>69.16%</td>
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<td>0.10</td>
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<td>78.74%</td>
<td>71.25%</td>
</tr>
<tr>
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<td>IDF</td>
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<td>78.20%</td>
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<td>IG</td>
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<td>64.51%</td>
<td>78.26%</td>
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<td>51.21%</td>
<td>73.23%</td>
<td>60.28%</td>
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</tbody>
</table>
In our experiments, WebDoc generated a set of candidate indexes for each document based upon the weights computed for those indexes. How this computation was done depended on which classification method was used. We used various threshold values to filter out those candidate indexes with low weights. Here we report the results for the threshold value that produced the best F-measure for each combination of classification method, feature vector similarity method, and feature selection method that we tested. The results are shown in Table 1. An entry of ‘n/a’ indicates that this was not applicable to the given classification method.

In all the approaches that we tested, decreasing the threshold for the weights of the candidate indexes (i.e., increasing the number of candidate indexes) produced higher recall rates at the expense of lower precision rates. For example, in many cases we could achieve a recall rate of 100% using a threshold of 0.00, but the corresponding precision rate would be quite low—sometimes less than 15%. The best F-measures achieved for the different versions of WebDoc ranged from 62.74% to 71.25%, with the recall rate in each case being somewhat higher than the precision rate. The versions of WebDoc that used the kNN classifier and the cosine coefficient method of determining feature vector similarity had the best F-measures, with one exception (i.e., when the $\chi^2$ feature selection method was used). WebDoc’s low precision rate with the $\chi^2$ feature selection resulted in a lower F-measure.

The statistical version of WebDoc performed almost as well as the kNN-cosine coefficient versions, and did better than the kNN versions that used the count of common features similarity method. The most complex of the three classification approaches, the naïve Bayes classifier, resulted in slightly lower F-measures than the simpler methods.

It is interesting to note that the use of smoothing did not improve the performance of the naïve Bayes versions as one would have expected given the number of 0s in our feature vectors. Also, the use of feature selection provided little if any improvement in the F-measures for both the naïve Bayes and the kNN classifiers. As a matter of fact, the best F-measure occurred with the kNN classifier that used the cosine coefficient similarity method and did no feature selection. The lack of improvement provided by the use of smoothing or feature selection may be due to the relatively small number of correctly indexed documents that were available to us.

Our results compare favorably with those reported by other researchers who have developed automated document classification systems. (See section on Related Work.) Those researchers whose systems had higher recall, precision, and/or F-measures than ours were not attempting to classify documents as unstructured and varied as the Web documents that we worked with. For example, Kushmerick, Johnston, and McGuinness achieved an F-measure of 78% for their system that classified e-mail messages as either ‘change of address’ or ‘non-change of address’ messages[8]. Sable, McKeown, and Hatzivassiloglou achieved an F-measure of 85.67% for their kNN classifier and 79.56% for their naïve Bayes classifier, but their classifiers were applied only to newswire stories [16].
4 Summary

We have described experiments conducted with different versions of WebDoc, a system that automatically assigns Web documents to Library of Congress subject headings based upon the text in the documents. The different versions of WebDoc represent the use of different classification methods and different methods for determining the similarity of the feature vectors. For the most part, WebDoc's performance compares quite favorably with that of other text classification systems that have been reported in the literature, especially when compared to systems that classify very unstructured and varied documents such as those found on the Web.

Several researchers have found improvement in the performance of their text classification systems when they used a classification method called Support Vector Machines (SVM) [16]. A very promising approach that has gained a lot of attention recently is the use of kernels with SVM [21]. In future work with WebDoc, it would be interesting to experiment with various ways of accomplishing this, comparing the resulting performance with that of the versions of WebDoc reported here.

Acknowledgments

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Early in our work on WebDoc, we developed a Web-based interface to our knowledge base and made this available to the public at http://fantasia.cs.msstate.edu/lcshdb/index.cgi. In effect this became a browser for the Library of Congress subject headings. We have had users from all over the United States as well as Canada and Great Britain use this browser. Some of the users are document analysts, some are students and teachers of library science, and at least one appears to be a builder of ontologies for a knowledge base of general 'world knowledge’. We welcome users of this interface, but they must understand that we make no attempt to maintain this interface.

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References
